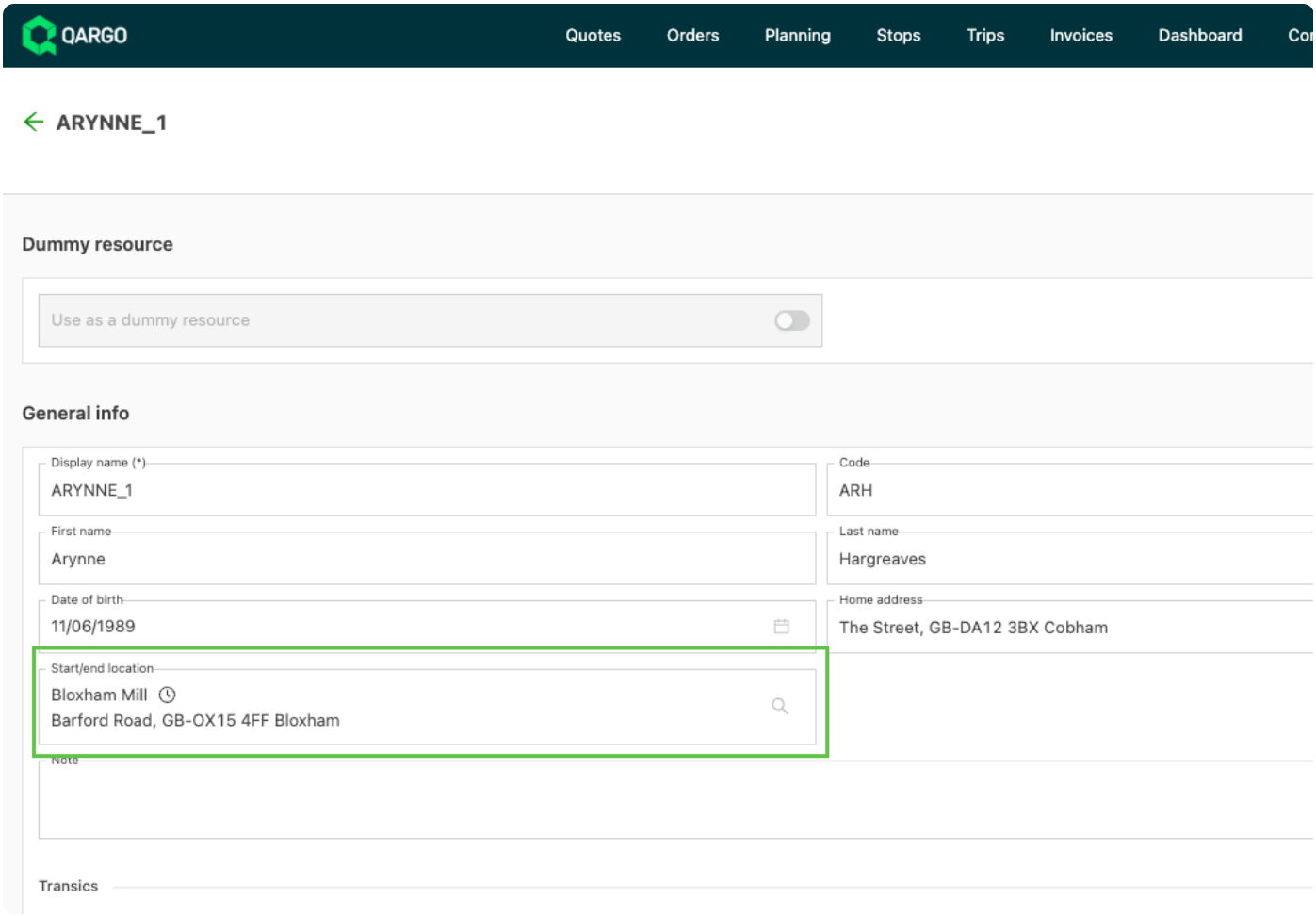
FAQ: Is it possible to set a start and/or end location for resources?

Updated April 24, 2026

Q. Is it possible to set up default start and end locations for resources? For instance, if a driver always starts and ends their day at a specific location, can this be shown somewhere so planners take it into account when using this resource?

