Stops view

The stop overview table offers better task visibility, custom views, filters, temperature columns and direct actions for managing stops efficiently in Qargo.

Updated October 29, 2026

Introduction

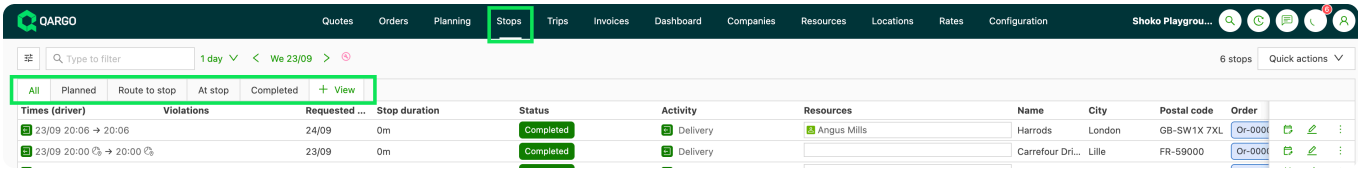
The ***'Stop overview table'*** helps users follow up on the most recent stops by giving them an overview within a given time interval. Condensing these stops into a single view gives better visibility of any pending tasks that still need to be executed. This is particularly useful if these tasks are time-sensitive or require approvals.

Terminology

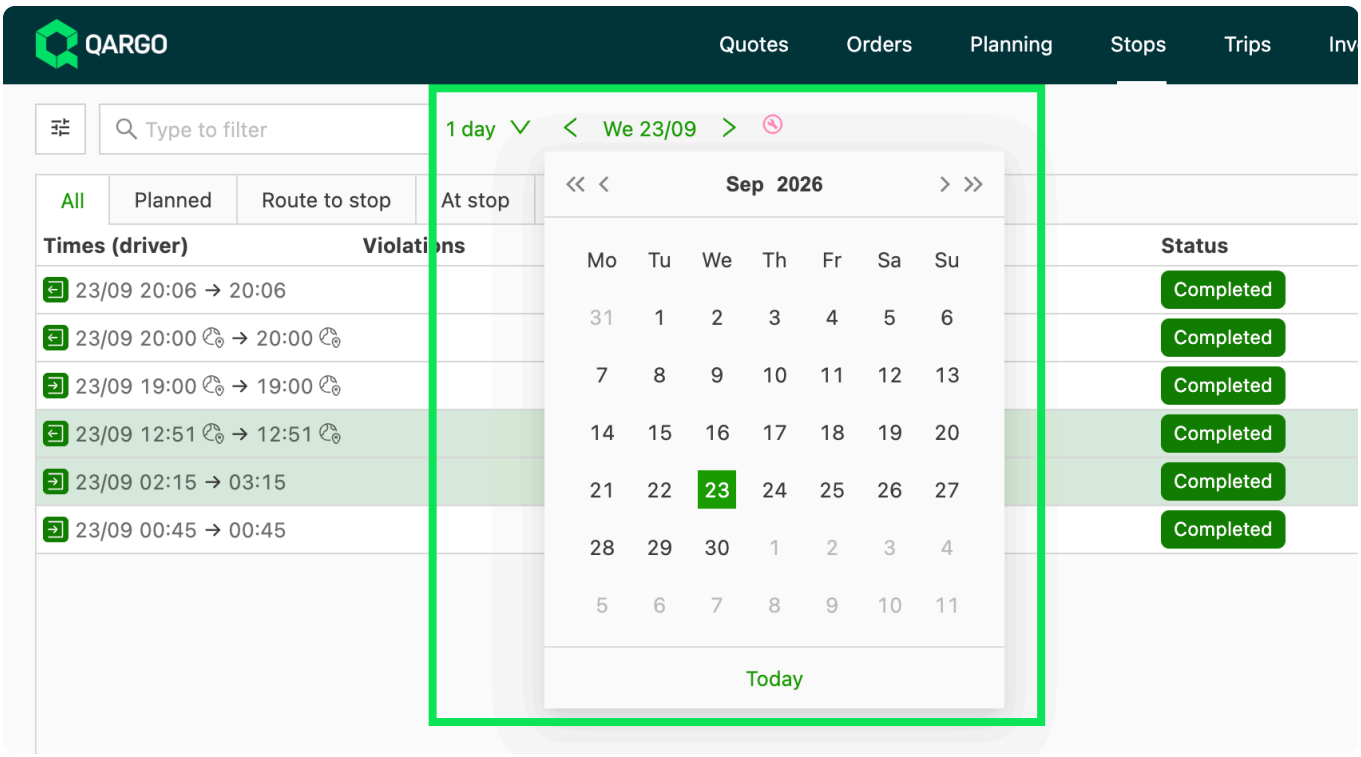
Term	Definition
Stop	A scheduled point where the truck picks up or delivers goods
Planned	Planned stops that will happen in the selected time frame
Completed	Completed stops within the selected time frame
Order number	Unique ID for a customer's shipment
Load number	Unique ID for the truck's journey, which may include multiple orders
Leg / leg activity	A section of a load between two stops (e.g., warehouse to customer)
POD (proof of delivery)	Confirmation that goods have been delivered
Resources	Vehicles, drivers or equipment assigned to a stop or load
Pallet status	Tracking status of pallets (empty, loaded, returned)
Additional fields	Extra data fields that can be enabled in the table
Filter	Tool to narrow the data shown (e.g., by driver, location or load)
Set point (SP)	The requested temperature of a refrigerated load, per zone
Actual temperature	The latest telematics reading of the load, shown next to the set point

