PN – Digital signatures (POD) in UK pallet networks.

Digital signatures (POD signatures) in UK pallet networks: implementation, troubleshooting, and limitations outlined by each pallet network.

Updated March 26, 2026

Digital signatures, also called ePOD (electronic proof of delivery) signatures, are a core part of modern pallet network operations. They provide verifiable proof that goods have been delivered and accepted. Each major UK pallet network (Palletforce, Palletline, TPN, Hazchem, and Pallex) has its own technical and operational requirements for capturing, exporting, and viewing these signatures. This is especially true when integrating with transportation management systems such as Qargo. This report explains how digital signatures work for each network, provides implementation details in Qargo, and highlights known limitations and troubleshooting steps for signature visibility issues.

▶ 📦 **Palletforce**

▶ 📦 **Palletline**

▶ 📦 **TPN(The Pallet Network)**

▶ 📦 **Hazchem**

▶ 📦 **Pallex**

▶ 📦 **Palletways**

Summary table

Network	File format required	Qargo app only?	Delivery images	COP support	ETA support	Known limitation
Palletforce	.tiff	Yes	Yes (if enabled)	Yes (import/export)	Yes (3-hour window)	Only Qargo app signatures, delivery images require configuration, no external FMS
Palletline	.jpg/.tiff	Yes	Yes	Import-only	Yes	Limited file naming, no PDF export, manual COP upload
TPN	.jpg/.tiff	Yes	Yes (bi-\			
directional, with conditions: requires receiver signature)	In development	TPN → Qargo only	ETA/cross-dock via TPN app, all paperwork as POD			
Hazchem	.tiff	Yes	No	No	Yes	FTP-only visibility, only POD upload, must use Qargo app
Pallex	.jpg/.tiff	Yes	Yes	No	Optimize only	Only 2 ETAs per shipment, no COP, pickup alias limitation
Palletways	PDF (network-generated)	N/A	Yes	No	No	No eSignature metadata, only PDF, no COP/ETA

Conclusion

Digital signature capture for PODs in UK pallet networks is tightly integrated with Qargo, but each network has its own technical requirements, limitations, and troubleshooting considerations. Most networks require signatures to be captured in the Qargo app, often in `.tiff` or `.jpg` format. They may also impose restrictions on metadata, document types, and upload timing. Troubleshooting typically involves verifying correct app usage, file formats, API/FTP configuration, and document type handling. Awareness of these network-specific details is essential for ensuring signature visibility and compliance in pallet operations.