Rate card FAQ: extra charge for stops

Stop extras are now available on all stops through a new configuration in the Rates > Order input menu. This gives flexibility to price other stops.

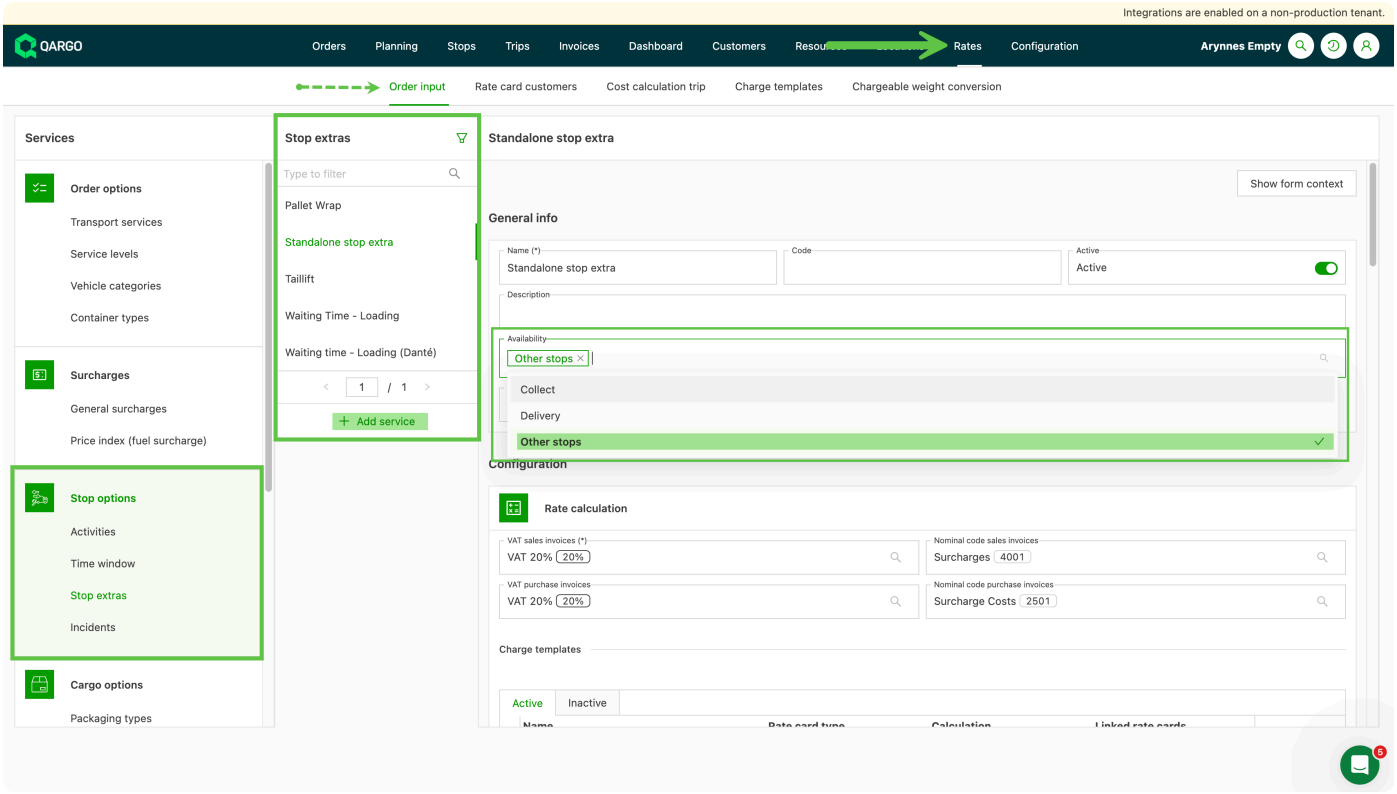
Updated May 8, 2025

With internal stops, ***extras*** can now add surcharges on all stops.

