FAQ – Driver breaks, rest and drive time visibility

Qargo shows driver breaks, rests and drive times through Transics and Trimble, with Samsara support coming soon.

Updated October 1, 2026

Q. A company has a fleet management system (FMS) integration in Qargo and wants to see more details about its drivers' breaks and rest times. Is this possible, and how does it work?

A. Yes! Driver break, rest and drive times can be viewed when a supported integration is in use. Qargo integrates with a number of telematics providers, but not every integration supports this functionality.

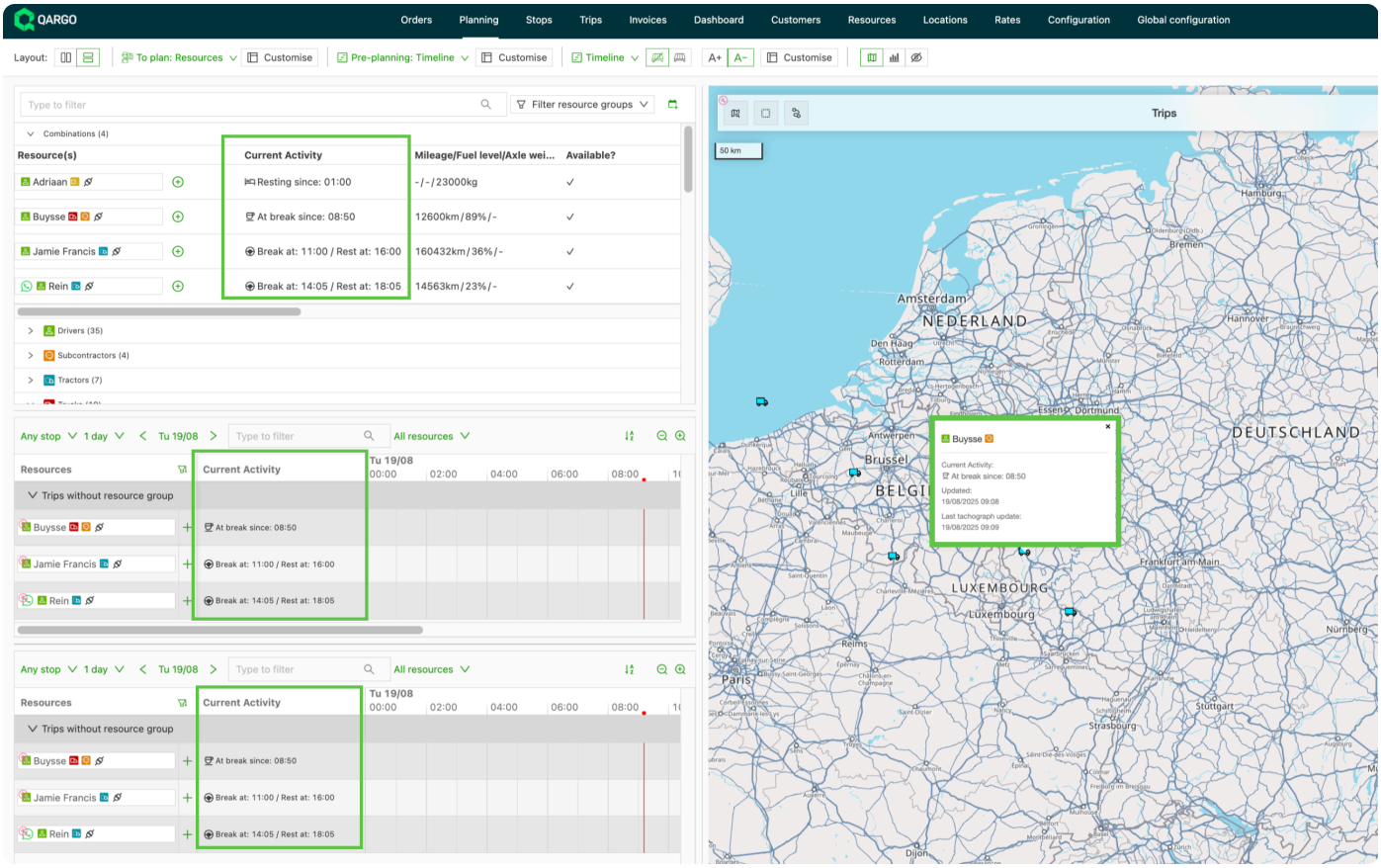
This functionality is currently available to users with **Transics and Trimble** integrations. It will continue to roll out to other FMS providers, and Samsara support is coming very soon.

What is supported?