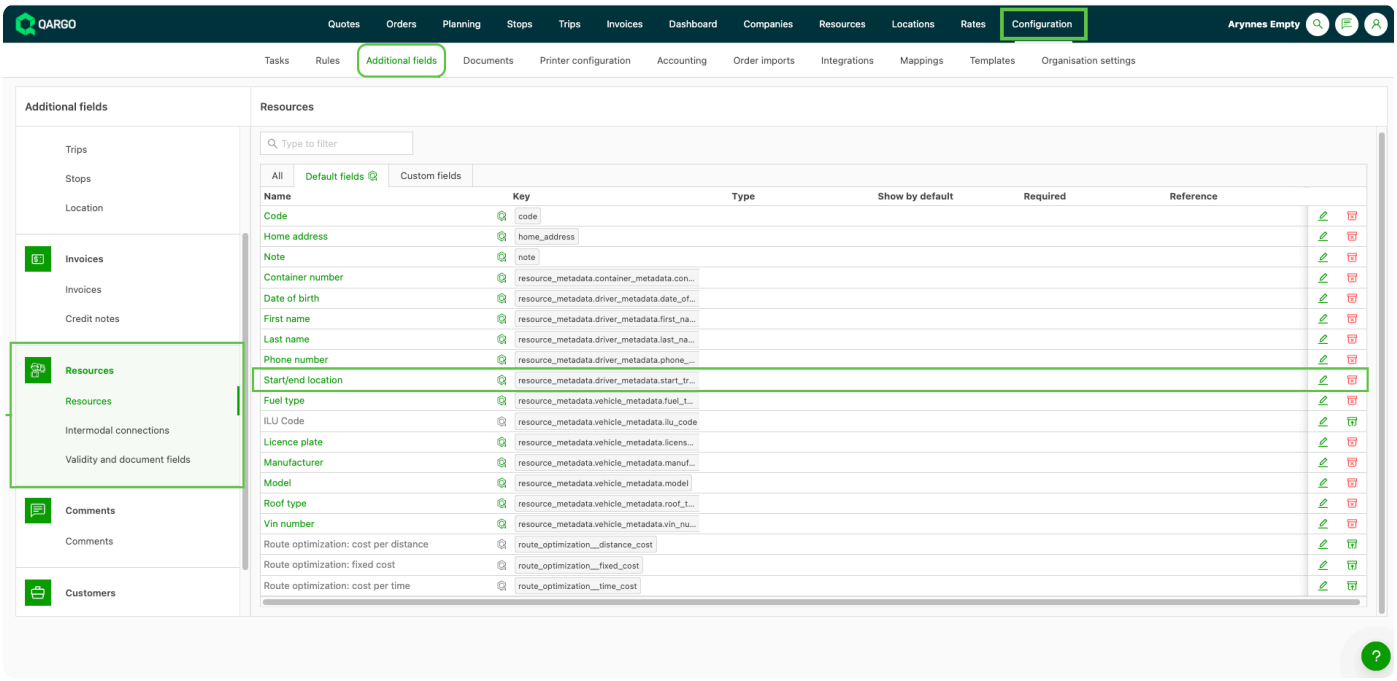
A. Yes! The driver profile can include a start/end location where the driver typically begins and ends their shift. The driver profile has a field under the **General info** panel where the start/end location can be set.



🧰 The location must already exist in the Locations section. If typing the name does not bring it up, search the location database to confirm that the location has been added and that the details are correct.

- If the field does not appear in the driver profile, check that the field is active under **Additional fields**.

Setting a fixed start and end location for a driver



Once enabled, this sets a default departure and arrival point for each driver. Qargo uses these points when calculating routes on the planning board.

