Feature release - March 2026

Updated October 8, 2026

Week 1

🛂 Intermodal - Improved border crossing GB - NI
🏷️ Intermodal - Add HS commodity codes



Qargo mobile app - Send documents to driver via WhatsApp

🔎 Planning - Filter on available resources in Timeline & Blocks view
🔦 Planning - Additional resource field visibility and filtering
☣️ Planning - ADR log visibility improved
🧾 Invoices - Peppol configure document attachment

Week 2

📲 Qargo mobile app - Cross dock scanning location scan and validation
📲 Qargo mobile app - Customize pallet templates
🧾 Orders - Bulk updates for 'invoice externally' via quick actions
🧮 Rate cards - Automatically charge load costs to customer orders
📦 Customer portal — make parcel dimensions required when placing orders
🗓️ Planning - Real-time trailer and container availability on the resource board
🏦 Invoices - Improve visibility for BIC / IBAN numbers on carrier invoice

Week 3

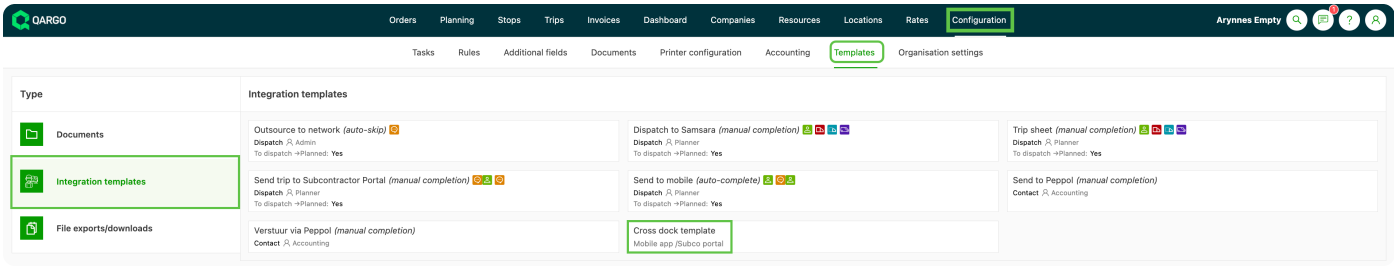
✂️ Split order: choose which shipments go through the terminal
📎 Contact tasks: see document attachments before sending
⚖️ Revenue split overrides: now supports chargeable weight
⚡ Bulk update price index (fuel surcharge) values

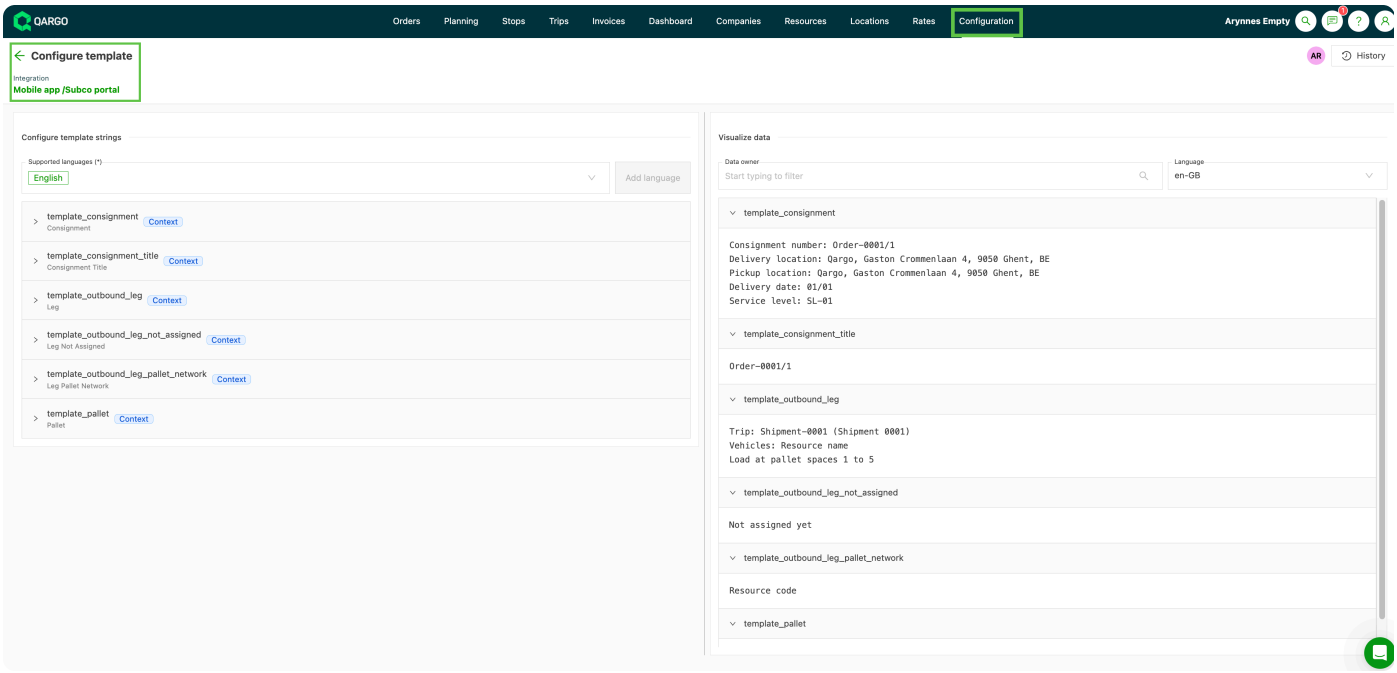
Week 4

🎨 Planning - Background coloring rules are now available on the To Plan: Resources table
🗺️ Planning - Load progress visualized on tracking map
📄Load groups - Show documents for orders & loads associated with load groups
💰 Load groups - Profitability overview in the detail page now includes a Revenue / Cost Calculation section
🎟️ Orders - Create product from order screen
📋 Orders - Customize option to show additional fields at stop level in list view
🪵 Orders - Contract carrier pallet tracking
✅ Tasks - Order template tasks
📊 Dashboards - Update to dashboards and charts