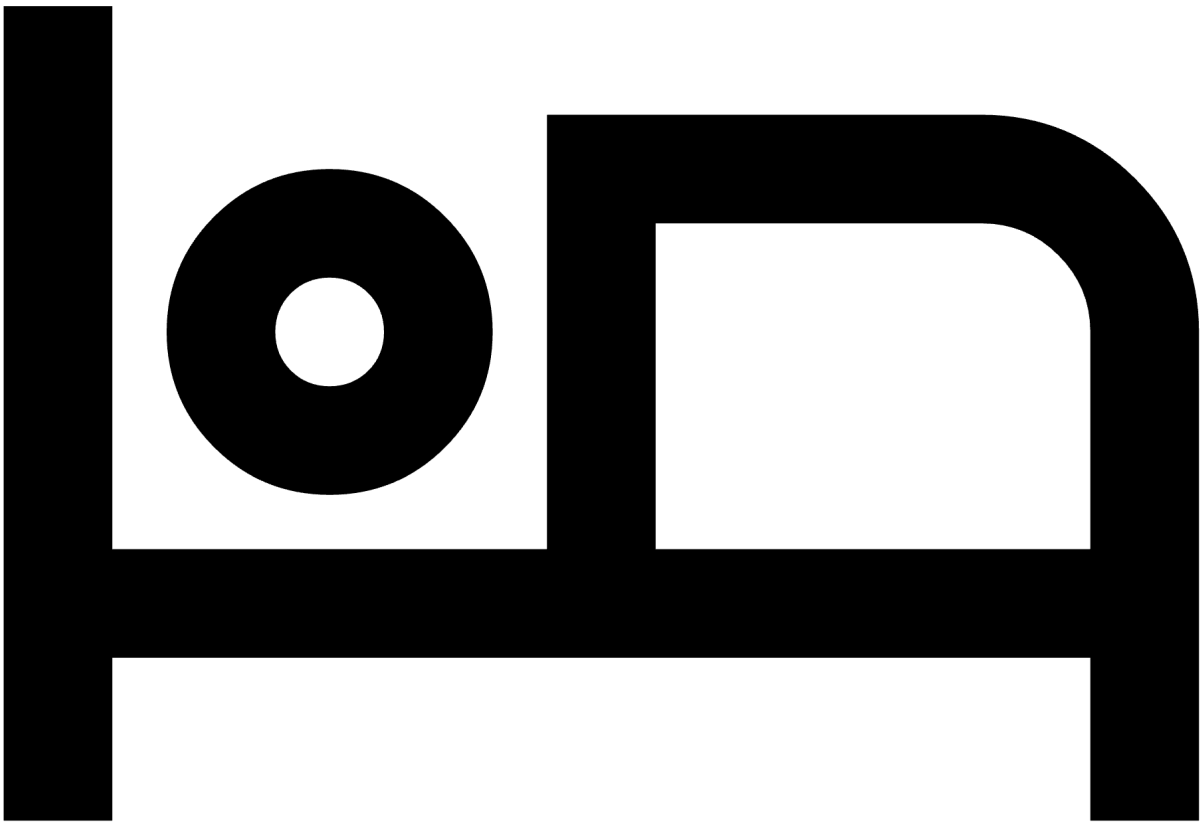
Activity	Transics	Trimble
Current break time	✅	❌
Current rest time	✅	✅
Next break due	✅	✅
Next rest due	✅	✅
Wait time	❌	✅

Telemetry	Transics	Trimble
Current vehicle mileage	✅ (shown by default)	✅
Current fuel level	✅ (shown by default)	✅
Axle weight	✅ (requires activation)	❌

