What are the character limits and rules for the customer reference field in Qargo and the Palletline integration?

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Understanding character limits and rules for the customer reference field in Qargo and Palletline integration

The customer reference field in Qargo and its integration with Palletline have specific rules and constraints for character limits and permitted characters. Understanding these configurations is crucial for seamless order management and data synchronization.

1. Character limits

Qargo

In the Qargo platform, the customer reference field allows a maximum of 255 characters, which provides flexibility for longer references. This ensures compatibility with detailed customer input where necessary.

Palletline integration

In the Palletline integration, the customer reference field is more restrictive and allows only up to 25 characters. This distinction is important when the field is used in cross-platform operations, to avoid truncation or errors.

2. Permitted characters

Commas

Commas are fully supported in the customer reference field on both the Qargo and Palletline platforms. Customer references that contain commas can be used without causing any issues during order creation or data synchronization.

Key points recap:

- **Qargo character limit:** 255 characters
- **Palletline character limit:** 25 characters
- **Commas:** Allowed in both Qargo and Palletline

Following these character guidelines and rules ensures optimal functionality and data integrity across the Qargo and Palletline systems.