Integrations – ChatGPT: connect to Qargo over MCP – walkthrough

Connect a Qargo account to ChatGPT, then ask ChatGPT questions about live data. On Business, Enterprise and Education plans, a workspace owner publishes the Qargo app first. On Plus and Pro, users add it themselves.

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Prerequisites

- **Qargo Intelligence on the tenant.** MCP is part of the Qargo Intelligence add-on. Without it, contact the Account Manager.
- **MCP access set for the user.** A Super admin in the organization sets it in **Configuration > Organization settings > Users**. No request to Qargo is needed. See Integrations – connect an AI assistant to Qargo over MCP – walkthrough for the steps.
- **The usual Qargo sign-in details.** There is no separate key or token.
- **ChatGPT on the web.** Custom MCP apps do not work in the ChatGPT mobile apps.

Plan	Who adds the Qargo app	Available actions
Business, Enterprise or Education	An admin or owner, once for the workspace	Read and change data, subject to the user's Qargo MCP access level
Plus or Pro	The user, for their own account	Read data only. OpenAI limits custom connectors on individual plans to reading and fetching
Free	Nobody. Custom connectors need a paid plan.	None

📚 **Use https://mcp.qargo.com/mcp.** The Qargo API documentation site offers **Connect to Cursor** and **Connect to VS Code** buttons pointing at a different server. That server reads the API reference only and cannot see any account data.

📚 **Changing data needs a workspace plan.** Full MCP support, which is what allows an assistant to create, update or delete, is currently limited to Business, Enterprise and Education. On Plus and Pro, users can read their Qargo data but not change it, however wide their Qargo MCP access is. OpenAI changes this often, so check their developer mode article for the current position.

Business, Enterprise and Education: publish the app

An admin or owner adds the Qargo app once. Members then authenticate individually.

Requirements

- **Admin or owner rights.** Only admins and owners can enable developer mode and publish an app. An admin cannot enable developer mode on a member's behalf.
- **MCP access set in Qargo** for the users who need it. A Super admin sets it per user in **Configuration > Organization settings > Users**. Do this before publishing, so members can authenticate immediately.

📚 **OpenAI labels custom connectors as unverified and intended for developer use.** The Qargo server is a first-party Qargo service, but OpenAI does not review it. That notice appears while publishing.

Enable developer mode

Custom MCP apps sit behind developer mode, and each admin enables it for their own account.

- **Business.** Open **Settings > Apps > Advanced settings** and turn on developer mode. It can also be enabled while creating the app.
- **Enterprise and Education.** An admin first grants access in **Workspace settings > Permissions & Roles > Connected data**. Each authorized person then turns it on in **Settings > Apps > Advanced settings**.

Add and publish the Qargo app

1. Navigate to **Workspace settings > Apps**, then click **Create**.
2. Enter Qargo as the name and https://mcp.qargo.com/mcp as the endpoint.
3. Select OAuth as the authentication method. Leave client ID and secret empty; Qargo issues neither.
4. Click **Scan Tools** and complete the sign-in prompt when it appears, then wait for the scan to finish.
5. Click **Create**. The app appears under **Workspace settings > Apps > Drafts**.
6. Test the draft in a new chat before publishing.
7. Publish it from **Drafts**, then set who can access it.

📚 **OpenAI moves these settings.** The developer mode toggle has appeared under several menus. If a path above does not match the workspace, search the settings for *developer mode*.

Control who can use it

Publishing makes the app available. It grants nobody access to Qargo data.

- **Set user access** so only intended people can use the app. On Enterprise and Education, the actions the app is allowed can also be chosen before publishing.
- **Set action confirmation** to decide when ChatGPT asks before calling a tool.
- **Leave Qargo permissions to Qargo.** Each member authenticates separately and receives only their own Qargo permissions.

📚 **Workspace settings cannot widen Qargo access.** A member on **Read-only** cannot change data through ChatGPT, whatever the app allows. Levels are set per user in Qargo, under **Configuration > Organization settings > Users**.