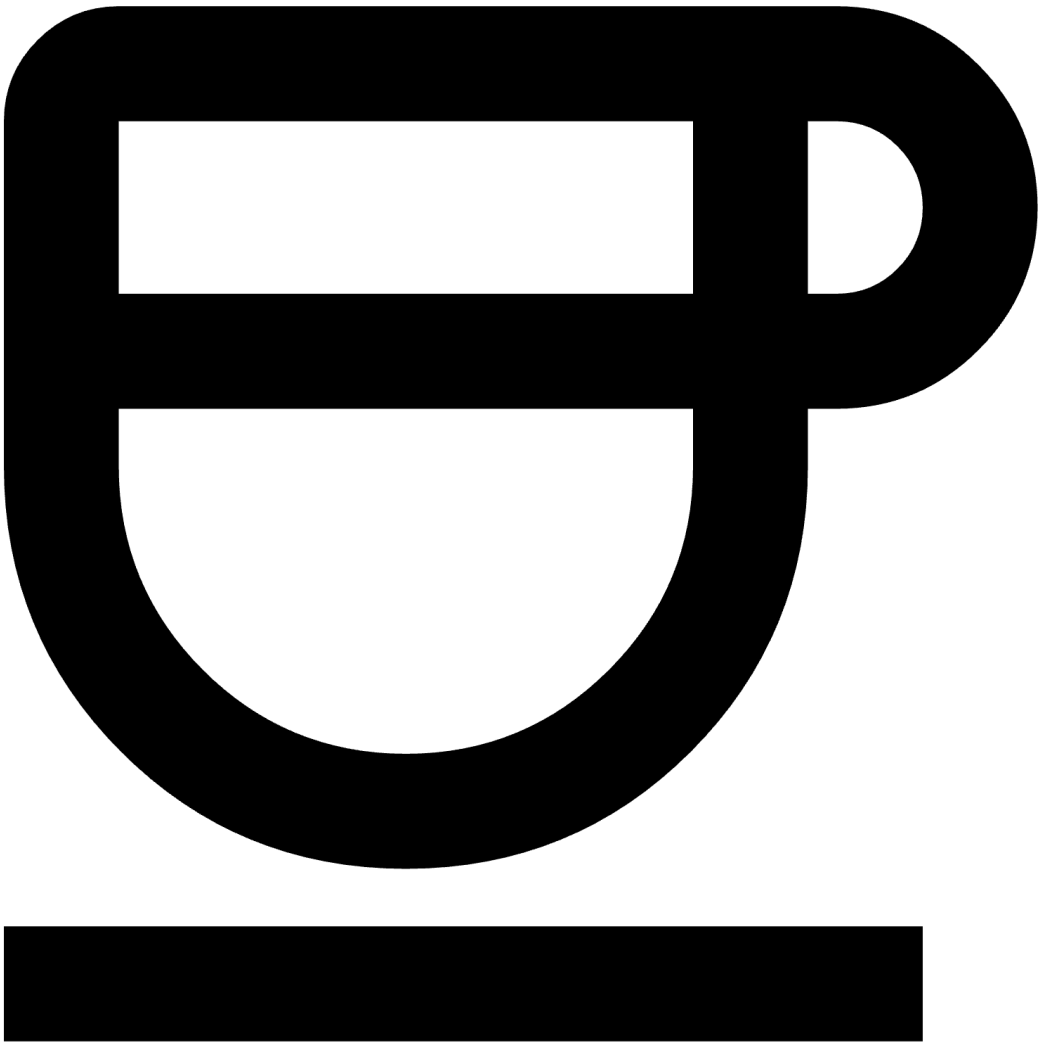
Visualize data



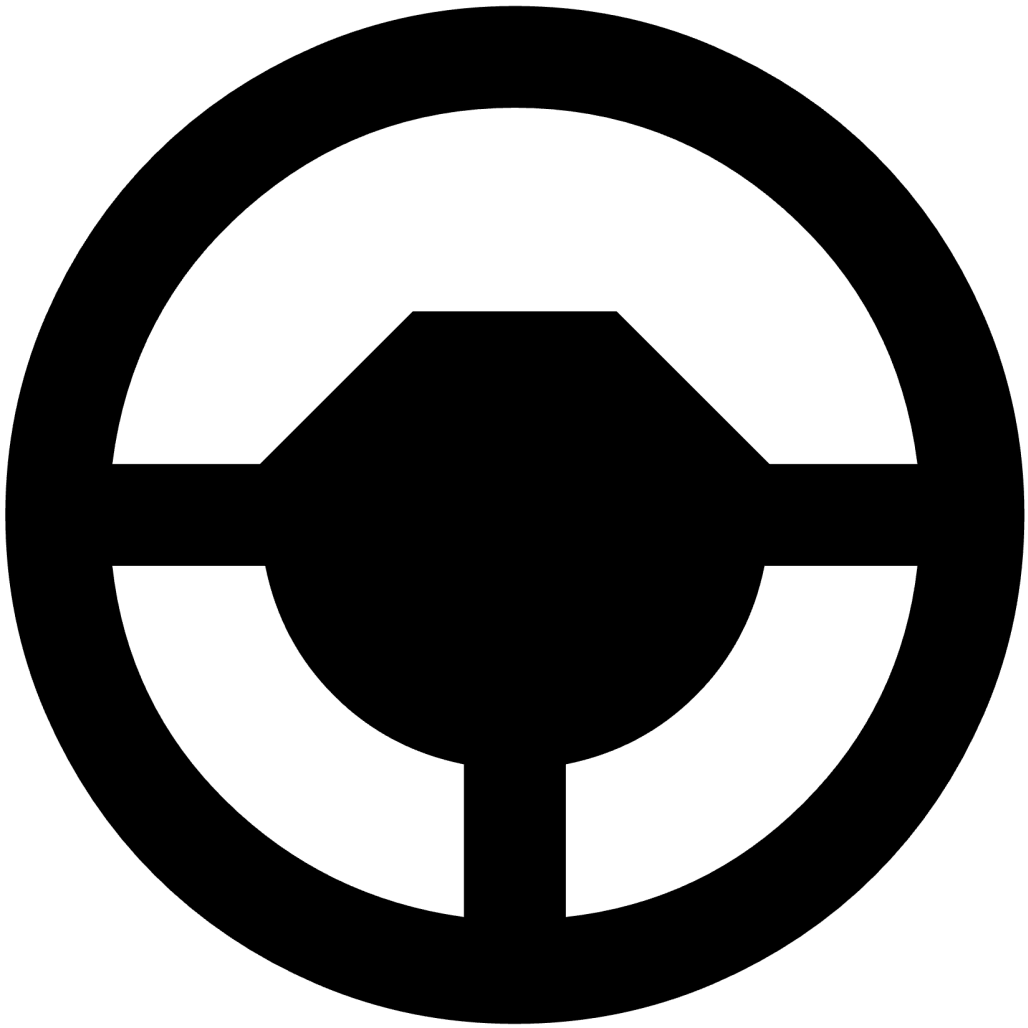
- Icons that show the current activities