▶ **Week 1**

▶ **Week 2**



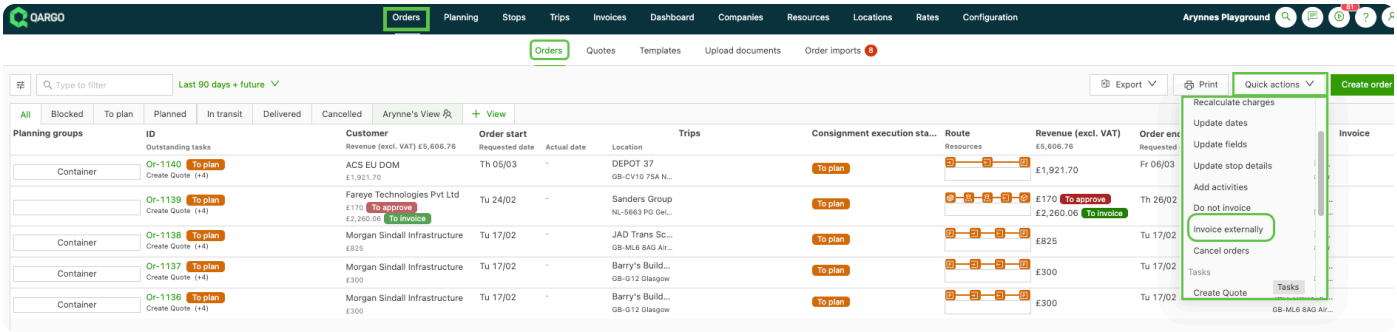


Qargo mobile app - Customize pallet templates

🗒️ Orders - Bulk updates for 'invoice externally' via quick actions

Mark selected orders as **Invoice externally** in bulk directly from the **Orders** page using the **Quick actions** menu.

- **Invoice externally** means the charge lines for those orders will be handled outside of Qargo (e.g. via a third-party billing system).
- Orders with this status are excluded from Qargo's billing workflow.



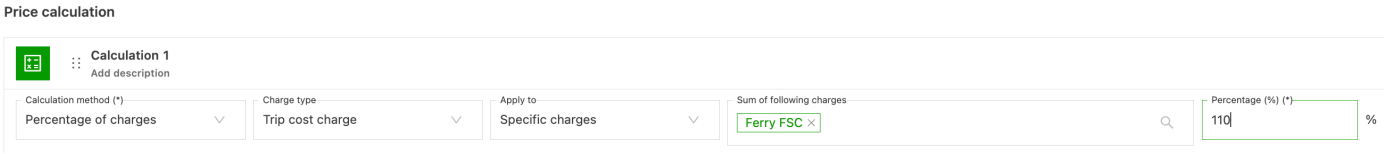
Any **charge lines that are already processed** are not affected:

- Lines already in another status (e.g. Approved, Posted, Do not invoice) are not affected.
- Setting “Invoice externally” at the **quote level** is not currently available via this quick action. This must still be done per order.

🧮 Rate cards - Automatically charge load costs to customer orders

Configure surcharges to automatically mirror what was charged on the linked load, rather than entering a fixed amount or calculating from the order value. This is especially useful for ferry costs, fuel surcharges (FSC), BAF, ETS, and other pass-through charges where the amount varies per load.

- Set the Calculation method to *Percentage of charges* and select *Load cost charge* as the charge type.
- Choose which cost on the load the surcharge should mirror:
  - **All charges on the load** — mirrors the full load cost total
  - **A specific surcharge** (e.g. Ferry FSC, BAF) — mirrors only that named cost
  - **Transport charge** — applies to the base transport charge only



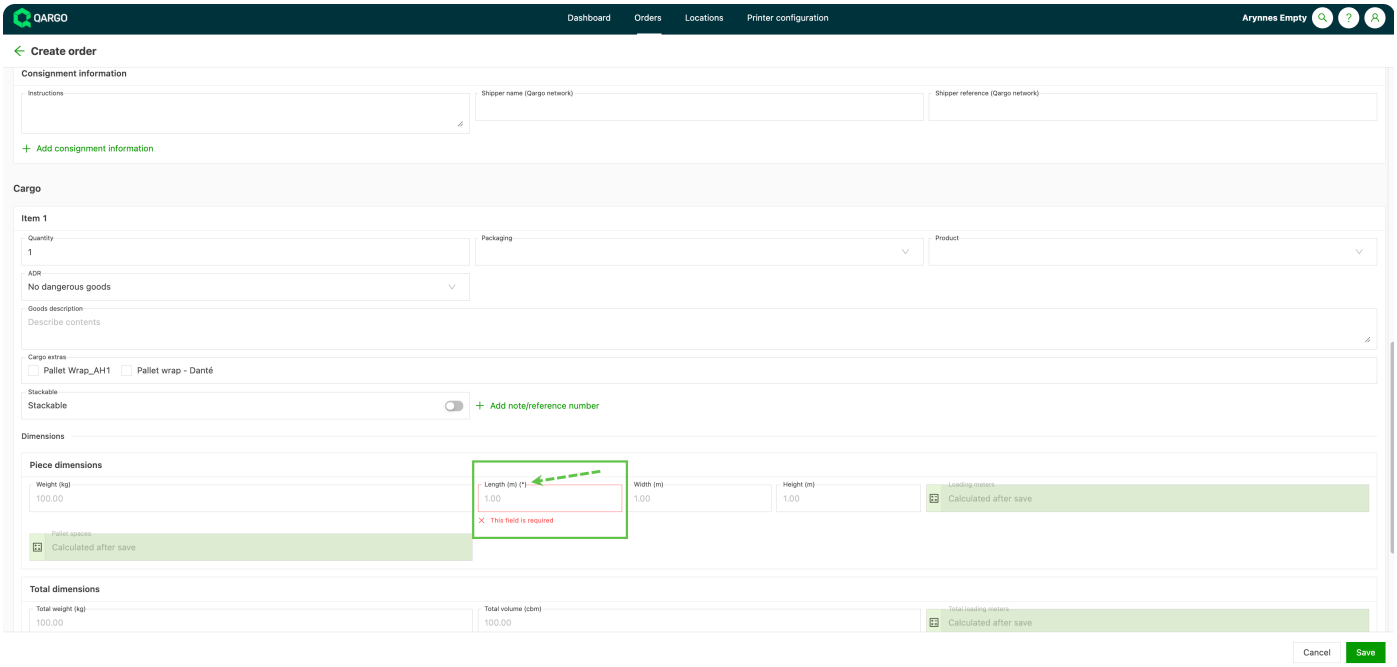
Benefits

- Eliminates manual calculation for pass-through surcharges. The system works out each order’s share automatically
- Reduces billing errors on consolidated loads where cost splitting has historically been done by hand
- Supports a markup percentage, making it possible to pass through costs with a margin built in, without a separate line item

Rate cards - Automatically charge load costs to orders

📦 Customer portal — make parcel dimensions required when placing orders

Configure length, width, and height as required fields in the customer portal, so senders can’t submit an order without providing parcel dimensions. Each dimension can be toggled individually, giving full control over exactly what’s enforced.



