Rate card FAQ: consolidate on ZIP code

Expanded rating consolidation options: combine charges for orders on the same load based on exact location, full ZIP code, or prefix only.

Updated November 14, 2025

When rating multiple orders on a single load, the system now offers enhanced location-matching criteria for consolidation:

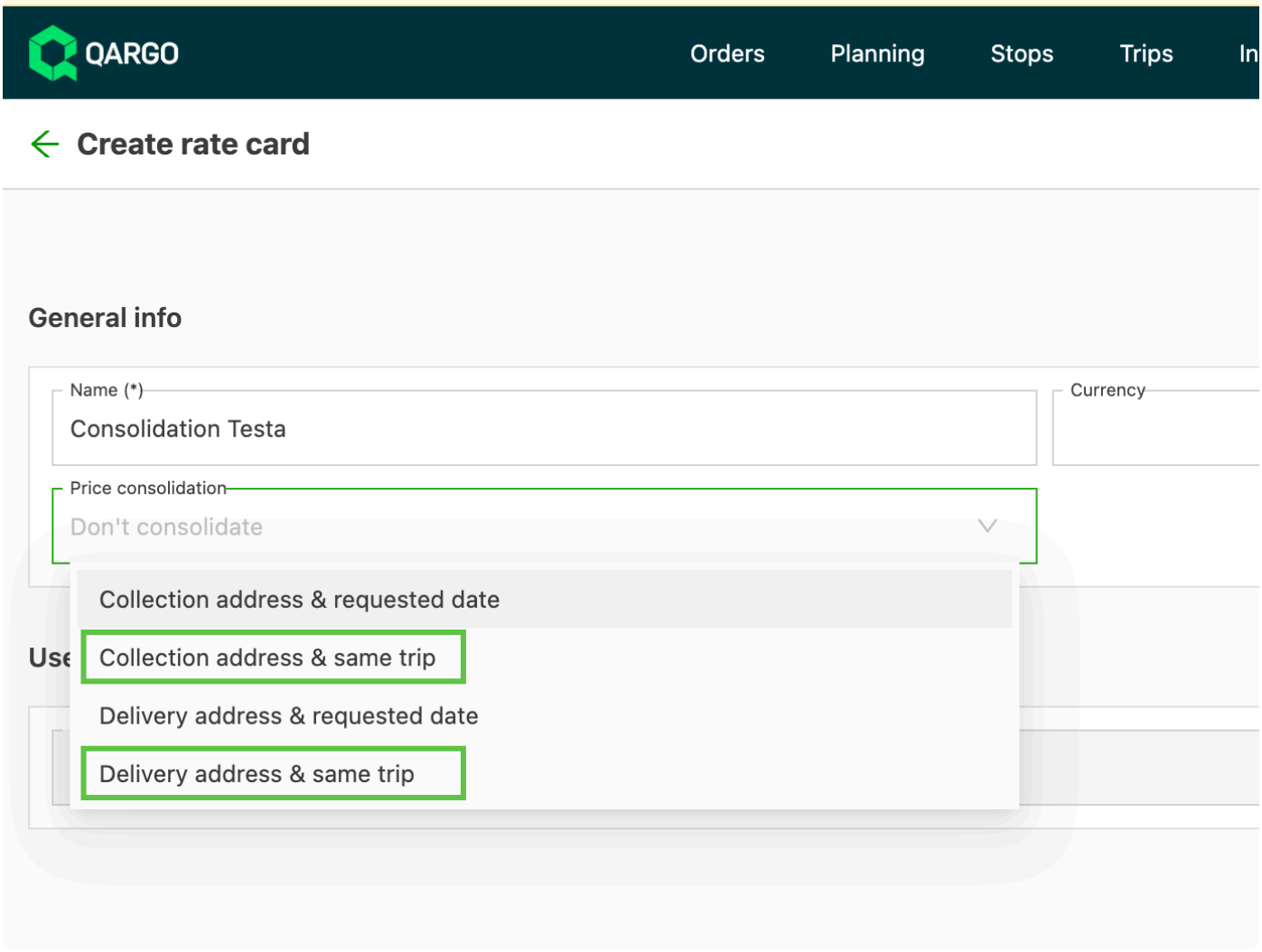
- **Exact location matching** (existing functionality): Consolidates rating when locations are exactly the same across orders
- **ZIP code matching** (new): Consolidates rating when ZIP codes match, even if specific addresses differ
- **ZIP code prefix matching** (new): Consolidates rating when just the ZIP code prefix matches

The consolidation feature is particularly valuable when multiple orders with similar pickup or delivery points are placed on the same load. Previously, addresses needed to match exactly to qualify for consolidated rating. Now, the required level of location matching can be defined.

