# INTEGRATIONS - Claude: connect to Qargo over MCP - Walkthrough

Connect a Qargo account to Claude, then ask Claude questions about live data. Who sets it up depends on the Claude plan, and Claude Code follows a different route.

Updated November 10, 2026

## Prerequisites

- **Qargo Intelligence on the tenant.** MCP is part of the Qargo Intelligence add-on. If the tenant does not have it, contact the Account Manager.
- **MCP access set for the user.** A Super admin in the organization sets it in **Configuration > Organization settings > Users**. No request to Qargo is needed. See INTEGRATIONS - Connect an AI assistant to Qargo over MCP for the steps.
- **The usual Qargo sign-in details.** There is no separate key or token.

| Setup | Who adds the Qargo connector | Sections to follow |
|---|---|---|
| Claude Desktop or claude.ai, Team or Enterprise | An Owner, once for the organization | *Team and Enterprise: add the connector*, then *Team and Enterprise: connect an account* |
| Claude Desktop or claude.ai, Free, Pro or Max | Each user, individually | *Free, Pro and Max: add the connector individually* |
| Claude Code | Each user, per project | *Claude Code: register the server* |

📚 **Use https://mcp.qargo.com/mcp.** The Qargo API documentation site offers **Connect to Cursor** and **Connect to VS Code** buttons that point to a different server. That server reads the API reference only and cannot see tenant data.

## Team and Enterprise: add the connector

On Team and Enterprise plans, only an Owner can add a custom connector. Add it once for the whole organization. Members then connect their own Qargo accounts.

### Requirements

- **Owner or Primary Owner rights** in the Claude organization. Members cannot add custom connectors.
- **MCP access set in Qargo** for the users who need it. A Super admin sets it per user in **Configuration > Organization settings > Users**. Do this before adding the connector, so members can connect immediately.

### Add the connector

1. Navigate to **Organization settings > Connectors**.
2. Click **Add**, then **Custom**. Choose **Web** if Claude asks for a connector type.
3. Enter Qargo as the name.
4. Enter https://mcp.qargo.com/mcp as the remote MCP server URL.
5. Click **Continue**.
6. Leave **Authentication** and **OAuth client** as Claude fills them in. Claude detects the correct settings for Qargo, so there is no need to open **Advanced** or enter an OAuth client ID or secret.
7. Click **Add**.

### What adding it does, and does not do

- **Adding the connector grants nobody access to data.** It only makes Qargo available to connect to.
- **Each member authenticates separately** and receives only their own Qargo permissions.
- **Claude settings cannot widen Qargo access.** A member on **Read-only** cannot change data, whatever the organization allows. Levels are set per user in Qargo, under **Configuration > Organization settings > Users**.

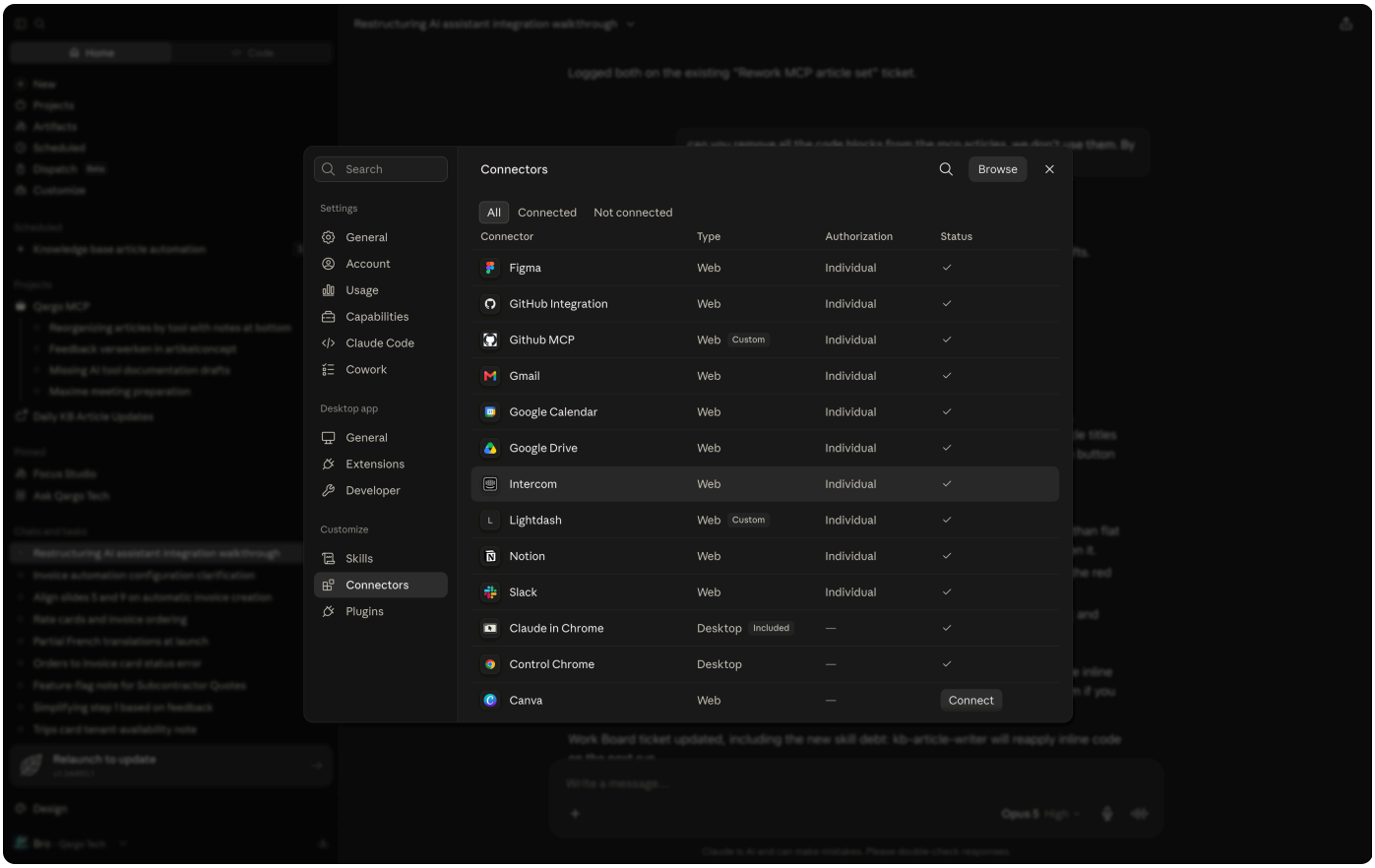
Members then follow the next section.