Benefits

- Eliminates incomplete orders caused by senders skipping parcel dimensions. This is particularly important for operations that rely on dimensions for loading meter calculations
- Each dimension is configurable individually, so only what the operation actually needs is enforced
- The dimensions panel appears automatically for the customer as soon as a required field is configured, with no manual steps needed on the sender's side

Limitations

- Configuration is global across all customer portal users. It is not possible to make dimensions required for some senders but not others
- Applies to the customer portal only. Dimensions are not enforced as required in the mobile app, carrier portal, or order import flows

Customer portal - Order status and defaults

🗓️ Planning - Real-time trailer and container availability on the resource board

Trailers and containers on the resource board now update their availability status the moment a load is completed, so planners always see an accurate picture of what's free to assign. Each trailer and container on the planning resource board shows one of three statuses:

- **Available (✓)** — the resource is free and can be assigned to a new load
- **In use** — the resource is linked to an active load that is not yet completed
- **Parked** — the resource is parked and not currently in active use

Resource	Available?
Drop2	In use / parked
Fridge1	✓
Reefer_GPT	✓
Trailer_1	✓
Trailer_2	In use / parked
Trailer_3	✓
Trailer_GPT	✓

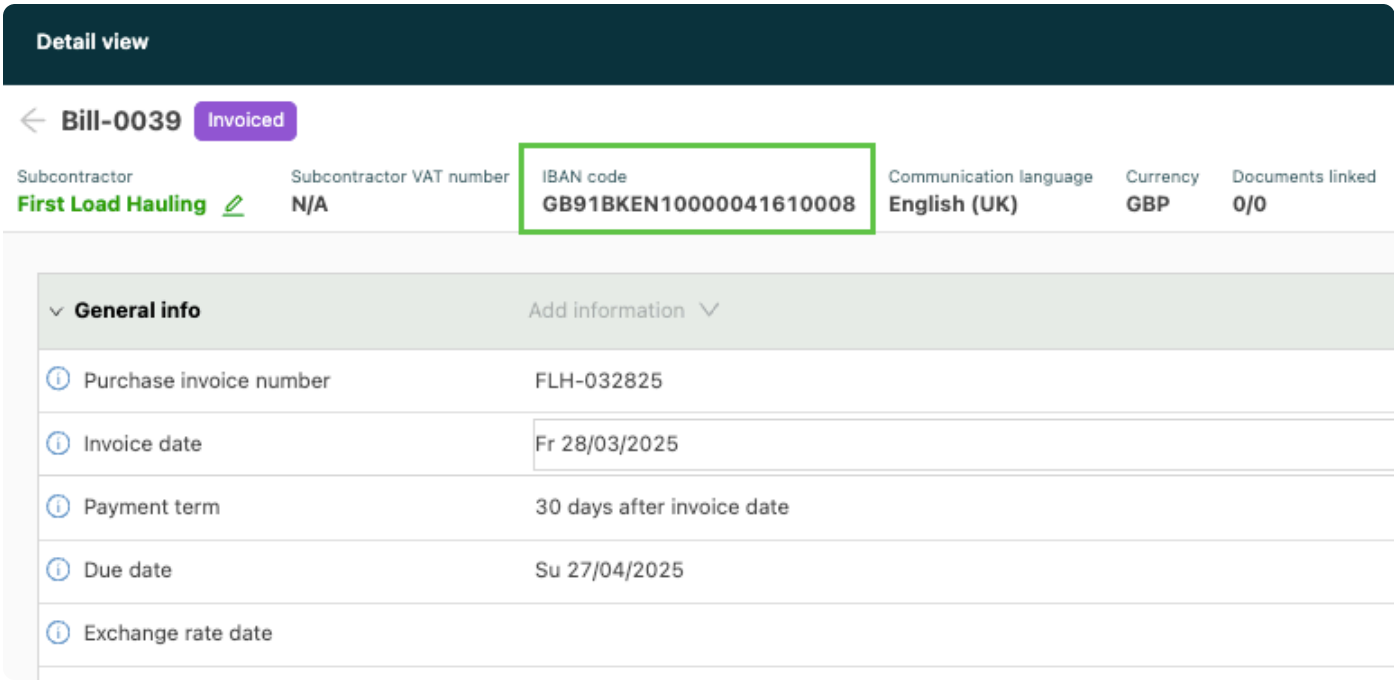
- No more guessing whether a resource is actually free. The status reflects reality the moment a load closes
- Planners can reassign trailers and containers to new loads straight away, without waiting for an overnight refresh
- Reduces back-and-forth between planners and drivers to check whether a resource has been dropped off

Click the link below👇 to learn more about how this feature works

Planning - Trailer and container availability on the resource board.

🏦 Invoices - Improve visibility for BIC / IBAN numbers on carrier invoice

When a carrier invoice is opened, the **IBAN** and **BIC/SWIFT** codes of the supplier or contract carrier are now visible directly in the invoice header, next to the tax number.



This makes it easier for finance and admin staff to access payment details without leaving the invoice view. :::