- **Resting**
  - This shows how long the driver has been in resting status.



- **Break**
  - This shows how long the driver has been in break status.



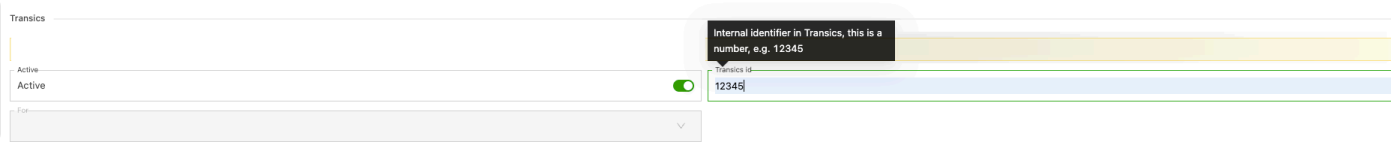
- **Driving**
  - This shows that the driver is actively driving, along with the next break and rest times.

Configuration

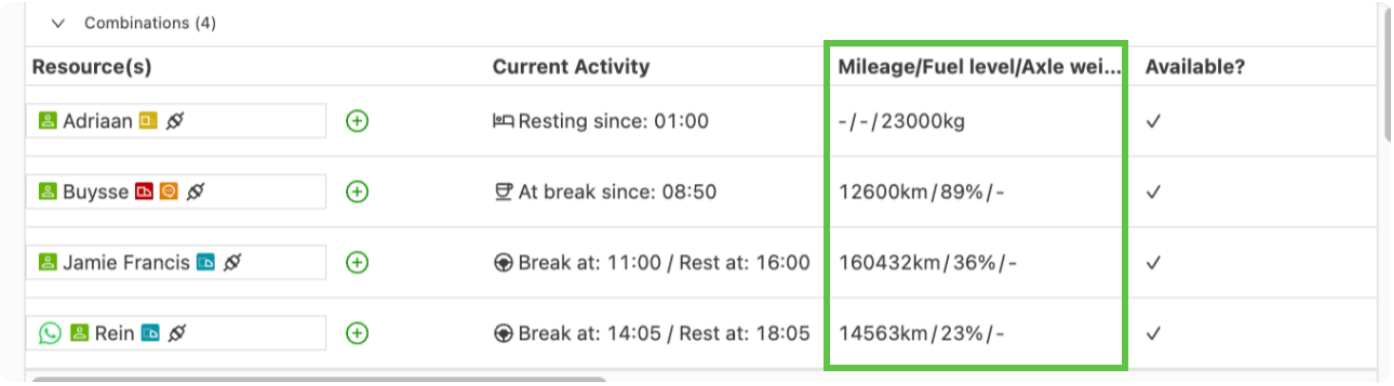
💬 To activate driver rest time and axle weight sync on the integration, contact the account manager or Qargo Support.

