INTEGRATIONS - Connect an AI assistant to Qargo over MCP - Walkthrough

Connect Claude, ChatGPT or another AI assistant to a Qargo tenant. With Qargo Intelligence, the setup is self-service: a Super admin sets MCP access, then the user adds the connector.

Updated September 28, 2026

What an assistant can do

An assistant reaches the same data as the Qargo external API, on behalf of one named user, with that user's own permissions. The Qargo API available options FAQ describes the full scope: orders, loads, tasks, companies, resources, documents and accounting.
Not available through MCP:

- **Tenant configuration.** Feature flags, integration setup and organization settings stay out of reach.

An assistant never sees more than the user it acts for. A user without access to financial data in Qargo cannot retrieve it through an assistant either.

Before starting

- **Qargo Intelligence on the tenant.** MCP is part of the Qargo Intelligence add-on. Without it, MCP access is not available. Contact the Qargo Account Manager to add it.
- **A Super admin in the organization.** Only Super admins can set MCP access for a user.

📚 **No request to Qargo needed.** If the tenant has Qargo Intelligence, a Super admin completes the whole setup with the steps below.

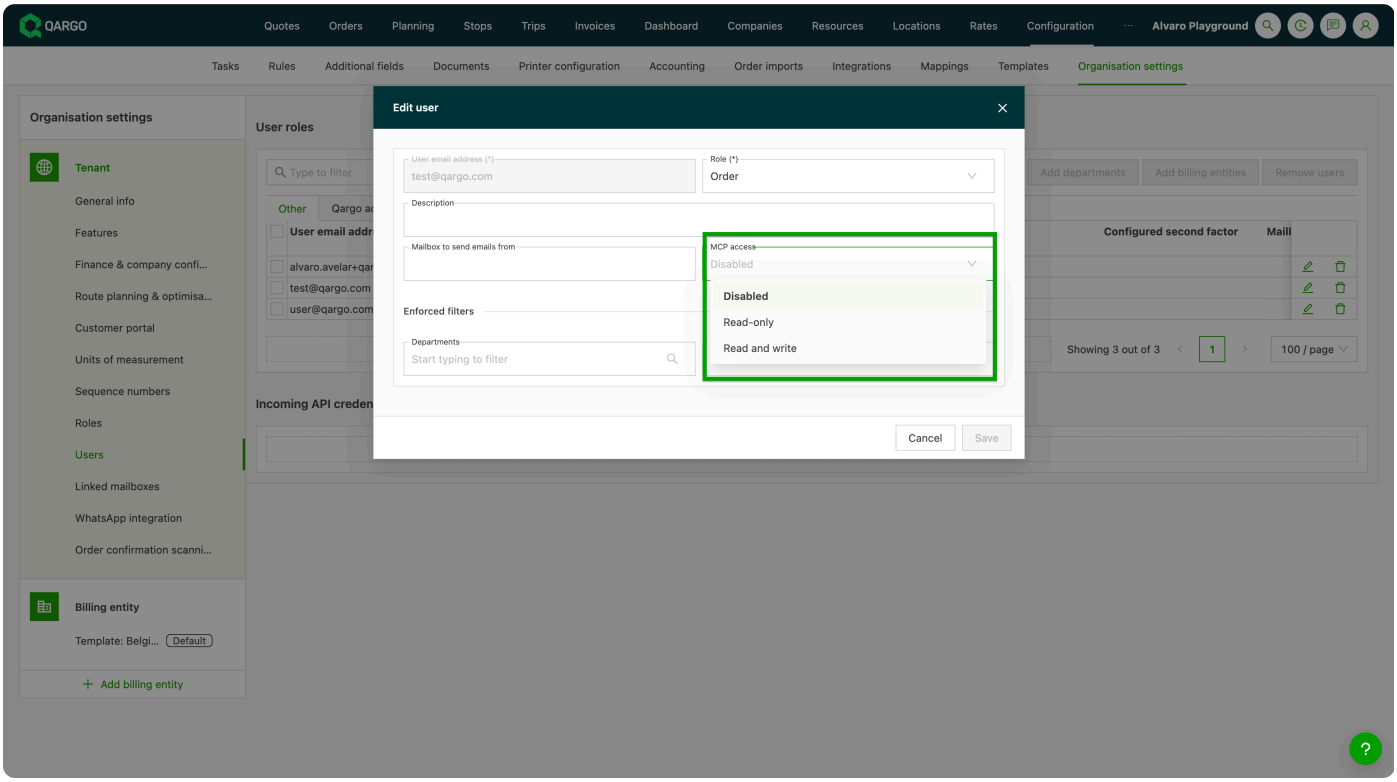
Connector address

Use https://mcp.qargo.com/mcp in every assistant.

