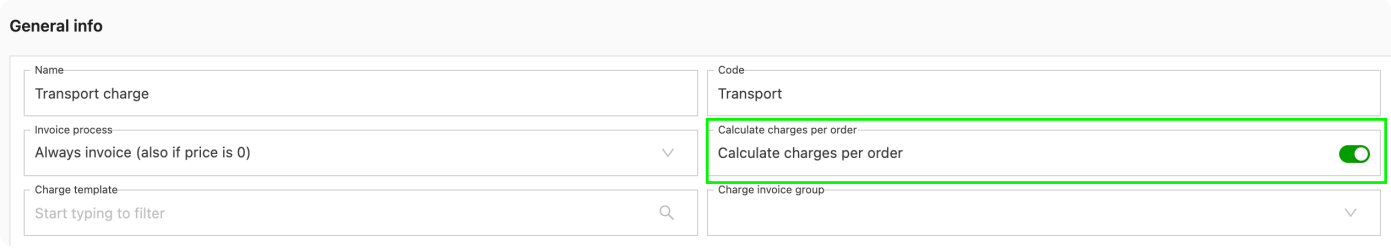
FAQ - Cost charges for specific orders

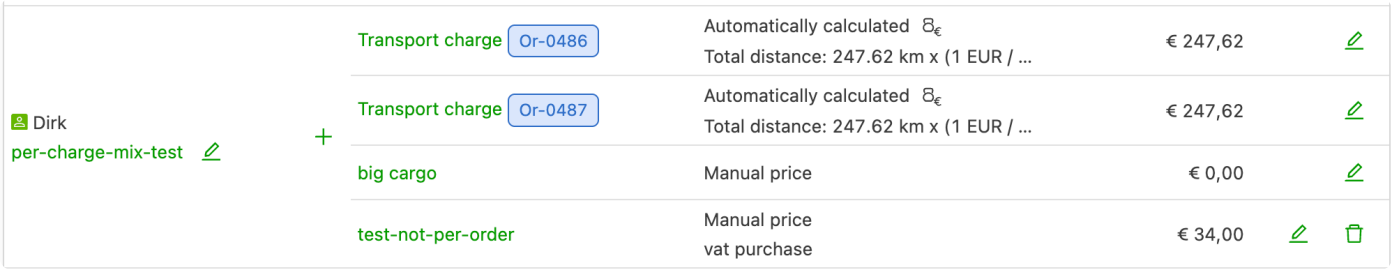
Updated February 20, 2026

Q: Can a single cost in a price list contain both “Per order” and flat-rate charges, and how is this configured?

A: Yes. A single cost price list configured with the **‘Per order’** calculation option can now accommodate both volume-based (per-order) and fixed/flat-rate (non-per-order) charges.



This flexibility comes from the option to fine-tune the allocation setting for **each individual charge** within that cost price list. The list is generally set to calculate costs per order, but specific charges can be designated as flat-rate costs. This ensures the list accurately reflects complex mixed billing agreements.



📚 This individual allocation setting cannot be changed once the charge has been used. If the allocation needs adjustment, create a new charge and immediately close the validity of the original charge.