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## Team and Enterprise: connect an account

Qargo should already appear in the connector list. If it does not, ask an Owner to add it.

1. Navigate to **Customize > Connectors**.
2. Find Qargo in the list and click **Connect**.
3. Sign in with the normal Qargo credentials when the browser opens.
4. Approve the access request. The browser returns to Claude.



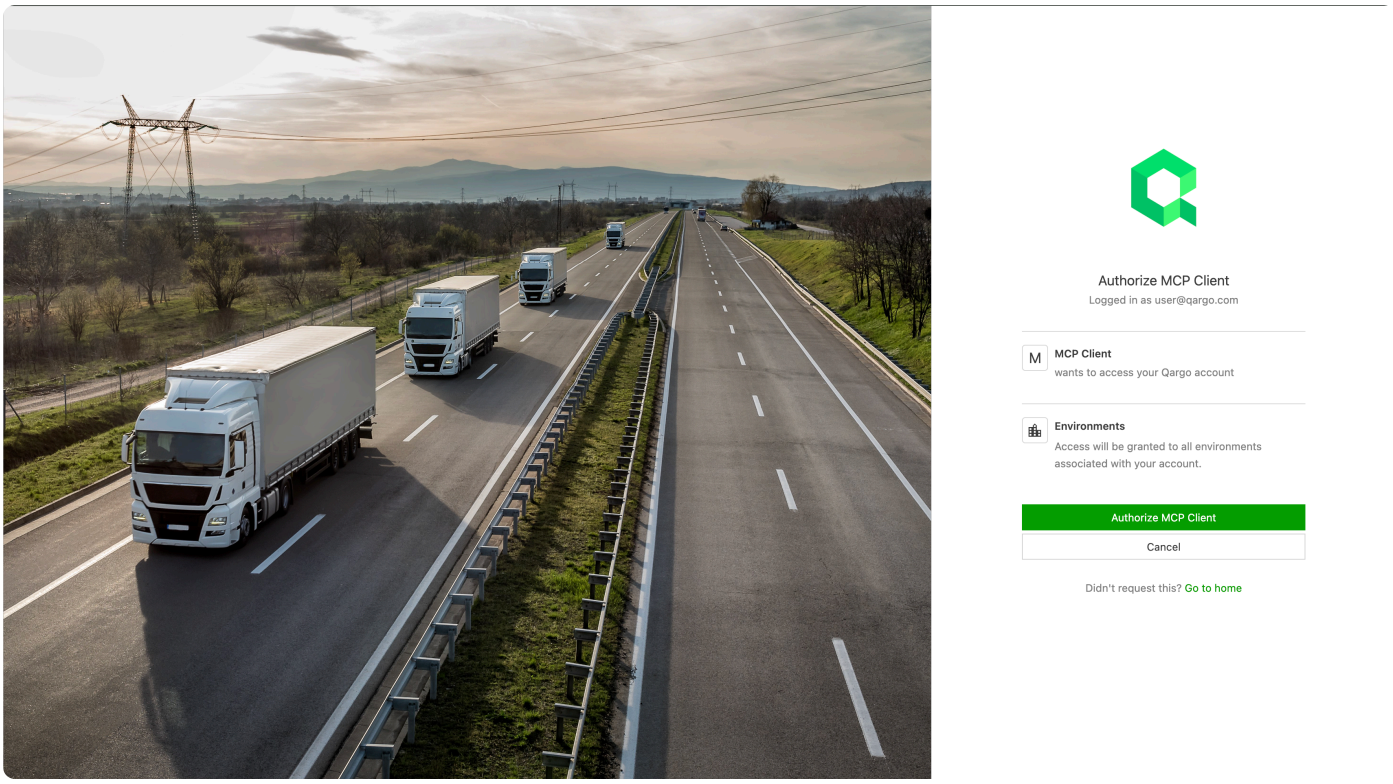

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## Free, Pro and Max: add the connector individually

On an individual plan, there is no Owner to wait for. The Free plan allows one custom connector.

1. Navigate to **Customize > Connectors**.
2. Click **Add** at the top right of the **Connectors** panel, then **Add custom connector**.
3. Enter Qargo as the name and https://mcp.qargo.com/mcp as the remote MCP server URL.

4. Click **Continue**.
5. Leave **Authentication** and **OAuth client** as Claude fills them in. Claude detects the correct settings for Qargo, so there is no need to open **Advanced** or enter an OAuth client ID or secret.
6. Click **Add**, then **Connect**, and sign in with the Qargo credentials.




## Claude Code: register the server

Claude Code uses one terminal command instead of a settings panel. Every user sets this up individually, whatever the plan.

> 📚 **This might not be needed at all.** A connector already added on claude.ai loads automatically in Claude Code when the user signs in with the same account. Follow the steps below only if Qargo does not appear.

### Requirements

- **Claude Code installed** and working in the project that needs Qargo access.
- **A local browser.** Authentication opens one. It cannot be completed over a remote shell session.

### Register the server

1. Open a terminal in the project that should have access.
2. Run claude mcp add —transport http qargo https://mcp.qargo.com/mcp.
3. Run claude mcp list. Qargo shows as **Needs authentication**, which is expected at this point.
4. Type /mcp inside Claude Code.
5. Select qargo, press Enter, then choose **Authenticate**. A browser window opens.
6. Sign in with the normal Qargo credentials. The terminal then reports the server as authenticated.

📚 **Scope matters.** Registering inside a project limits the server to that project. Add —scope user only if every project should reach the user's Qargo data.

## Verify the connection

Ask Claude to list the Qargo tenants. A reply naming the tenant confirms that the connection works.
Name Qargo in the question when Claude answers from general knowledge instead of Qargo data, for example: *ask Qargo which orders are still unplanned for tomorrow*.