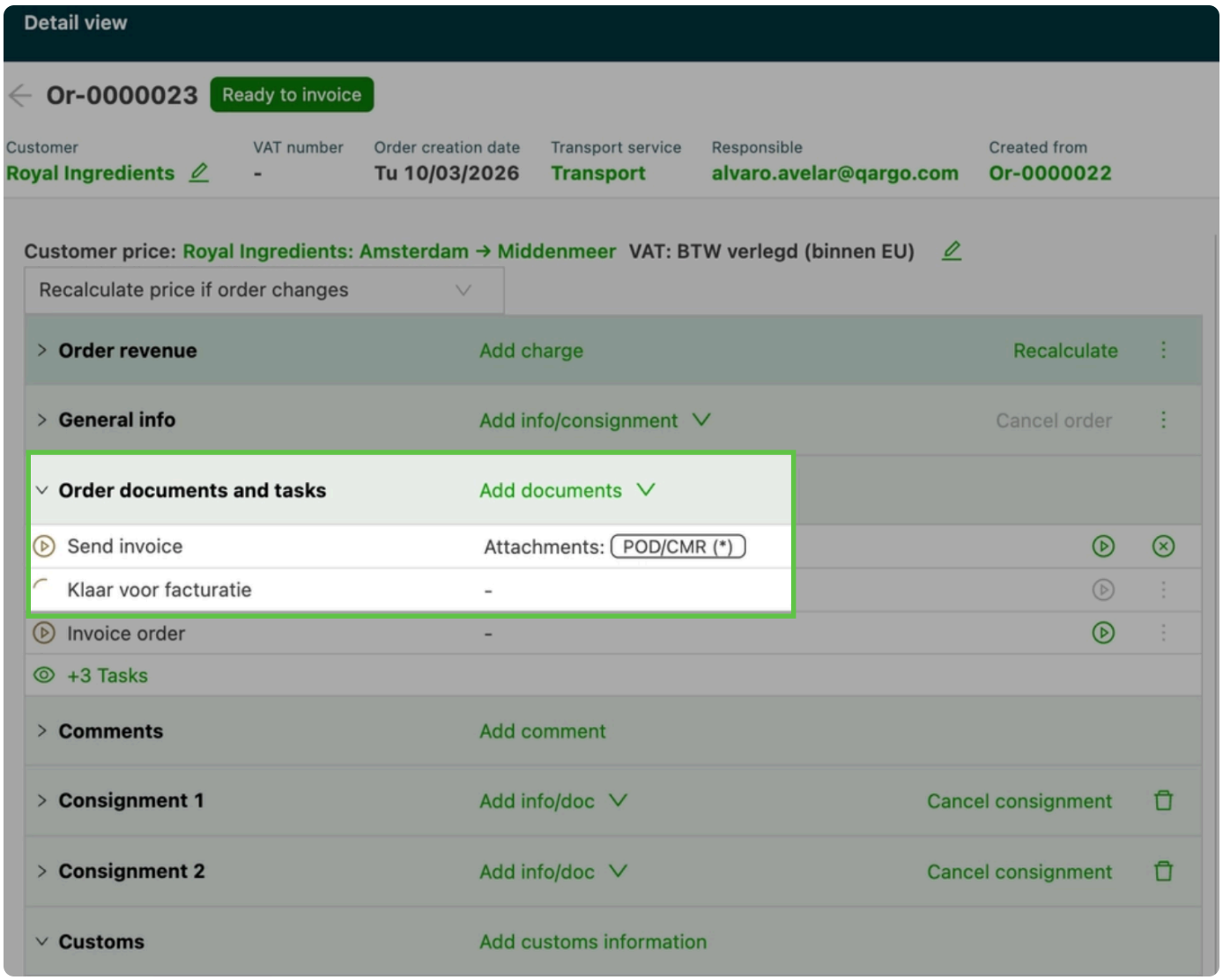
▶ Week 3

FAQ - How to handle splitting orders

📎 Contact tasks: see document attachments before sending

Contact tasks on detail view pages now display which document types will be attached to an email before the task is executed, including which documents are required.

- Removes the need to open every invoice individually to check whether the right documents are included.



- The contact task detail view shows a list of the document types configured to be attached to the outgoing email.
- Required document types are clearly marked (*)
- For tasks that have already been executed, the view shows which document types were included in the sent email.

🧰 Contact tasks **must already be configured with document type attachments** in the task setup.

Key use cases & benefits

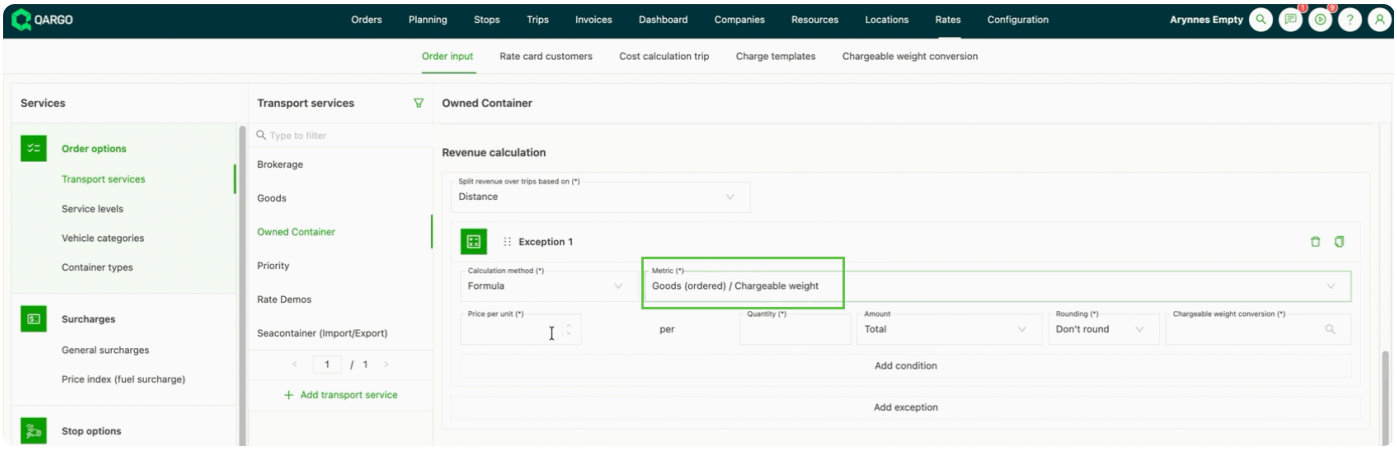
- Quickly verify that PODs, CMRs, or invoices will be sent correctly before executing a task
- Reduce errors from missing required documents in customer communications
- Save time by checking attachment status directly from the task list, without drilling into individual records

Contact tasks - Viewing document types

⚖️ Revenue split overrides: now supports chargeable weight

Chargeable weight is now available as a **metric when configuring revenue split override rules** on a transportation service. Companies that rate shipments based on chargeable weight can now set up **accurate revenue splits directly at the**

transportation service level.



- Setting up or editing revenue split override rules on a transportation service now offers chargeable weight as a new metric option, alongside the existing total weight.
- It works the same way as other override configurations, supporting fixed amounts, formulas, and rate tables, with chargeable weight as the calculation input.

🧰 Transportation services with revenue split override rules must already be configured.

