# FAQ - Qargo API: Getting started

How to get started with an integration request in Qargo that requires help from an Integrations Onboarding Manager to set up.

Updated July 28, 2026

***Q. How can part of a workflow be integrated into Qargo? Can this be set up without help, and how does the process start?***

*A. The Qargo API connects a Qargo account with other partners, including customers, contract carriers or third-party platforms.*
Setting up API connections and integrations requires working with the Qargo team and **Super admin** rights.

**Contact the account manager to start the integration request.**

Information required:

- **Integration partner**: Company details. Contact name and email address of the main point of contact who will work with Qargo to set up the integration.
- **Type and scope of setup:** Details of the type of integration required (for example, order capture) and the scope of the expected functionality.
    - See **Qargo API: Available options** for an overview of what is supported.
- **Any specific functional requirements:** Details of any specific functional requirements.

## Steps:

1. Contact the account manager to request the setup
2. Provide details of the integration company and the contact who will work with Qargo to complete the setup
3. Provide details of the type of setup requested and any expected functions that must be included.
4. When Qargo receives the request, an **Integrations Delivery Manager (IDM)** gets in touch to help complete it.