📚**Each user gets their own permissions.** Claude sees exactly what the user can see in Qargo. A colleague with wider access sees more through the same connector.

## Changing data

The first change to production data in a session is stopped, and Claude returns an approval link. Open it, approve, and ask Claude to retry. Full steps are in INTEGRATIONS – Connect an AI assistant to Qargo over MCP.

‼️ **Check what is being approved.** Approving a session authorizes every further change in it, not only the one requested. Review anything that affects more than one record.

## Troubleshooting

| Issue | Resolution |
|---|---|
| Qargo is not in the connector list and the **Add** menu offers no **Add custom connector** option | The account is on Team or Enterprise. Ask an Owner to add the connector. |
| The **Add** button is missing from **Organization settings** | The user is not an Owner or Primary Owner. Ask one to add the connector. |
| Members cannot see Qargo in their connector list | Confirm that the connector was added at the organization level, not in a personal profile. |
| The browser shows an unknown client error during sign-in | Reconnect the connector. On Team or Enterprise, ask an Owner to remove and re-add it. This can happen after a Qargo platform update. |
| The connector is listed but Claude has no Qargo tools | Either the session expired (sessions typically last a day), so connect again, or Qargo is switched off for this conversation. Click the **+** button in the chat, hover over **Connectors**, and toggle Qargo on. |
| Claude reports that MCP access is not enabled for the user | The user's access is still set to **Disabled**. Ask a Super admin to set it in **Configuration > Organization settings > Users**. |
| Claude can list tenants but every other request fails | External API access is not enabled on the tenant. Contact the Account Manager. |
| A read works but a change is refused | The user is on **Read-only**. A Super admin can change the level in **Configuration > Organization settings > Users**. |
| No browser opens during Claude Code authentication | The session is running over a remote shell. Authenticate on a machine with a browser instead. |
| /mcp does not list qargo | The current project is different from the one where the server was registered. Change directory, or add the server again with —scope user. |
| The terminal reports an unknown client error | Remove the server with claude mcp remove qargo, then add it again. This can happen after a Qargo platform update. |