FAQ - Can canceled loads be restored in Qargo?

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In Qargo, managing loads efficiently is crucial for smooth operations. However, it is important to understand the limitations of cancellation and restoration. This article explains what happens when loads or jobs are canceled and how to proceed.

Irreversibility of canceled loads

Once a load is canceled in Qargo, it is effectively deleted and cannot be restored. This means that any canceled load must be replanned from scratch to recreate it. There is no functionality to “uncancel” or restore a canceled load.

> **Orders can be uncanceled but loads cannot.**
> **See** Orders - Cancel a shipment / an order.

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Steps for replanning loads

To recreate a canceled load or job, follow these steps:

1. **Identify the canceled items**: Determine which loads were canceled and need to be recreated.
2. **Create a new load**: Use the available order to plan a new load from scratch.
3. **Assign resources**: Make sure the necessary resources (e.g., vehicles, drivers) are assigned to the new load.
4. **Review and confirm**: Double-check the new load details for accuracy before finalizing.

Following these steps helps manage cancellations effectively and keeps operations running smoothly.

Related topics

- How to cancel a load in Qargo
- Managing jobs in Qargo
- Planning a new load in Qargo