Intermodal — Intermodal departures column on the Orders list — what, why and how

The Intermodal departures column on the Orders list gives planners a real-time ferry booking overview per order, without opening each order individually.

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Summary

What is it?

- A new optional column in the Orders list called **Intermodal departures**. It displays ferry booking information for each order at a glance.

Why does it exist?

- Intermodal planners who manage high volumes of ferry orders previously had to click into each order to check departure times and booking details. This caused missed real-time updates and slowed down daily operations.

How does it work?

- Enable the column via **Edit columns** on the Orders list. Each order row then shows up to 2 ferry legs with the departure time, operator and connection. A **+X** indicator shows additional legs. Hovering over the column opens a popover with full booking details per leg.

Use cases

- Operations teams that monitor large volumes of intermodal orders can check ferry departure times without opening each order. This reduces manual navigation and improves reaction time when sailings change.
- Planners checking for changes made by colleagues can see updated departure times directly in the list view. This reduces the risk of missed changes affecting planning decisions.

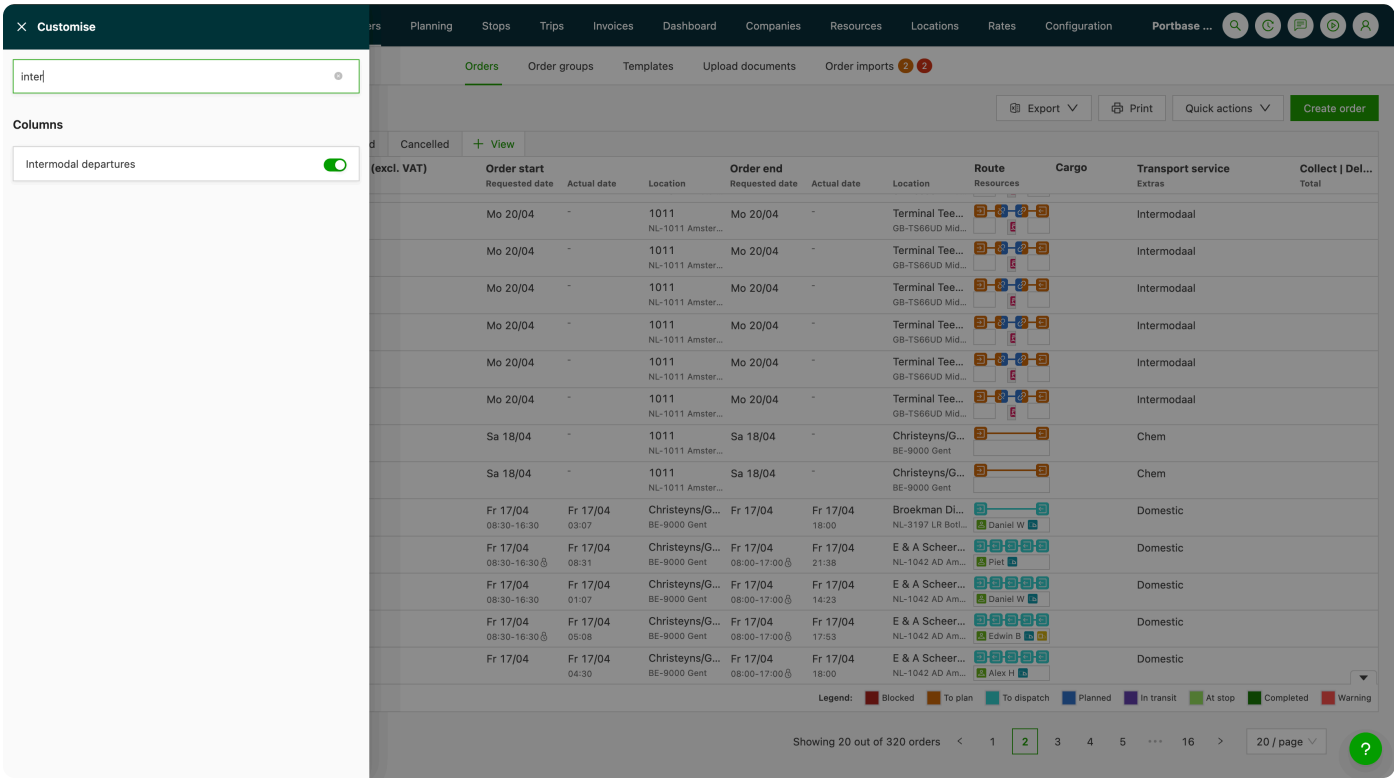
Terminology

Term	Definition
Intermodal departures	The column in the Orders list that displays summary ferry booking data inline for each order
Leg	A single ferry crossing within an order's intermodal journey, consisting of one departure and one arrival
Booking reference	The unique reference number assigned to an intermodal ferry booking
Pre-boarding notification	A status field indicating whether the pre-boarding notification has been submitted to the ferry operator
Goods movement reference	A reference code used to identify the movement of goods through an intermodal terminal