📚 **ChatGPT freezes the tool list at publishing.** Changes Qargo makes later are not picked up until an admin refreshes the app's actions in **Workspace settings > Apps**. If tool calls start failing after a Qargo update, refresh there first. On Business plans an app cannot be edited after publishing, so a change means recreating and republishing it.

Members should then follow the next section.

Connect a Qargo account

The Qargo app should already appear in the app list. If it does not, ask the workspace admin. Members cannot add it themselves.

1. Open the Qargo app in ChatGPT.
2. Sign in with the usual Qargo credentials when the browser opens.
3. Approve the access request. The browser returns to ChatGPT.
4. Select the Qargo app for the message, then ask ChatGPT to list the Qargo tenants. A reply naming the tenant confirms it works.

📚**Each user gets their own permissions, not the workspace's.** ChatGPT sees exactly what the user can see in Qargo. A colleague with wider access sees more through the same app.

📚 **App selection is per message.** Choose the Qargo app on the message where it is needed. It does not need to be reselected to discuss results already in the chat, but a follow-up that needs fresh data does need it again.

Plus and Pro: add the connector individually

On an individual paid plan there is no admin to wait for, but Qargo data can only be read, not changed. Custom connectors sit behind developer mode, on the web app.

1. Open ChatGPT settings, then **Apps > Advanced settings**, and turn on developer mode.
2. Click **Create** to add a custom connector.
3. Enter Qargo as the name and https://mcp.qargo.com/mcp as the endpoint.
4. Select OAuth as the authentication method. Leave client ID and secret empty.
5. Scan the tools, then sign in with the usual Qargo credentials and approve the access request.
6. Select the connector for the message, then ask ChatGPT to list the Qargo tenants.

📚 **OpenAI moves these settings.** The developer mode toggle has appeared under several menus. If it cannot be found, search the settings for *developer mode*.
Free accounts cannot add custom connectors. Developer mode needs a paid plan.

Changing data

This applies to Business, Enterprise and Education workspaces. On Plus and Pro, ChatGPT can read Qargo data but not change it.
The first change to production data in a session is stopped, and ChatGPT returns an approval link. Open it, approve, and ask ChatGPT to retry. Full steps are in Integrations – connect an AI assistant to Qargo over MCP – walkthrough.

‼️ **Check what is approved.** Approving a session authorizes every further change in it, not only the one requested. Review anything affecting more than one record.

Troubleshooting

Issue	Resolution
The Qargo app is not in the app list	It has not been published in the workspace. Ask the workspace admin. On Plus or Pro, add it individually using the steps above.
The developer mode toggle is missing	Either the plan does not include it, or it has not been granted at workspace level. On Enterprise and Education an admin grants access first, under **Permissions & Roles > Connected data**. This is policy, not a fault.
Custom connectors cannot be found on a phone	Custom MCP apps are web only. Use ChatGPT in a browser.
Scanning the tools returns nothing	Check the endpoint is exactly https://mcp.qargo.com/mcp. A trailing slash or a missing path breaks discovery.
The app is published but members see no Qargo tools	Members have not authenticated yet, or their MCP access is still **Disabled** in **Configuration > Organization settings > Users**. Check both.
Tool calls started failing after a Qargo update	ChatGPT uses the tool list it captured when the app was published. Ask the admin to refresh the app's actions in **Workspace settings > Apps**. On Business plans the app has to be recreated and republished.
ChatGPT says MCP access is not enabled for the user	The user's access is still set to **Disabled**. Ask a Super admin to set it in **Configuration > Organization settings > Users**.
The user is asked to sign in to Qargo again and again	Sessions expire, in practice around once a day, so occasional re-authentication is normal. If it happens far more often than that, contact Qargo support.
The browser shows an unknown client error while signing in	Ask the workspace admin to remove and republish the app. This can happen after a Qargo platform update.
ChatGPT ignores Qargo and answers from general knowledge	Select the Qargo app for that message, and name Qargo in the question.
A read works but a change is refused	Either the user is on **Read-only** in Qargo, which a Super admin can change in **Configuration > Organization settings > Users**, or the user is on ChatGPT Plus or Pro, where custom connectors are limited to reading.