Key use cases & benefits

- Accurately reflect rating agreements for shipment types where chargeable weight drives the rate
- Align revenue split calculations with the same weight logic already used at the order level
- Eliminate manual adjustments caused by mismatches between the rating basis and revenue allocation

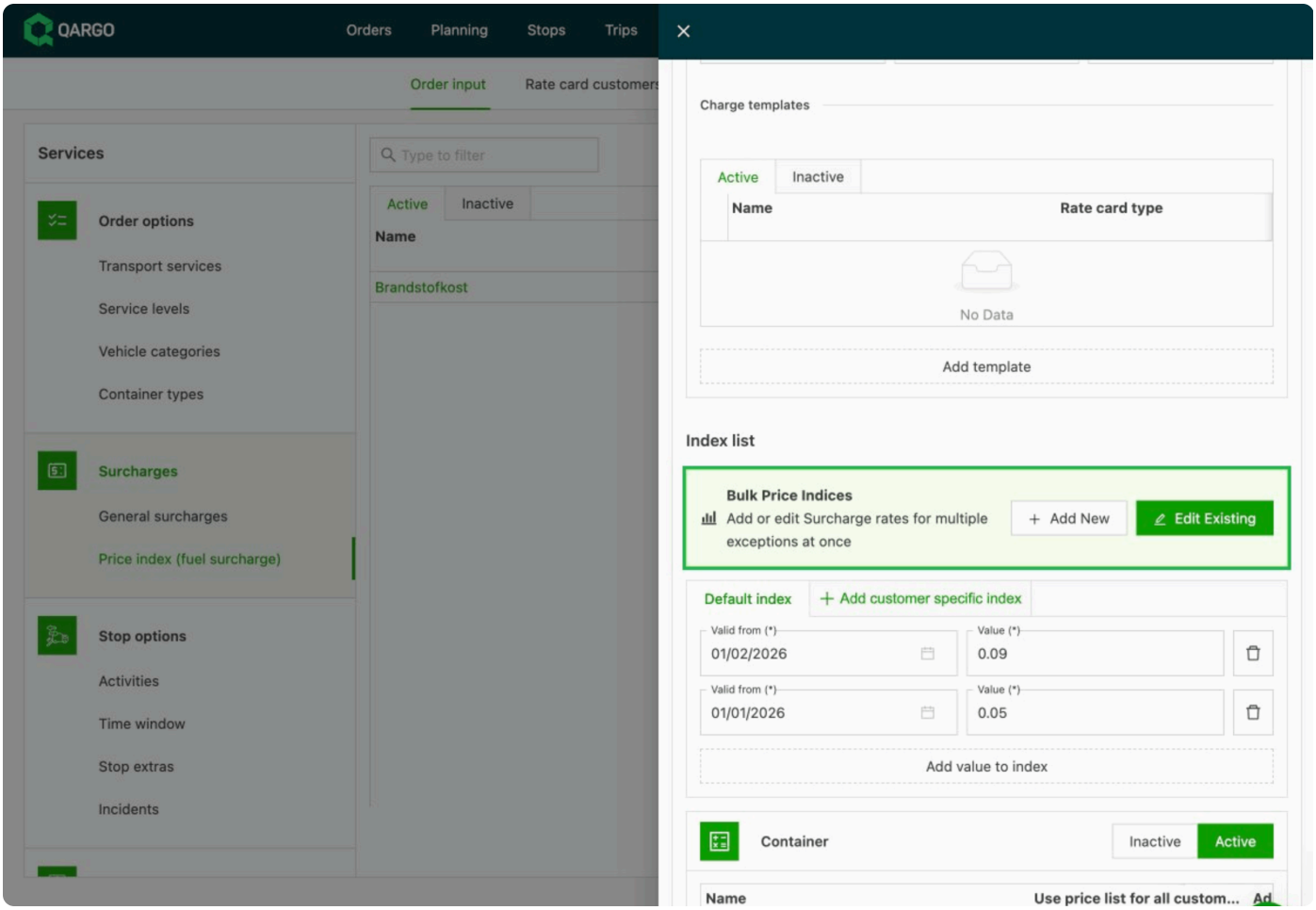
📚 Changes to the revenue split on a transportation service are not applied retroactively to existing orders. Only new orders, or orders where prices are recalculated, will use the updated split.

FAQ – Using chargeable weight as an exception when splitting revenue

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⚡ Bulk update price index (fuel surcharge) values

Updating fuel surcharge values after each diesel price change no longer requires editing each customer rate individually. Users can now add or update price index values for multiple customers at once using a copy/paste workflow directly from Excel.



- A new **Add** button allows users to paste in new price index values for multiple customers in one go, pulled directly from an Excel sheet.
- A new **Edit** button opens a spreadsheet-style grid showing all current price index values across customers, which can be updated in bulk.
- Both views support filtering by exception name, date range, and value range to help find and manage exactly what is needed.

🧰 Customer-specific price index exceptions must already exist in Qargo before values can be added via the bulk Add flow. If any customer-specific indexes are duplicated or unnamed, they will need to be resolved before using the bulk update functionality.

Key use cases & benefits

- Cut the time spent on routine fuel surcharge updates from hours to minutes
- Keep rating accurate and consistent across the full customer base after each diesel price revision
- Reduce the risk of errors that come with manually updating rates one by one

📚 Data is entered by pasting into the grid interface. Direct Excel file uploads are not supported.

Price index (fuel surcharge) bulk updates

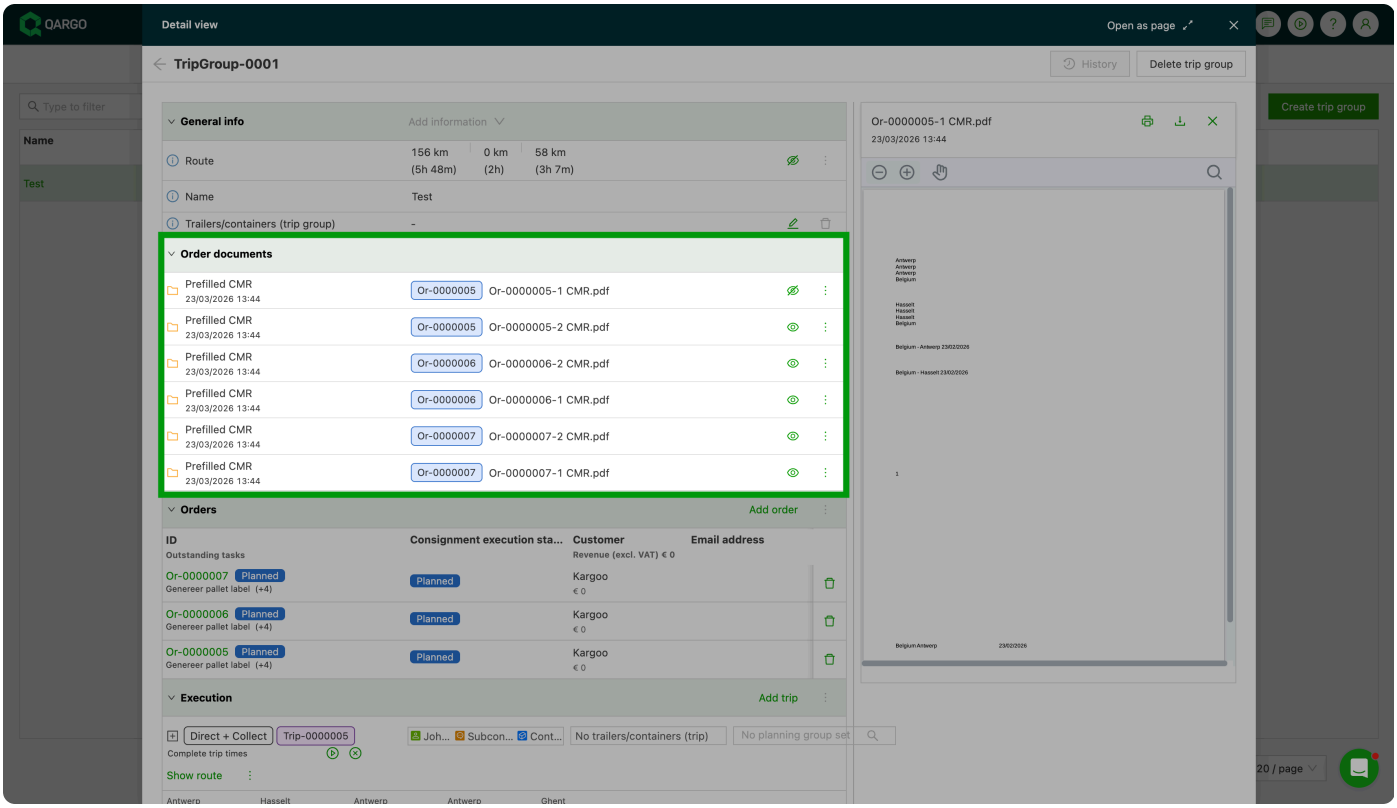
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▶ Week 4