Enabling the Intermodal departures column

Navigate to **Orders** in the Qargo navigation sidebar.
Click the **Customize** button on the Orders list toolbar.
Search or scroll to find **Intermodal departures** in the column list and enable it.
The **Intermodal departures** column now appears in the Orders list. Each row with intermodal bookings shows up to 2 ferry legs inline, displaying:

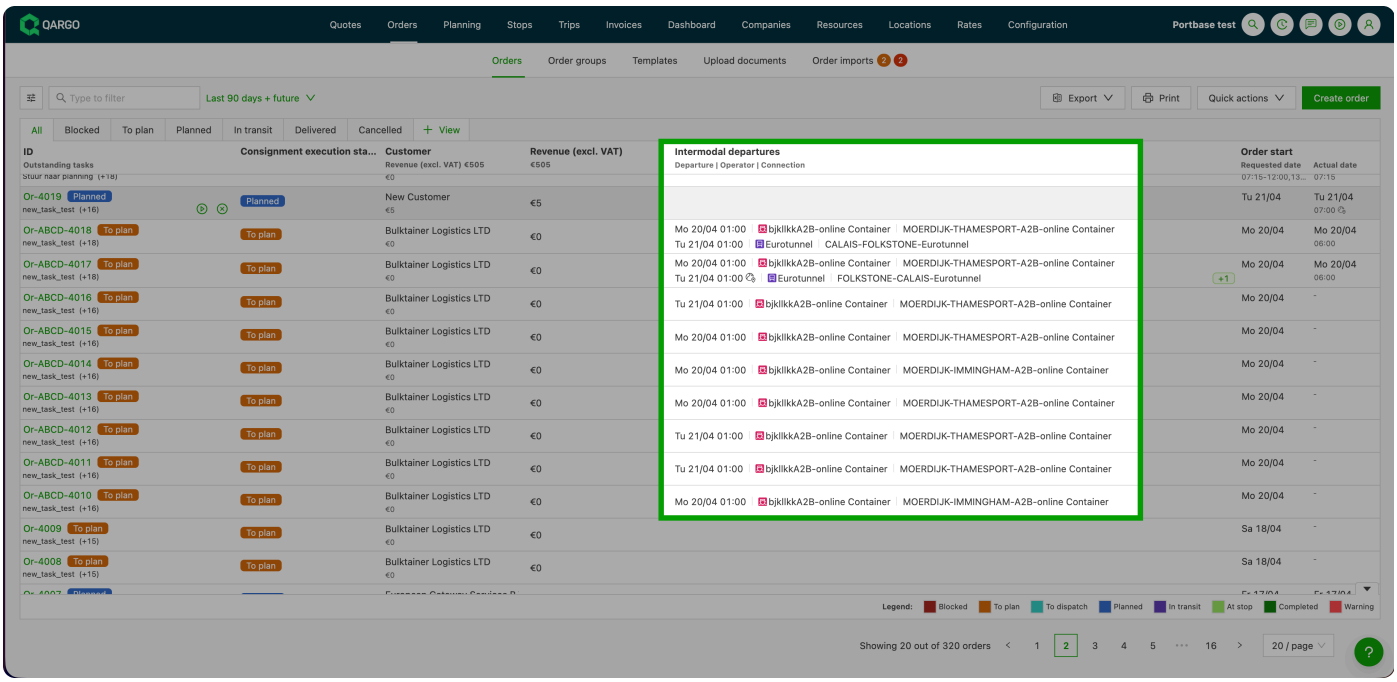
- Planned departure time
- Operator name
- Connection name



Reading ferry booking details

Each cell in the **Intermodal departures** column shows a summary of the order's ferry legs. Orders with more than 2 legs show a **+X** indicator in the cell.
Hover over the **Intermodal departures** cell in any order row to open the booking details popover.
The popover displays the following information for each leg:

- Departure date and time
- Arrival date and time
- Operator
- Booking reference
- Booking status
- Vessel name
- Voyage code
- Pre-boarding notification status
- Goods movement reference



Limitations

- Only the first 2 legs appear inline in the column. Additional legs are available in the hover popover via the **+X** indicator.
- Arrival timestamps are not shown inline. They are only visible in the hover popover.
- The information displayed in the **Intermodal departures** column is not configurable.
- The column is only available in the Orders list view.

Troubleshooting

Issue	Resolution
The *Intermodal departures* column is not visible in *Edit columns*	Confirm access to the Orders list and the **Edit columns** option. The column is available to all users with access to the Orders list.
No data is shown in the cell for an order	Confirm that the order has at least one intermodal booking leg assigned. Orders without intermodal bookings display an empty cell.
The arrival timestamp is not visible in the column	Arrival times are only shown in the hover popover. Hover over the cell to view full booking details, including the arrival time.
The *+X* indicator is visible but not all legs are shown inline	Only the first 2 legs appear inline. Open the hover popover via the **+X** indicator to view all additional legs.
The hover popover does not appear	Make sure the cursor is directly over the **Intermodal departures** cell. Refresh the page if the issue persists.