Transics

- To pull **driver** data, add the **Transics ID** associated with the driver.
  - Go to **Resources > Drivers**.
  - Select the driver and scroll to the Transics panel in the driver profile.
  - Enter the Transics ID number and click **Save**.

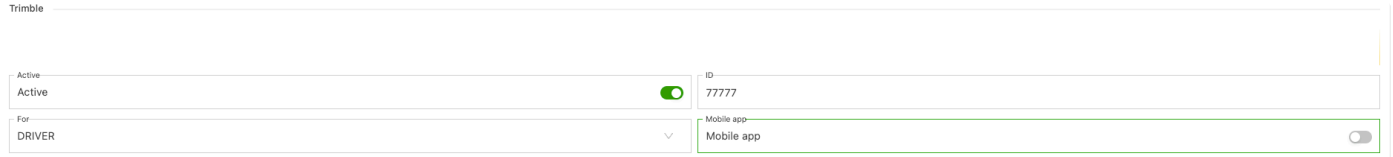


- To show **axle weight**, add the **Transics ID** to the trailer profile.
  - Go to **Resources > Vehicles**.
  - Select the trailer and scroll to the Transics panel in the trailer profile.
  - Enter the ID number and click **Save**.



Trimble

- To pull **driver** data, add the **Trimble ID** associated with the driver.
  - Go to **Resources > Drivers**.
  - Select the driver and scroll to the **Trimble panel** in the driver profile.
  - Enter the Trimble ID number exactly as it appears in Trimble.
  - The **For** field defaults to **Driver**.
  - Turn on the **Mobile app** toggle if required.
  - Click **Save**.



📚 The **Mobile app** toggle is only for drivers who use the Trimble Mobile App and are not linked to a tachograph.

To show vehicle details, add the **Trimble ID** to the vehicle profile.

- Go to **Resources > Vehicles**.
- Select the vehicle and scroll to the Trimble panel in the vehicle profile.
- Enter the ID number and click **Save**.

📚 Data must exist in the FMS to be available in Qargo. For example, if mileage is not visible in Transics or Trimble, it will not show in Qargo.

Coming very soon!
Work is underway to bring this functionality to other integrated FMS tools and Samsara.

Stored driver activity events on loads

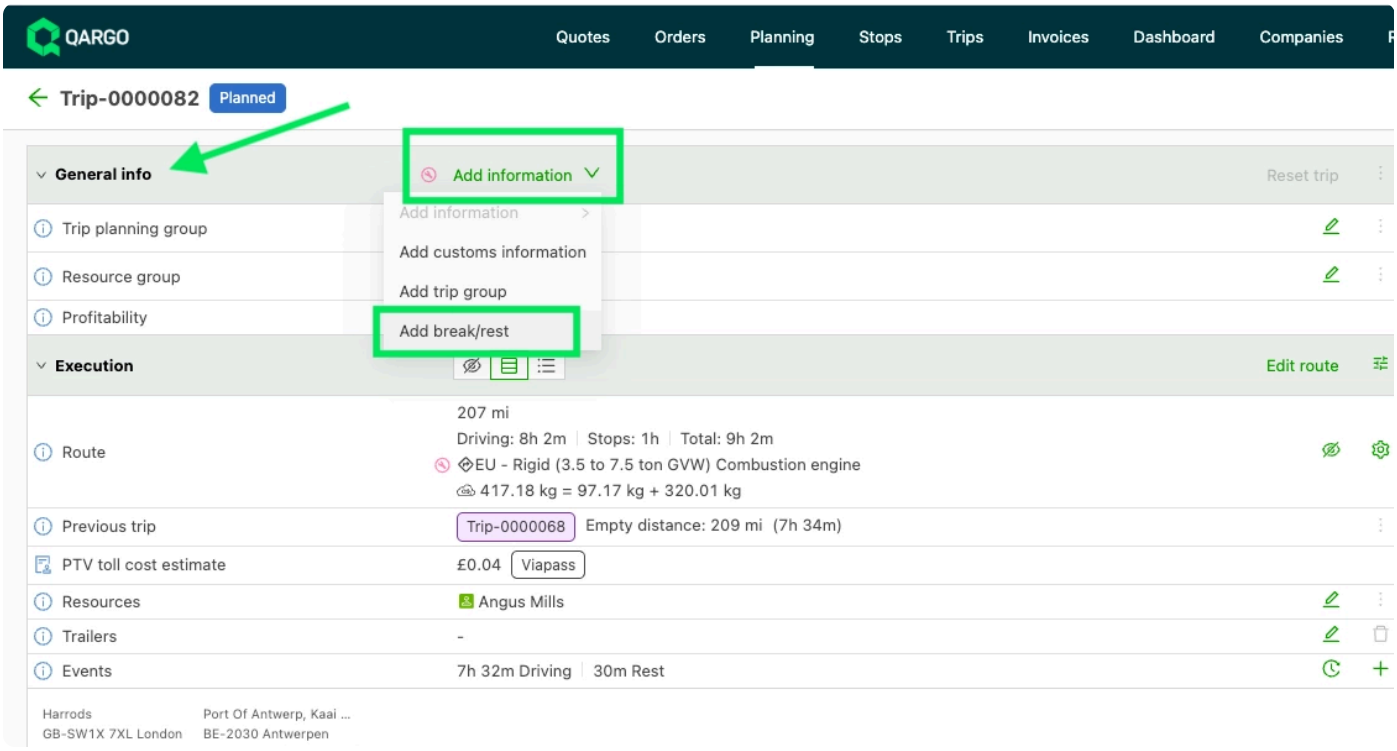
Breaks and rests are stored on the load itself as individual **Planned** (scheduled in advance by the planner) or **Actual** (already taken) events. Each event has a start time and a duration. The history stays available after the load is complete and feeds the load's duration metrics.