📄Load groups - Show documents for orders & loads associated with load groups

The **Order Documents** section on the load group detail page now displays all documents aggregated from the orders and loads within the group.

- Dispatchers and planners do not need to navigate into each individual order or load to find relevant paperwork. All documents are surfaced in one place.



- The Order Documents section on the load group detail page aggregates everything automatically, split into two clear sections:
  - Order documents - including shipment-level documents
  - Load documents - tagged to show which order or load they belong to, and sorted chronologically for easy scanning.

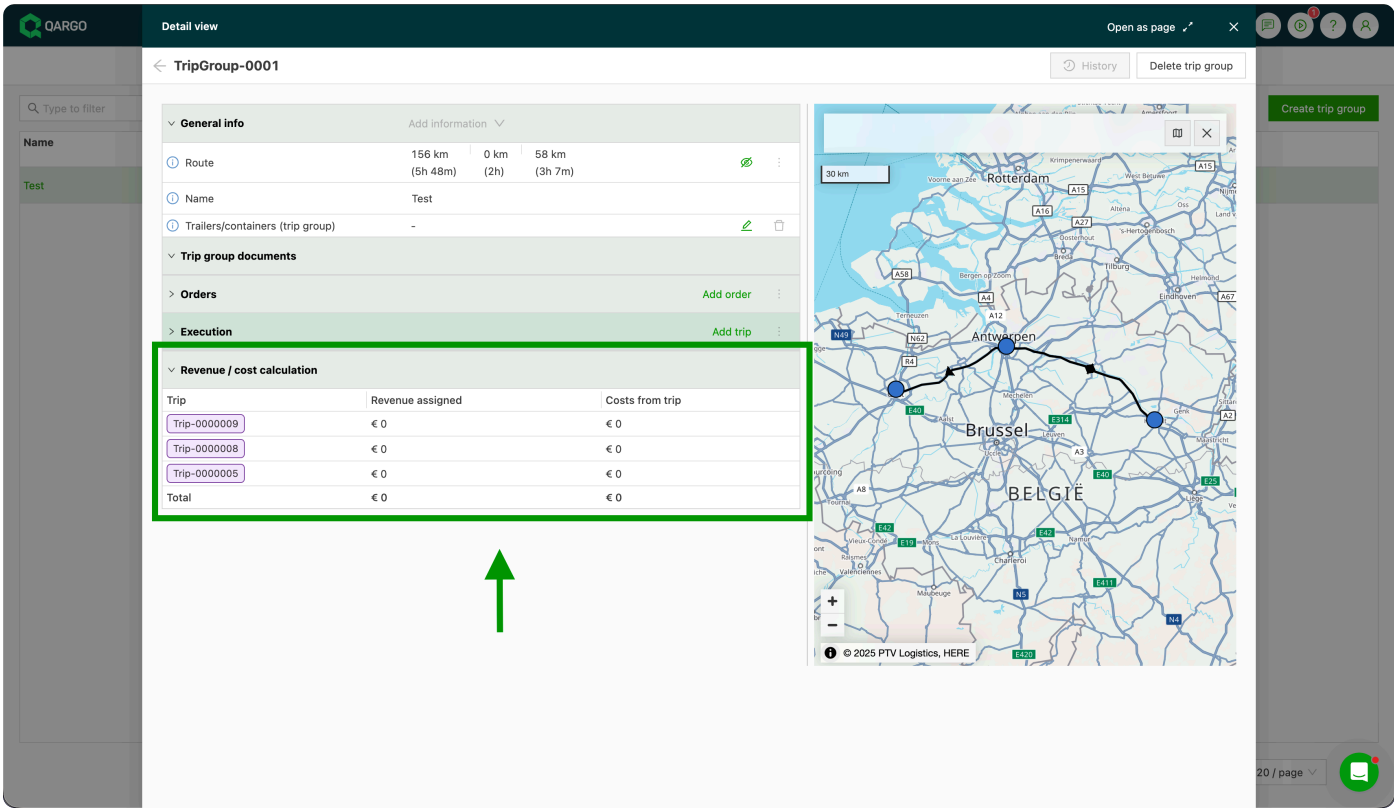
💰 Load groups - Profitability overview in the detail page now includes a Revenue / Cost Calculation section {#h_45bb548b8f}

Dispatchers and planners get a consolidated financial overview of all loads in the group at a glance.

- The summary table shows one row per load, including:
  - Revenue assigned
  - Total costs
  - Combined total per currency —

Assess group profitability without having to open each load individually!

- Each load row is also a clickable link straight to that load's detail page.
- The table loads automatically when a load group is opened and is read-only. Revenue splits and cost adjustments still need to be made at the individual load or order level.



