Rate card FAQ: Bill customers in different currencies

Bill charges in different currencies on one order, either by changing the currency on the order or by setting the currency once per charge on the rate card.

Updated September 24, 2026

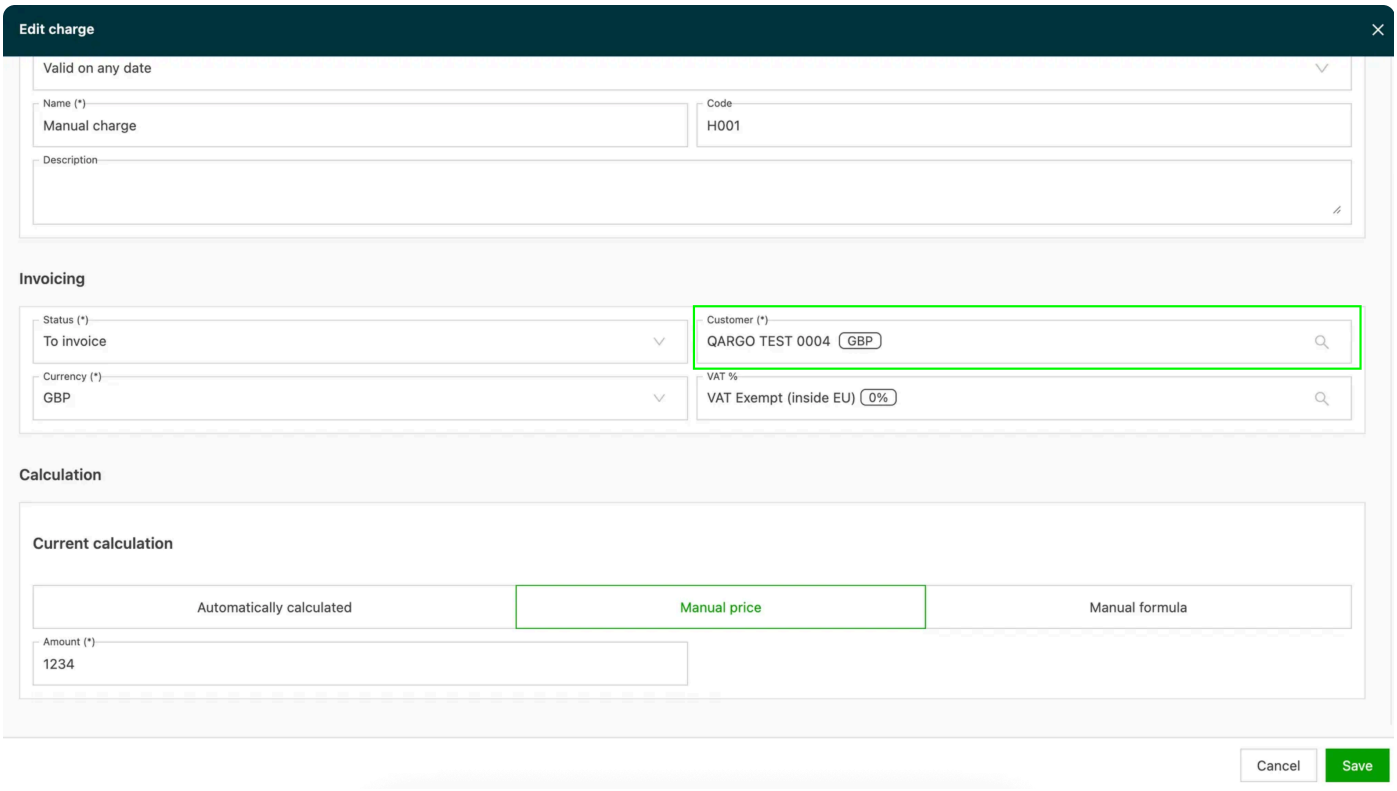
Q. Can different customers be billed in different currencies on the same transport order?

Yes! Qargo enables transport companies to **invoice multiple customers using different currencies on a single order**, even if those currencies differ from the original price list currency. This provides much greater flexibility for international and complex orders.

💡 How does the multi-currency charging feature work?

This feature introduces a **separate currency field on charges** that is independent of the price list currency.