🧰 A planned break or rest is built into the load's schedule: a planned 45-minute break pushes the following stops and the delivery ETA back by 45 minutes. The ETA also factors in ongoing breaks and rests to estimate when they will end.

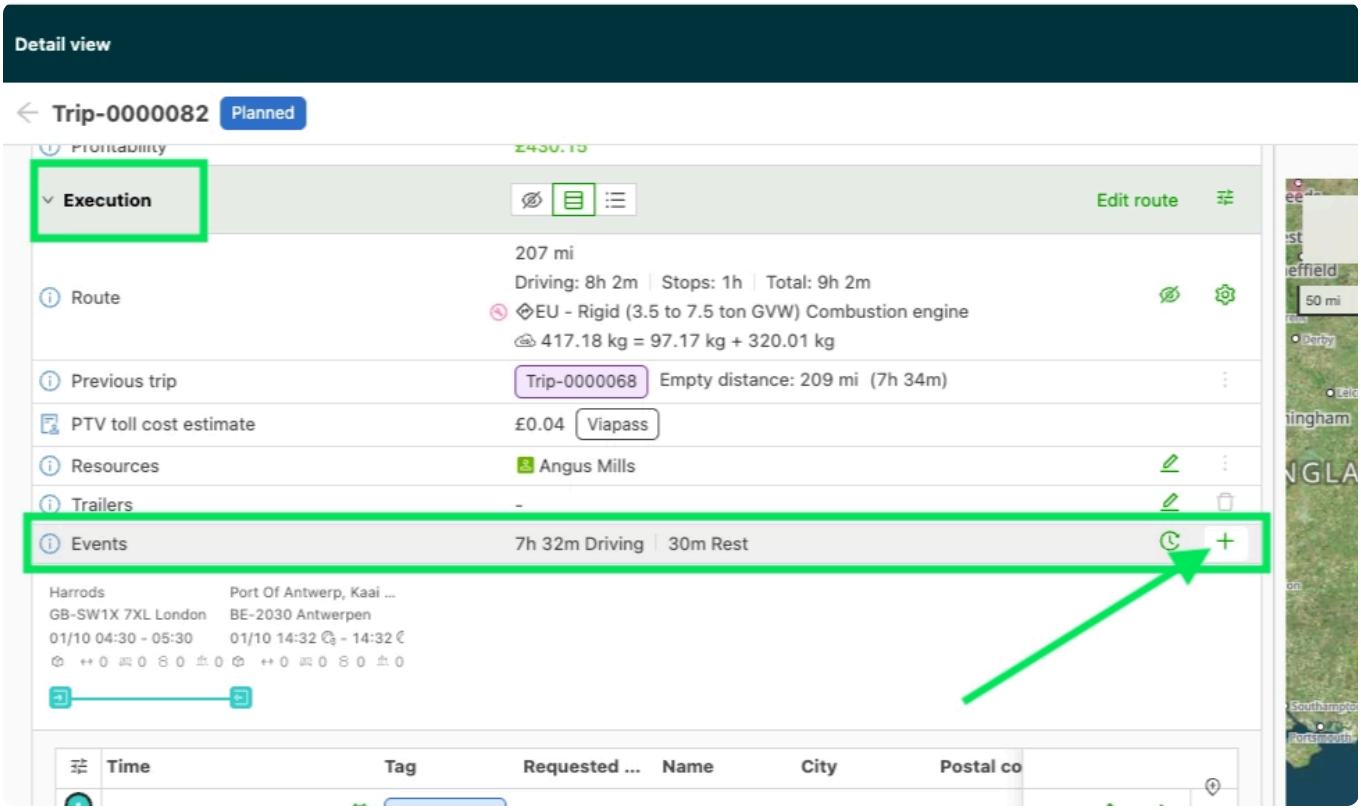
Adding, editing or deleting a break or rest

