FAQ: Uploading COP documents to Contrado

COP (Customer Own Paperwork) documents must be exported and uploaded to Contrado manually because the network does not provide an API for automation.

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Q. Can COP documents be automatically uploaded to Contrado?

A. No, automatic upload of COP documents to Contrado is ***not currently supported*** *because Palletline does not provide an API for this specific process.* Therefore, a **manual upload process is required.**

Documents must be manually exported from Qargo and then uploaded individually or in bulk via the Contrado application interface.

To complete this process:

- First, generate the required customer paperwork (COPs) from Qargo.
- Second, use the Contrado interface to upload the documents.

For a full walkthrough on generating and exporting these documents from Qargo, refer to the dedicated article **Export customer paperwork from Qargo**