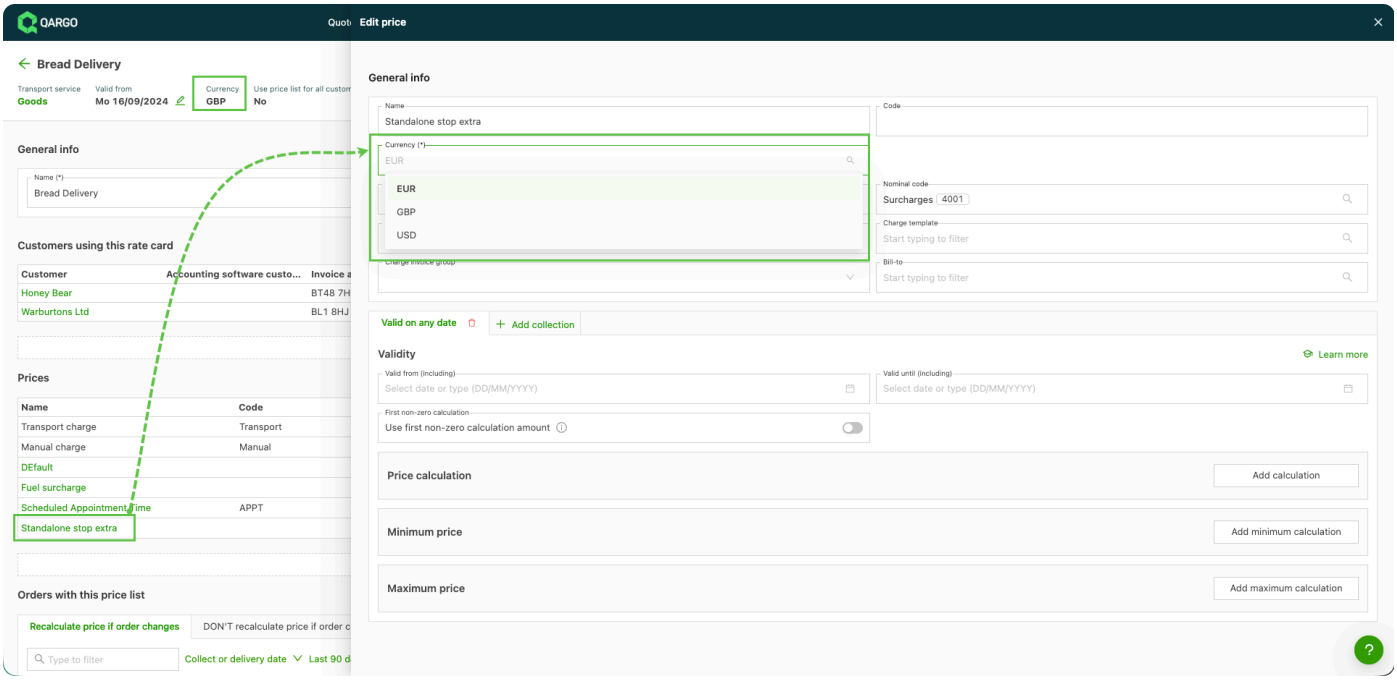
- **Independent currency field:** The currency for specific charge lines can now be adjusted manually. For example, the transport fee can be charged in **GBP** to Customer A and the customs administration fee in **EUR** to Customer B, all on the same order.
- **Customer currency visibility:** The **Customer dropdown now displays the customer's default currency**, making it easier to select the correct customer/currency combination for each charge.
- **Automatic adjustment and manual rating:** When the selected customer's default currency is different from the charge line's currency, the system applies an **automatic currency adjustment**. However, **changing the currency automatically makes the charge manual**. This means the **specific rating must be entered manually** for that charge line.



Q. Can the currency be set once on the rate card instead of on every order?

Yes. Each charge on a customer rate card has a **Currency** field on the **Edit price** form (**Rates > Rate card customers**, pencil icon). When a charge is set to a different currency from the rate card, every new order and load that uses it picks up that currency automatically, and the charge keeps recalculating as normal.

- Existing charges on orders keep their currency.
- Orders with charges in more than one currency are invoiced as one invoice per currency.



📚 See [Rate cards: Charge currency on rate card charges – what, why and how] for the full setup.