Step 1: Set MCP access for the user

MCP access is a separate setting per user. It defaults to **Disabled** for everyone, and a Super admin sets it.

1. Navigate to **Configuration > Organization settings > Users**.
2. Click the pencil icon next to the user.
3. Select a level under **MCP access**.
4. Click **Save**.



Level	What the assistant can do
Disabled	Nothing. No MCP tools at all. This is the default.
Read-only	Every read operation. Anything that creates, updates or deletes is refused.
Read and write	Reads, plus create, update and delete.

‼️ **Be careful with Read and write.** An assistant with write access can change or delete data across the whole tenant, and one wrong bulk update can take hours to undo. Keep users on **Read-only** by default. Grant **Read and write** only to users who understand the consequences.

Step 2: Add the connector in the assistant

Any AI assistant that supports MCP can be connected. Quick steps for Claude and ChatGPT are below.

▶ **Claude: quick steps**

▶ **ChatGPT: quick steps**

The article for each assistant covers the full setup, the plan requirements and its own troubleshooting.

Assistant	Who sets it up	Article
Claude Desktop, claude.ai and Claude Code	An Owner on Team and Enterprise, each user on Free, Pro, Max and Claude Code	INTEGRATIONS - Claude: connect to Qargo over MCP
ChatGPT	An admin on Business, Enterprise and Education. Each user on Plus and Pro, with read-only access	INTEGRATIONS - ChatGPT: connect to Qargo over MCP

📚 **Assistants move their settings.** Menu paths change between versions and plans. If a path above does not match what is on screen, search the assistant's settings for *connectors* or *developer mode*.

Approve a change to production data

Read requests run immediately. The first time an assistant tries to change data in a production tenant, Qargo stops it and returns an approval link.

1. Open the approval link in a browser that is already signed in to Qargo.
2. Review the tenant named on the approval page and check that it is the right one.
3. Approve the session.
4. Return to the assistant and ask it to retry the change.

Approval covers that user, that tenant and that assistant session only. A new session needs a new approval.

‼️ **Approving a session authorizes every further change in it, not only the one requested.** Review any change an assistant proposes before approving, especially changes affecting more than one record.

Daily use

- **Sessions expire.** The connector might need to be re-authenticated periodically to stay signed in, in practice around once a day.
- **Reporting is not supported.** Send requests for totals, averages or dashboards to BigQuery or the external API instead.
- **Rate limits are shared** with the tenant's other API traffic.

📚 **AI assistants make mistakes.** Check the output before relying on it, and review any proposed change to production data before approving it.

Troubleshooting

Issue	Resolution
The **MCP access** setting is missing when editing a user	Either the user editing is not a Super admin, or the tenant does not have Qargo Intelligence. For Qargo Intelligence, contact the Qargo Account Manager.
The assistant reports that MCP access is not enabled for the user	That user is still set to **Disabled**. A Super admin sets the level in **Configuration > Organization settings > Users**.
A read works but a change is refused	The user is set to **Read-only**. A Super admin can change the level. On ChatGPT Plus and Pro, changes are not possible at all, whatever the Qargo level.
The assistant reports that access is denied and mentions Qargo Intelligence	The tenant does not have Qargo Intelligence enabled. Contact the Qargo Account Manager.
The assistant can list tenants but every other request fails	External API access is not enabled on the tenant. Contact the Qargo Account Manager.
The assistant asks for approval again in the same conversation	A new session started. Open the new approval link and approve again.
The assistant stops responding after many requests	The tenant rate limit is reached. Wait for the period stated in the response.
Setup problems specific to one assistant	See the troubleshooting section in that assistant's setup article.