Step 1: Set up stop extras

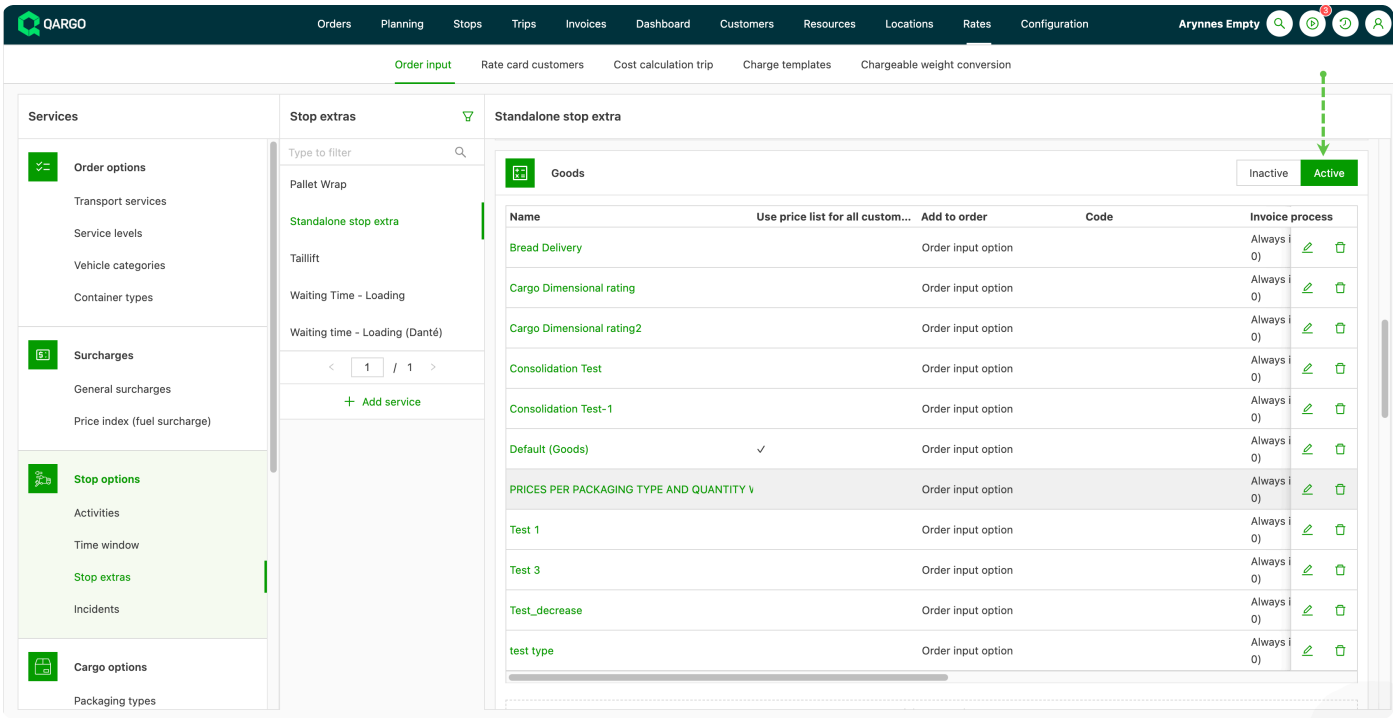
To configure stop extras, go to **Rates > Order input**.

- In the left-hand menu, select the **'Stop option'** panel. Select **'Stop extras'**.
  - **Stop extras** was previously called 'Pickup and delivery extras'.
- Click **'Add service'** to add a new extra.
  - Click an existing service to update its availability.
- Enter the general information for the new service.
- Select the availability:
  - **Pickup:** the extra can be added on pickup stops
  - **Delivery:** the extra can be added on delivery stops
  - **Other stops:** the extra can be added on all stops other than pickup and delivery