For example, when two orders:

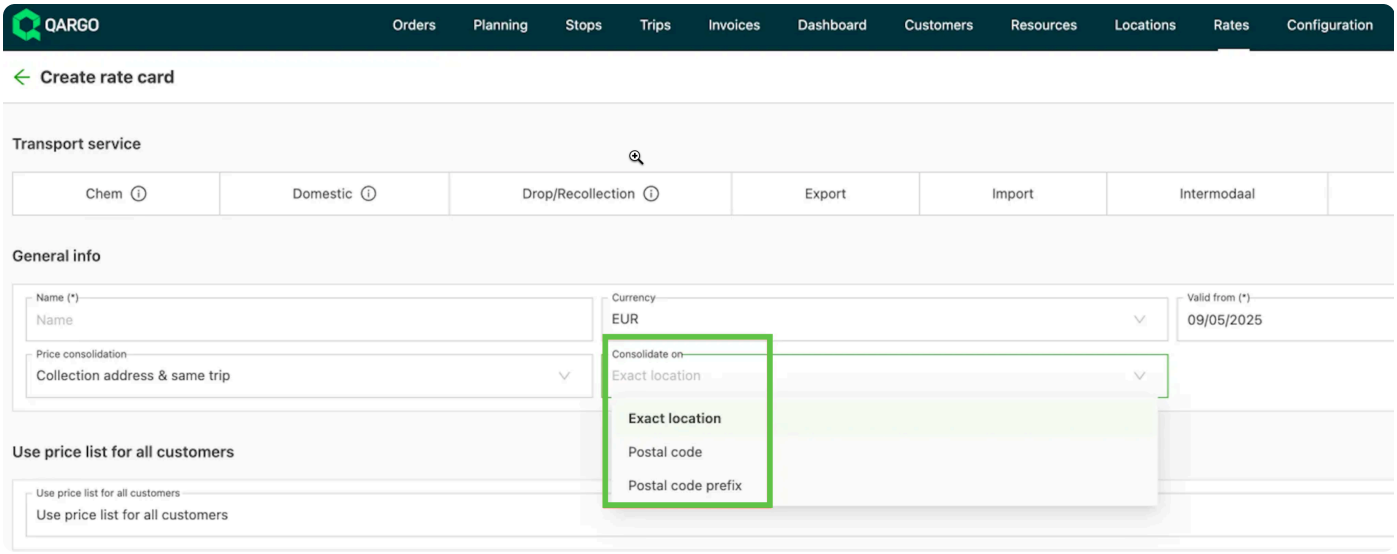
- Are assigned to the same load
- Share the same ZIP code for pickup addresses
- Use a rate card with consolidation set to “pickup address & same load” at “ZIP code” level

The system will automatically combine the charges across both orders, leading to more efficient rating calculations.

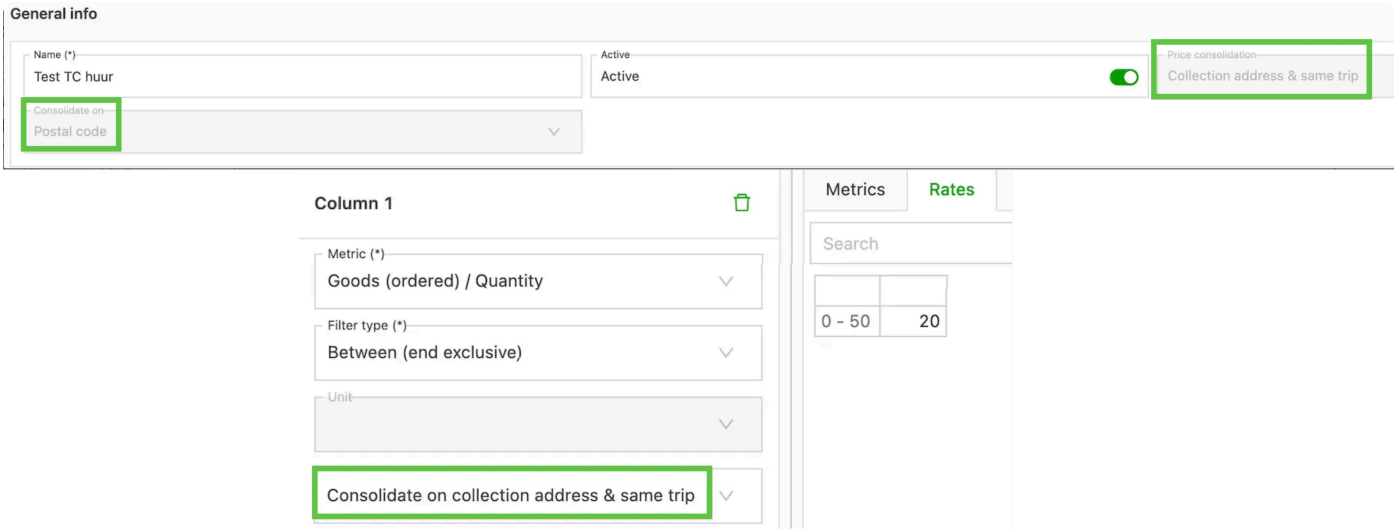


It is possible to consolidate on:

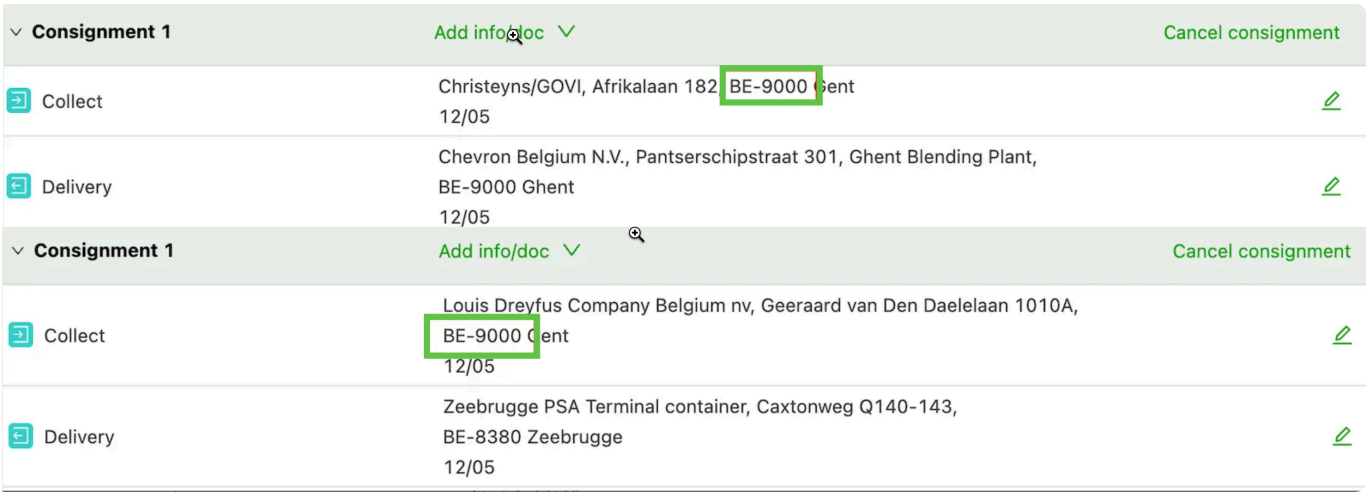
- Exact location: the location must be exactly the same on the different orders (this functionality was already present)
- ZIP code: the ZIP code of the addresses must be the same
- ZIP code prefix: only the ZIP code prefix of the addresses must be the same



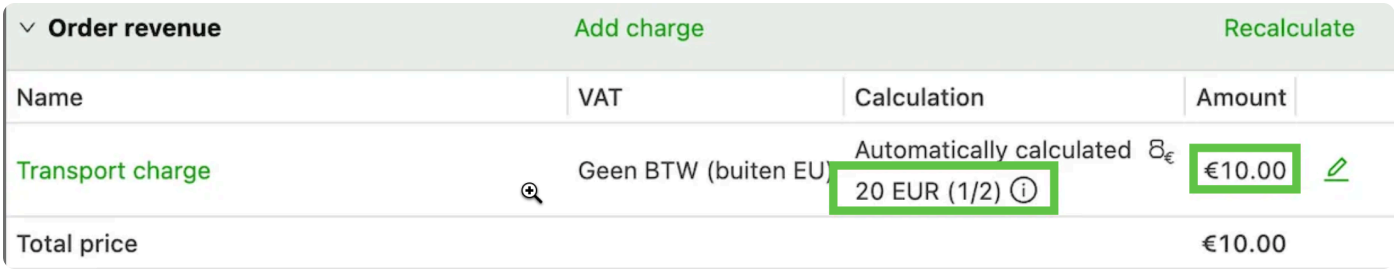
In the example below, two orders are using a rate table on a rate card that is using rating consolidation on *pickup address & same load* and is set to consolidate on *ZIP code*.



Both orders have the same ZIP code in the pickup address and have been added to the same load.



This means that the charge on the order will be consolidated over the two orders.



Benefits

- **More consolidation opportunities**: Identify more potential consolidation scenarios with flexible matching criteria
- **Greater rating accuracy**: Apply the right level of rating consolidation for the business model
- **Simplified billing**: Create cleaner, more logical invoices for customers with multiple pickups/deliveries in similar areas