Step 1: Check or enable the fields

1. Go to **Configuration > Additional fields**
2. In the left sidebar, click **Resources**
3. Find **Start location/End location**
4. Toggle to **Active**, and optionally to **Required** to make the field mandatory
5. Click **Save**

Step 2: Set the location for each driver

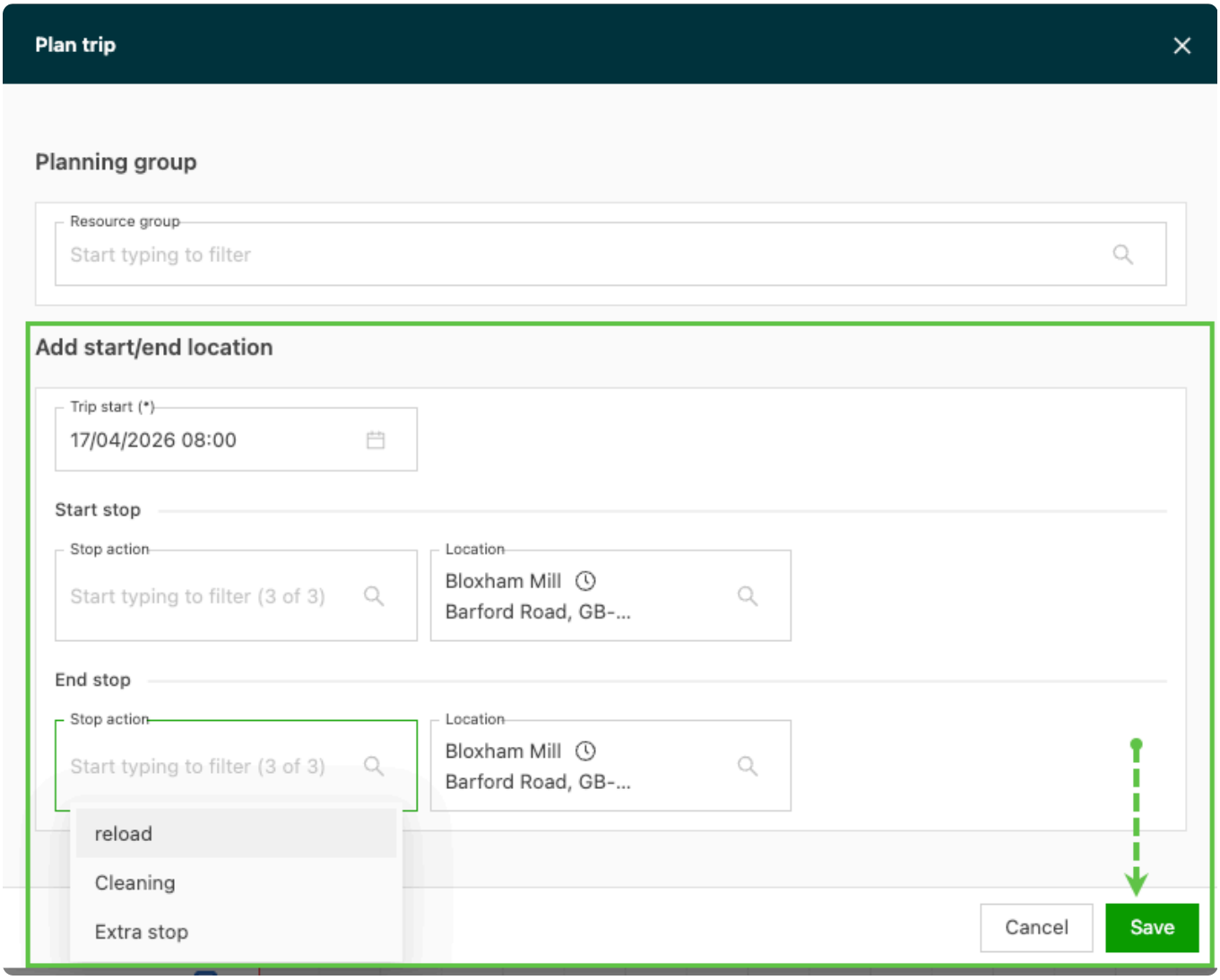
1. Go to **Resources > Drivers**
2. Open the driver profile
3. Find the **Start location/End location** field under the **General info** panel
4. Search for the correct location in the location database and select it
5. Click **Save**

Using a start/end location in planning

The fixed start/end location is used **only when orders are dragged onto a resource on the planning board.** It is not applied with auto-assign resources rules or when a load is created manually from the To plan list.

> 📚 When orders are assigned by any method other than dragging them onto the resource on the planning board, the driver's configured start/end location is not taken into account.