A break or rest can be added from three places on a load:

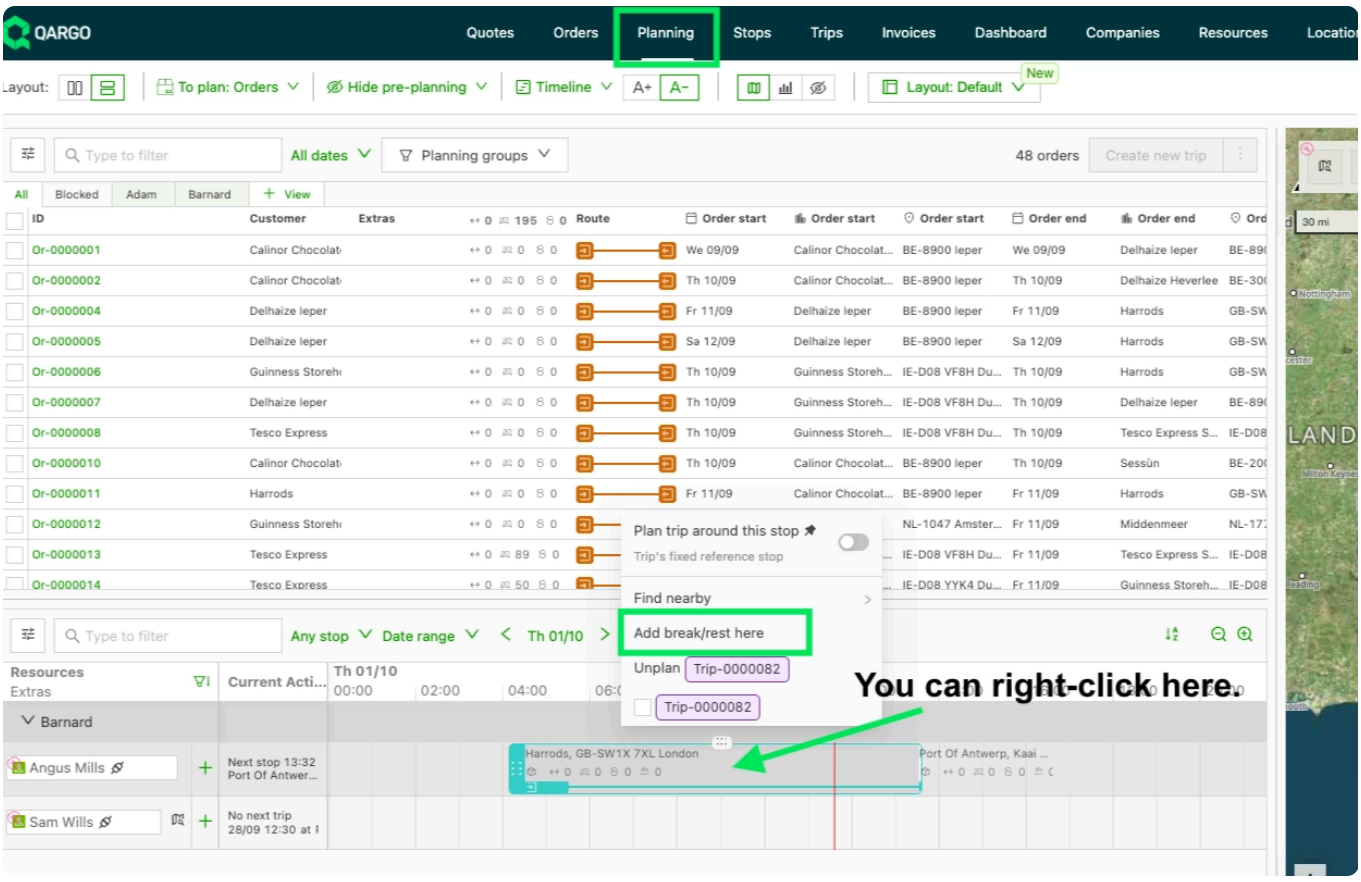
- From **Add information** on the load detail page
  1. Go to **Loads > Loads**.
  2. Open the relevant load.
  3. Click **Add information > Add break/rest** in the **General info** section.