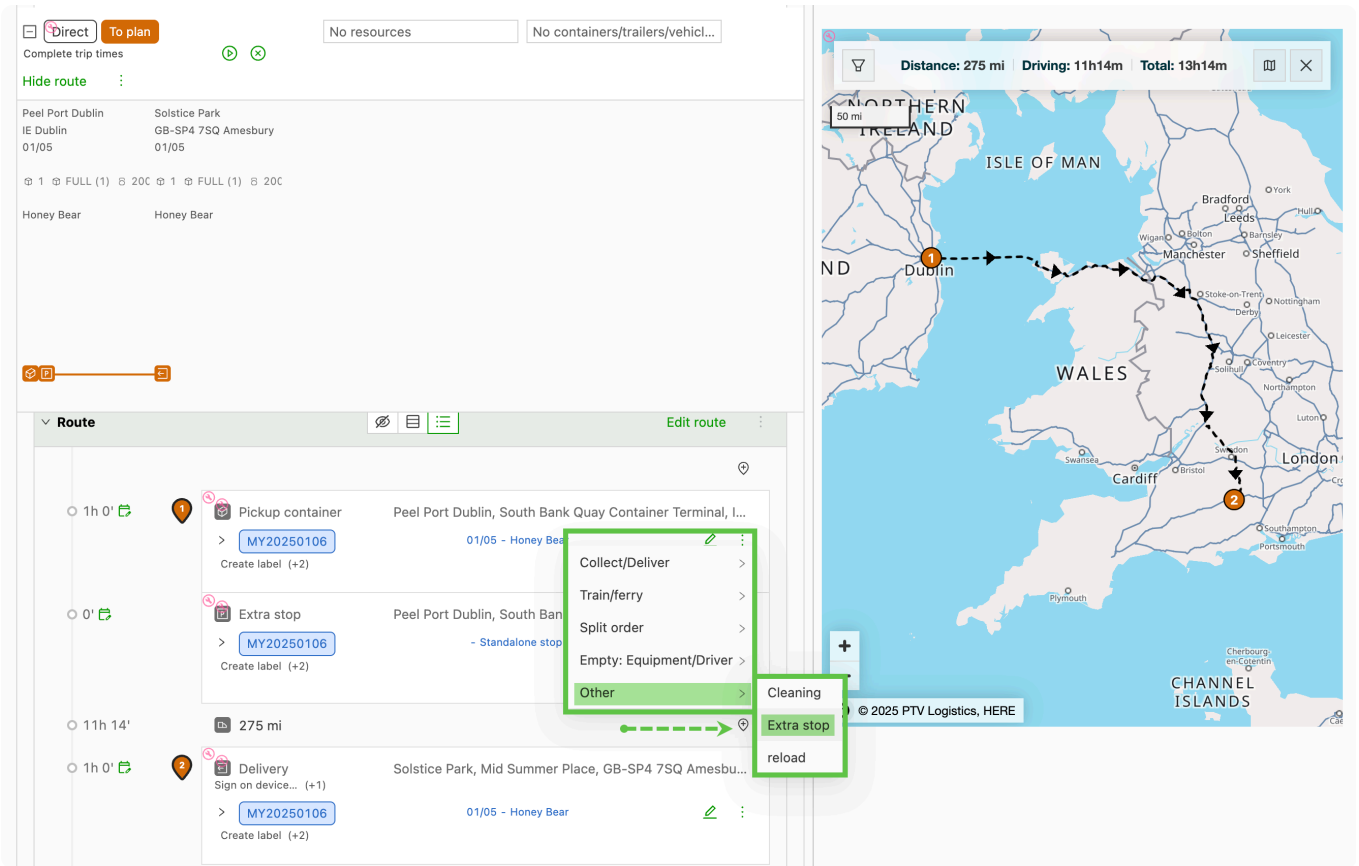


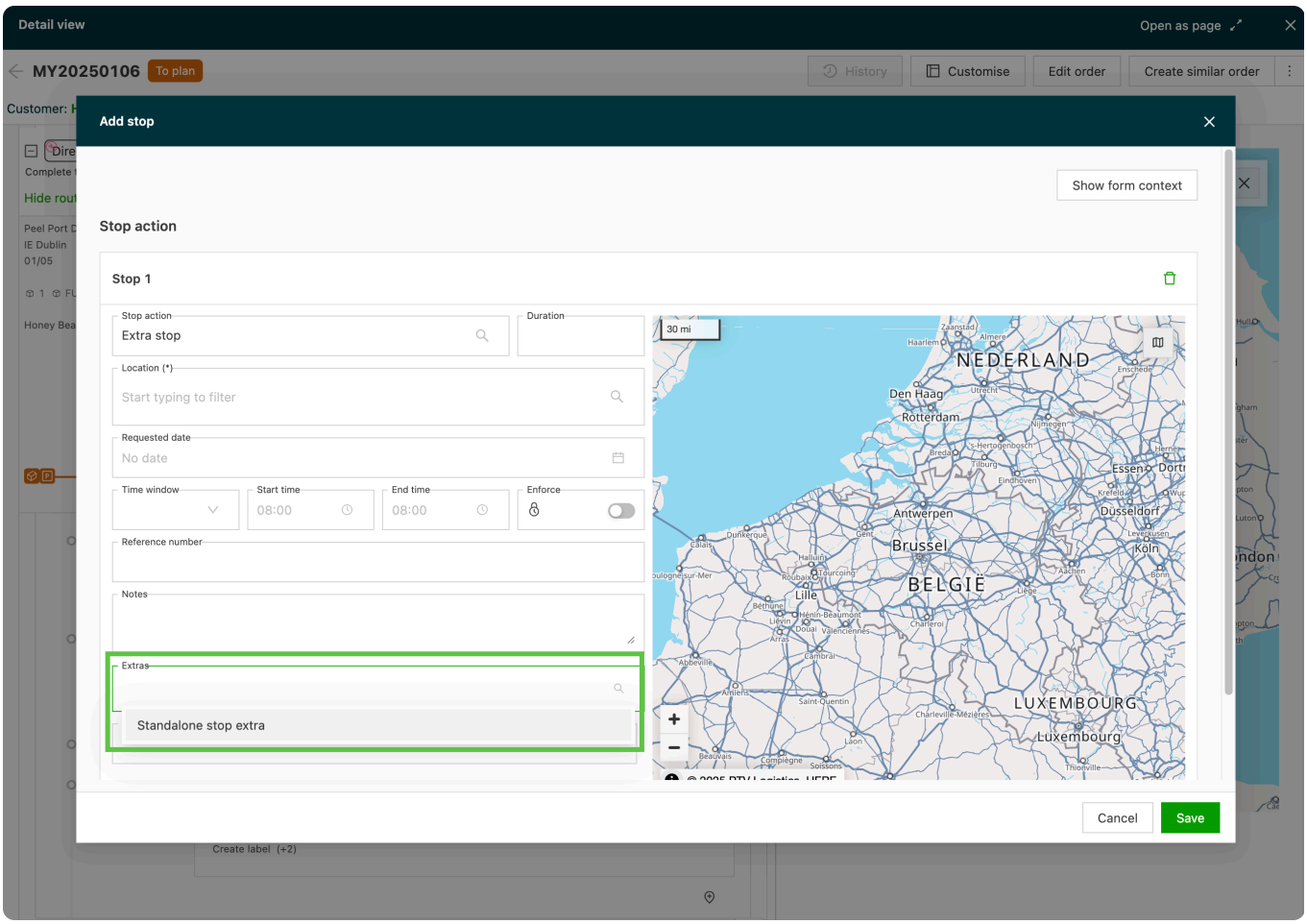
Step 2: Configure rate cards

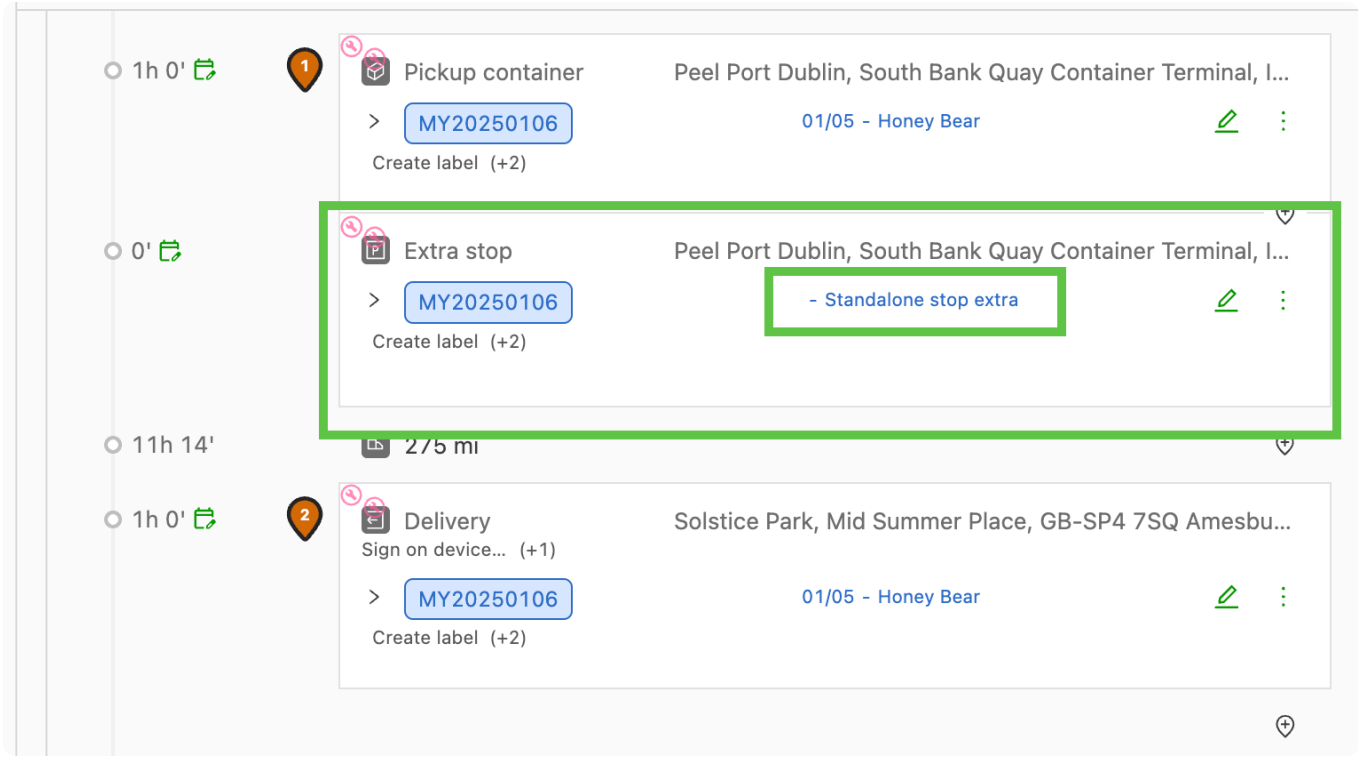
- Select the transportation service that the stop extra will be available on and set it to active.
- Use **'Link rate card'** to add the extra to existing rate cards.



- The charge becomes visible in the order when the additional stop is selected as part of the order.




Detail view
Open as page
MY20250106
To plan
History
Customise
Edit order
Create similar order
Add stop
Show form context
Stop action
Stop 1
Stop action
Extra stop
Duration
Location (*)
Start typing to filter
Requested date
No date
Time window
Start time
08:00
End time
08:00
Enforce
Reference number
Notes
Extras
Standalone stop extra
30 mi
NEDERLAND
Den Haag
Rotterdam
Antwerpen
Brussel
BELGIË
Lille
Düsseldorf
Köln
LUXEMBOURG
Luxembourg
Cancel
Save


1h 0'
Pickup container
Peel Port Dublin, South Bank Quay Container Terminal, I...
MY20250106
01/05 - Honey Bear
Create label (+2)
0'
Extra stop
Peel Port Dublin, South Bank Quay Container Terminal, I...
MY20250106
- Standalone stop extra
Create label (+2)
11h 14'
275 mi
1h 0'
Delivery
Solstice Park, Mid Summer Place, GB-SP4 7SQ Amesbu...
Sign on device... (+1)
MY20250106
01/05 - Honey Bear
Create label (+2)