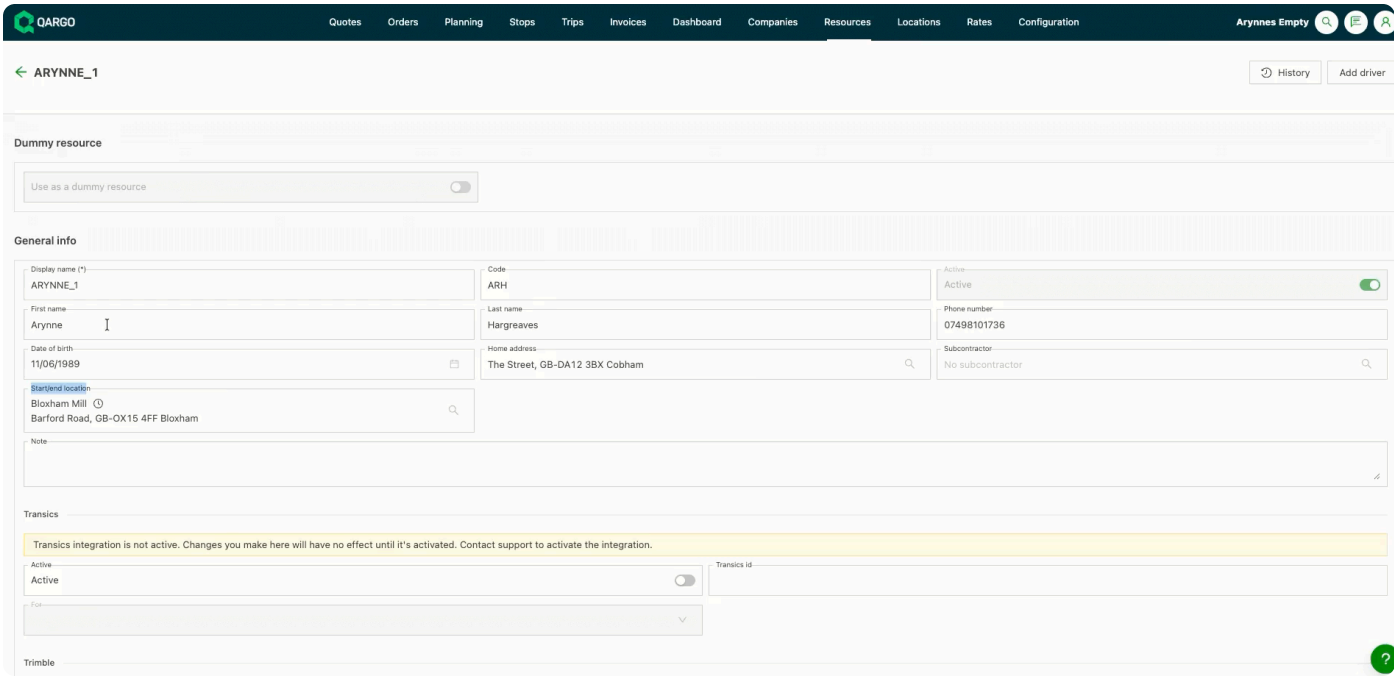
- From the planning orders view, drag the order to the driver or combination resource
- For drivers with a start/end location set in their profile, a pop-up screen appears to verify the stop activity and location



- Select the correct stop activity and, if needed, update the associated location.
  - Locations default to the location entered in the driver profile.

🧰 Stop actions must first be added under the **Locations > Internal stop actions** menu.

- Click **Save** once the actions and locations are updated.
- The order is planned to the resource, with the additional stops included in the route planning.


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Locations
Rates
Configuration
Arynnes Empty
ARYNNE_1
History
Add driver
Dummy resource
Use as a dummy resource
General info
Display name (*)
ARYNNE_1
Code
ARH
Active
Active
First name
Arynne
Last name
Hargreaves
Phone number
07498101736
Date of birth
11/06/1989
Home address
The Street, GB-DA12 3BX Cobham
Subcontractor
No subcontractor
Start/end location
Bloxham Mill
Barford Road, GB-OX15 4FF Bloxham
Note
Transics
Transics integration is not active. Changes you make here will have no effect until it's activated. Contact support to activate the integration.
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