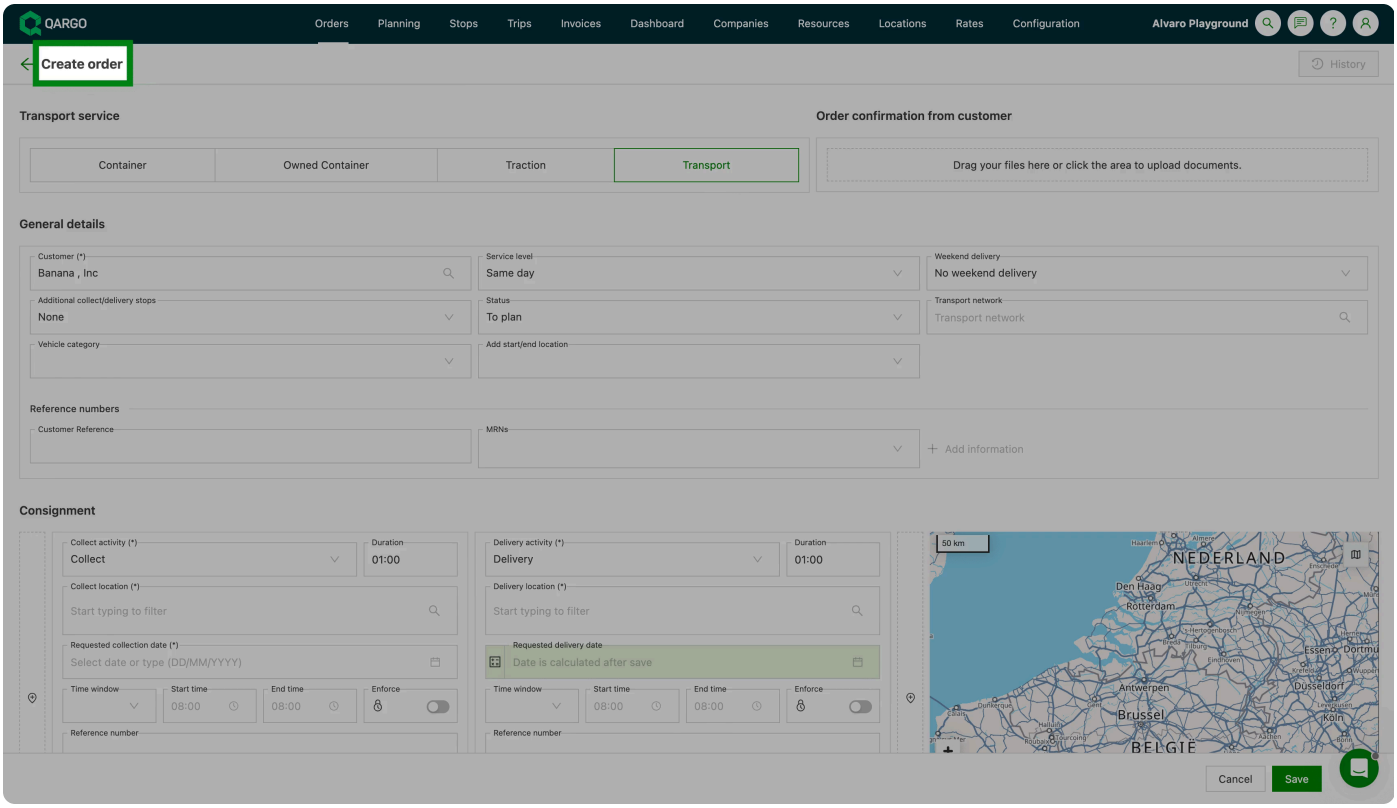
🧰 This section is only visible to users with the ***Read Charges finance permission***.

Learn more about load groups

🎟️ Orders - Create product from order screen

When creating or editing an order in Qargo, a new product can now be created on the fly, directly from the product selector on the order form. There's no need to navigate away to Configuration, create the product there, and then come back.

1. On the order creation or order edit screen, click the **Product** field.
2. Start typing the product name.
3. If no match is found, a **"+ Create new product"** option appears at the bottom of the dropdown.
4. Click it to open the product creation form.
5. Fill in the product details and save.
6. The newly created product is immediately selected on the order, with no page reload needed.

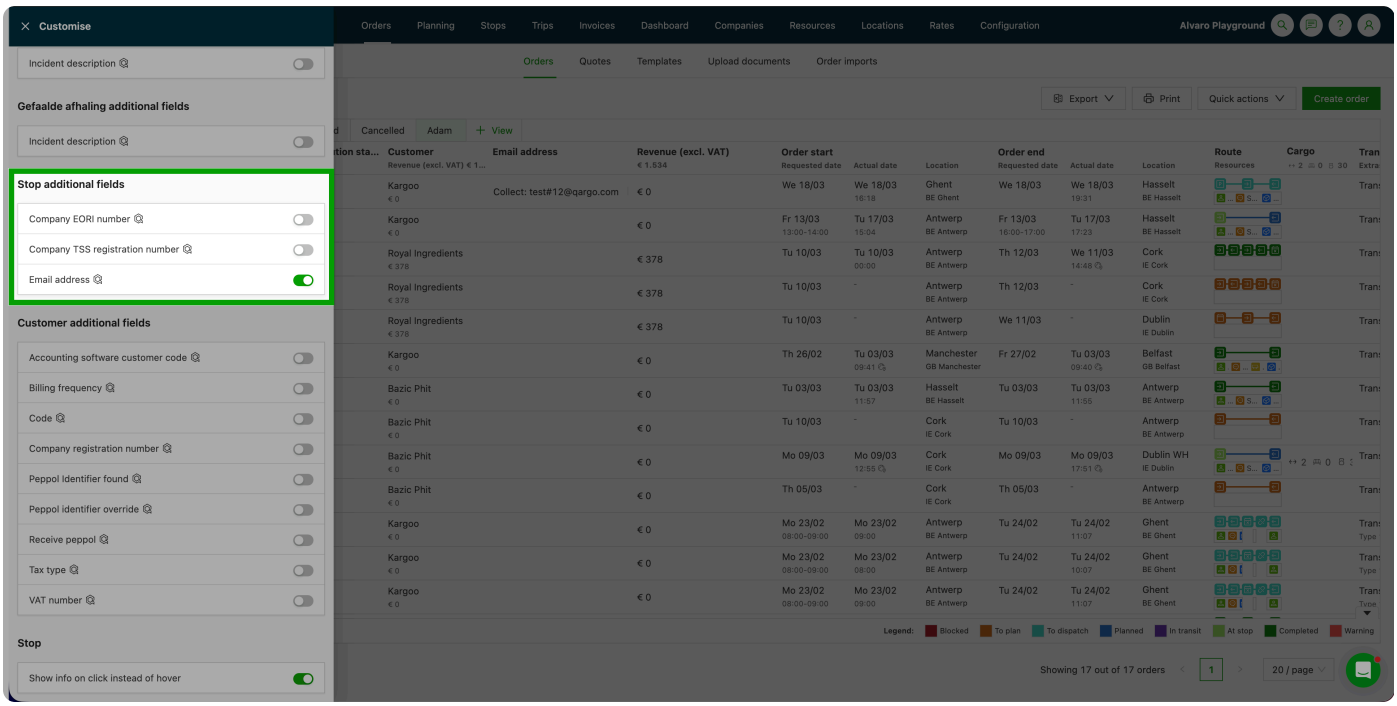


📚 This works on both the **Create order** and **Edit order** screens. Any prefill rules configured for the product are also applied automatically during the creation flow.

