FAQ: 2026 roadmap overview

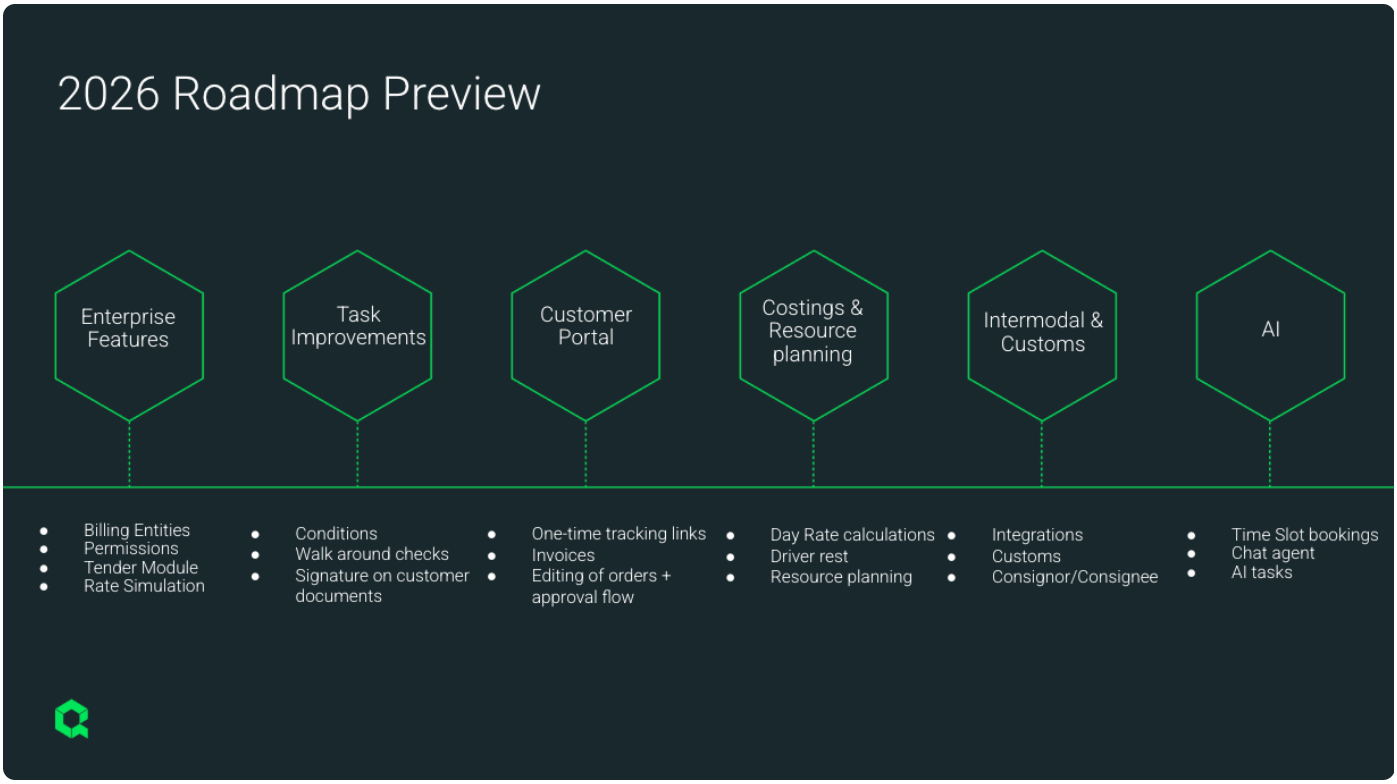
2026 roadmap: merged tenants, improved permissions, tender automation, rate simulations, smarter tasks, document signatures, tracking links, and invoices in the portal.

Updated March 4, 2026

Q. Is there a roadmap showing what will be developed or added to the platform in 2026? Where can users find the new features to expect next year?

A. Yes! Below is a summary of the roadmap features that the Qargo Engineering team will work on in **2026**.

‼️ Note: this is a high-level overview of the larger areas that Qargo aims to focus on next year.



Enterprise features

1. **Multiple billing entities:** Ability to merge multiple tenants into one environment so different terminals/entities can work together more closely.
2. **Improved permissions & visibility:** Users can be linked to departments, with controlled access to views and restricted visibility between departments (more enhancements coming next year).
3. **Tender automation:** Reduce manual Excel work by automating cost price calculations, margin application, sales price determination, and tender file uploads.
4. **Rate simulations:** Simulate configured rates during resource assignment, instead of relying only on historical data, for more accurate rate suggestions.

Task improvements

1. **Conditional tasks:** Add flexible conditions to control when tasks are visible and triggered, enabling automation such as emails, location-based tasks, and field-based actions.
2. **Smarter walk-around checks:** Question paths will only appear at the start and/or end of the day instead of on every load.
3. **Document signatures:** Ability to add driver signatures to existing documents, not just newly generated ones.

Customer portal

1. **One-time tracking links:** Share temporary tracking links with customers, similar to standard parcel tracking.
2. **Invoices in customer portal:** Invoices will be available in the customer portal.
3. **Customer order edits:** Customers can edit orders with a configurable cutoff time to prevent last-minute changes.
4. **Order approval flow:** Customer order creation and edits can go through an approval process, keeping full control over incoming changes.

Costing & resource planning

1. **Automated day rate costing:** Automatically split and apply day rates across multiple loads for drivers and contract carriers.
2. **Rest times in cost calculations:** Driver rest times will be included in internal cost and profit calculations, not just load duration.
3. **Improved fleet planning view:** A more compact and efficient planning screen to better visualize large fleets and show more information at once.

Intermodal & customs

1. **Expanded intermodal integrations:** Major improvements throughout the year, building on bulk ship/rail bookings.
2. **Enhanced customs support:** Support for conventional (GVMS), non-conventional, and temporary storage flows.
3. **Integration with other systems:** Ability to send and receive customs information once developments are complete.
4. **Consignor/receiver tracking:** Track consignor and receiver details in the system and on documents.

AI

1. **AI booking agents:** Automate booking time slots on customer portals. This requires mapping but saves time once set up.
2. **AI chat agent:** Provides instant answers to drivers via the environment, customer portal, or mobile app/carrier portal, reducing planner workload.
3. **AI task automation:** Create tasks with prompts in natural language. AI checks orders, flags missing information, and can trigger follow-up actions such as emails.

Qargo mobile app

Cross-dock enhancements

- **Scanning & location validations:** Consolidated validations covering inbound terminal scans, cross-dock locations, free scanning, and per-pallet location scans during vehicle loading.
- **Pallet & shipment response templates:** Implement configurable templates.
- **Question paths & incident handling:** Enhanced logic for handling alerts and incident-related workflows.

Mobile app enhancements

- **Overnight rest & break option:** Added support to record and manage overnight rest and break periods.

- **Question paths per goods:** Enabled configurable question flows based on goods type.

💬 The Qargo account manager can share more about what else is coming in 2026.