Video – How to create orders from templates via the customer portal

Templates handle the recurring task of booking the same route over and over on the customer portal. Portal users can pick a template for a standard route and create an order from it in seconds, with all key information filled in.

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▶ https://watchclueso.com/embed/fusypiwhvqcjnxs3

Full details on creating orders from templates via the customer portal are available here.

For a more in-depth look at the customer portal, see these articles:

- Customer portal walkthrough
- Customer portal user training