- From the **Operations events** history on the load
  1. Go to **Loads > Loads**.
  2. Open the relevant load.
  3. Find the **Operations** section.
  4. Click the **+** icon on the **Events** row.



- From the **Planning board** on the **Planning** page, at the time the break or rest should start
  1. Go to **Planning**.
  2. Open the **Planning board**.
  3. **Right-click** the relevant load at the time the break or rest should start.

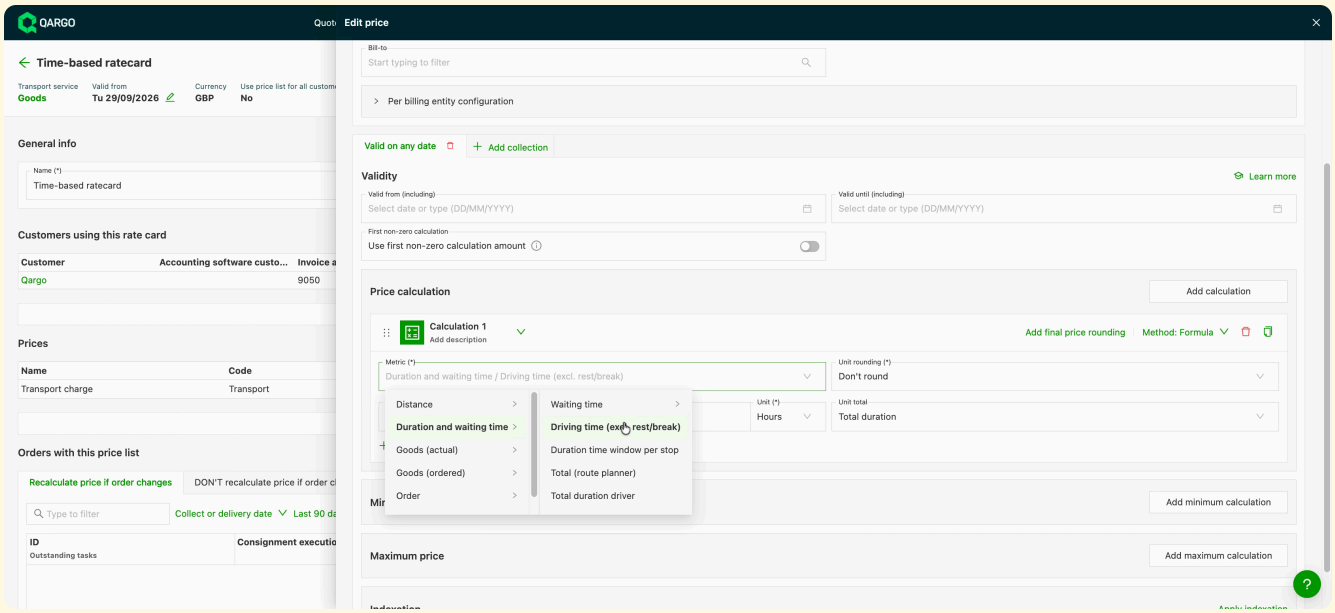


The **Operations events history** lists every recorded activity with its time, event and source. Clicking an activity with a known location zooms the map to where it happened.

▶ https://watchclueso.com/embed/d4vkxro8zzb63imn

A break or rest must start inside the load's route window (between the first departure and the last arrival). A planned break is rejected on an in-transit load whose last arrival has already passed.

🧰 This stored rest and break information is taken into account for rating. Rate cards can charge using the **Driving time (excl. rest/break)** or **Rest/break time** options, so an overnight or weekend rest on a load isn't rated as if the driver worked the whole time.



Note

- While PTV's automatic rest-time calculation is active on a load that hasn't started, PTV calculates its planned breaks and rests, and they can't be edited manually. Actual events can still be added. Once the load has started, planned events become editable too.
- Breaks and rests are not shown as shaded segments on the planning board timeline.
- The feature stores the activities, but it does not run EU driving-time compliance checks, calculate weekly totals or produce a driver-hours report.
- The Route section on **Loads** has changed to **Operations**. **Operations** sits directly below **General info**, with the Route row (distance, duration, ETA, emissions) inside it, next to resources and the Tracking and Events row.
- Transport companies that have manually reordered their load page sections keep their own order. **Operations** can be dragged back to the top, but the Route row can't be moved back into **General info**.