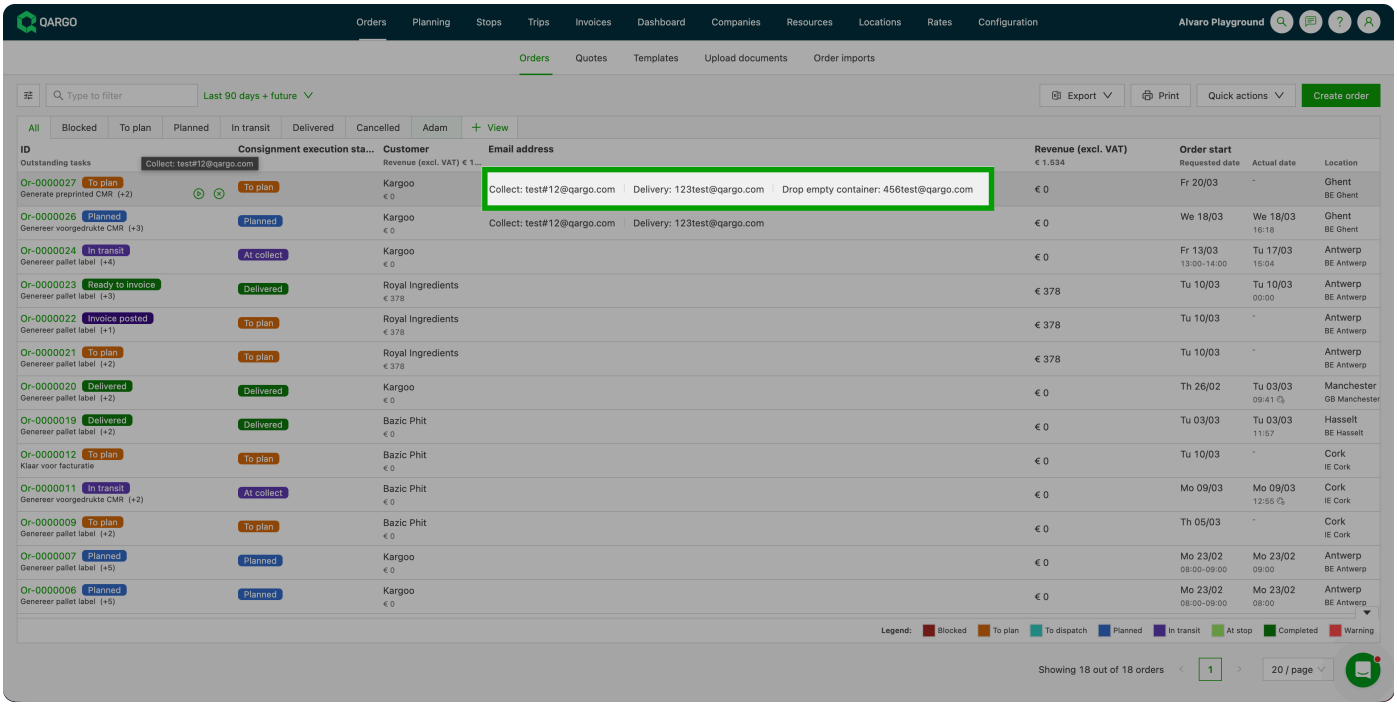
📋 Orders - Customize option to show additional fields at stop level in list view

Stop fields can now be displayed as columns in the Orders list, giving planners and dispatchers a faster way to view stop-level information, such as references, delivery receipts, or custom fields, without having to open each order individually.

- Simply toggle on any stop field from the Customize panel to add it as a column.



- When an order has multiple stops, all values appear in a single cell, with each value prefixed by its stop activity name so the source is always clear.



🧰 Columns are read-only. To edit a stop field value, open the order and navigate to the relevant stop.

🪵 Orders - Contract carrier pallet tracking

Qargo now tracks pallet custody with contract carriers separately from the commercial pallet balance with customers.

When a load is dispatched to a contract carrier, two independent balances are maintained:

- Contractual relationship with the customer
- Physical pallets in the contract carrier's custody.

Contract carriers record quantities ***through the carrier portal***, and both balances update automatically.

- View and settle the contract carrier balance directly from the Contract carrier page in Qargo.

> 📚 Only applies when a single contract carrier is assigned to a load.

Learn more about contract carrier pallet tracking

✅ Tasks - Order template tasks

Tasks can now be configured on order templates, making it possible to build structured workflows directly into the quote process.

- Tasks appear automatically on any order in Template status, including actions such as:
  - Generating a PDF quote
  - Logging a follow-up call
  - Uploading a signed confirmation
- Live orders created from the template include only regular workflow tasks. Template-specific tasks stay on the template and are not copied across.

> 📚 Only order-level tasks are currently supported.
> The Send to planning action remains unavailable on template orders to prevent accidental conversion of a quote into a live planned order.

Learn how to set up order template tasks

📊 Dashboards - Update to dashboards and charts

- New filters added across several dashboard tabs:
  - Shipment planning group and Resource planning group on the Operational, Profitability, and Distance tabs
  - Department name and Contract carrier filters on Profitability
  - Extra filters, including Resource planning groups, on the Incidents dashboard
  - Packaging size name added to the Pallet balance table.
- A new **Fuel surcharges dashboard** provides a consolidated, real-time overview of fuel surcharge (FSC) data across all customers. Transport teams can see which customers have FSC applied, the total amounts charged, and how FSC compares to total transport charges, without navigating individual rate cards or processing bulk exports.
- A new **Revenue per department** bar chart on the Revenue dashboard lets finance and operations teams see revenue broken down by internal business unit.
- A new **Customer OTIF table** on the Customers dashboard shows the on-time delivery percentage per account, which is useful for tracking delivery performance at a glance.

- Two new charts on the **Transport / Pallet Network** dashboard: total pallet spaces per transportation service over time, and total packaging quantities per transportation service over time.
- A new **Resources tab** on the dashboard consolidates Resource validities and Resource expiration into a single view, making it easier to monitor resource compliance.

Dashboards - Summary of options

Planning - Select & drop to plan order on load - terminal stops :::