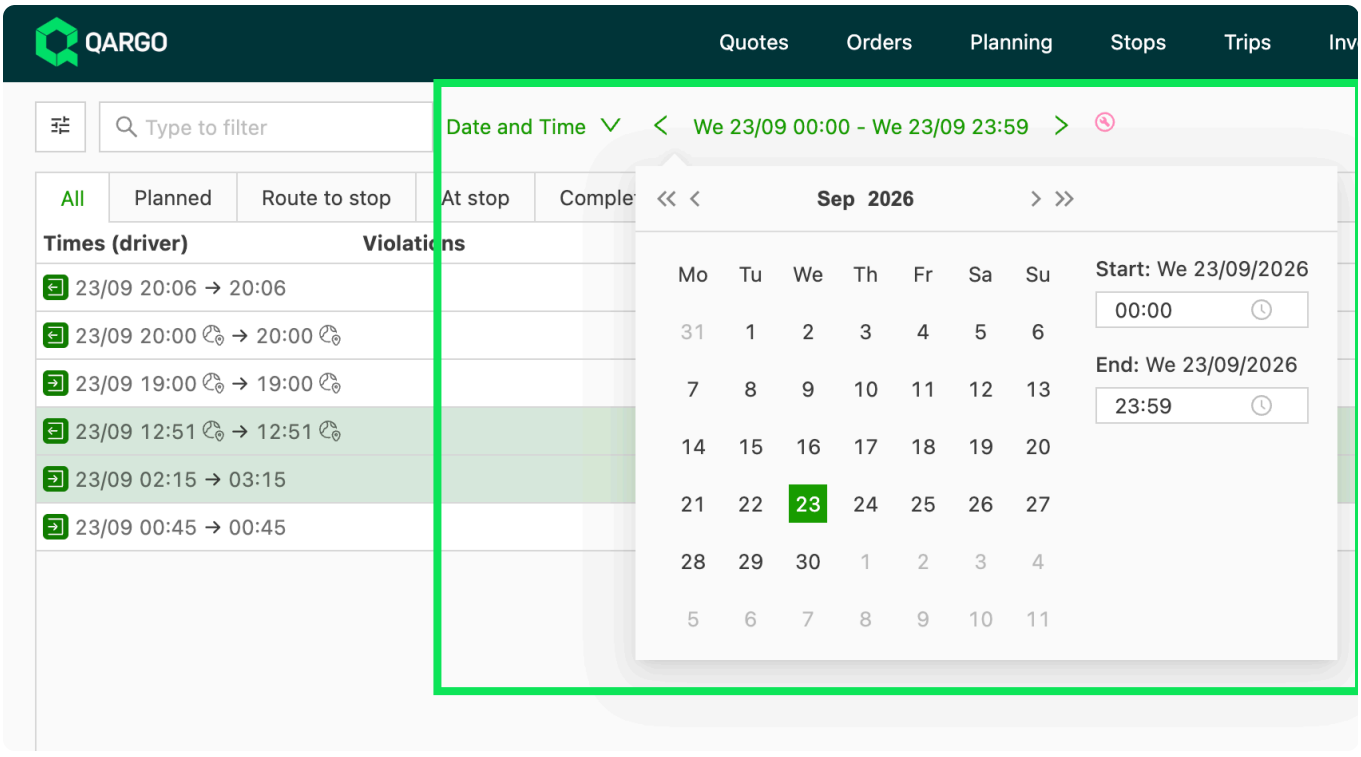
Visualization

- On the list view, 5 default views are available: **'All'**, **'Planned'**, **'Route to stop'**, **'At stop'** and **'Completed'**.



- The data displayed in these views depends on the time frame selected in the dropdown option ***'1 day'*** or ***'Date and time'***.



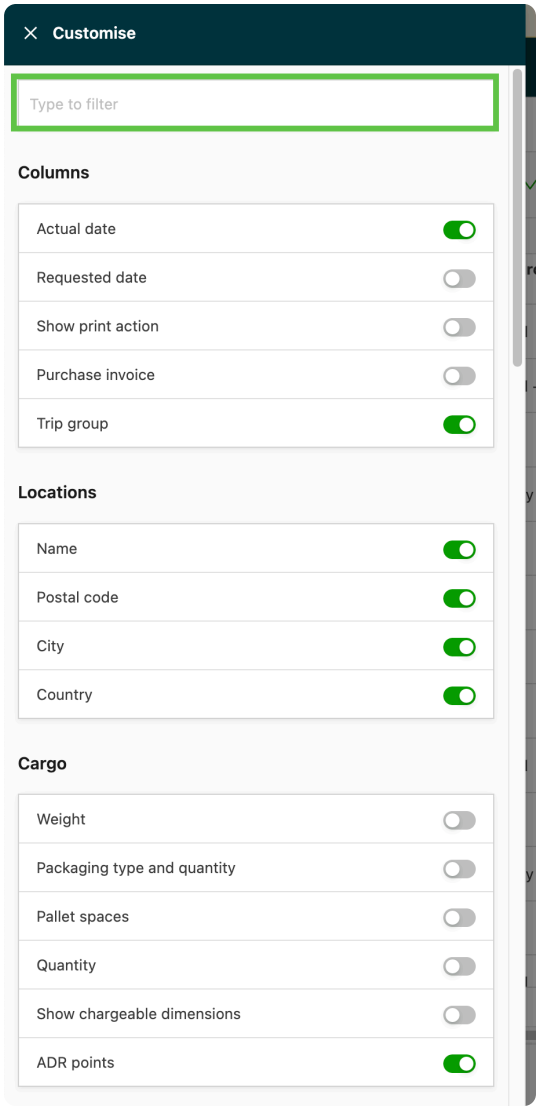


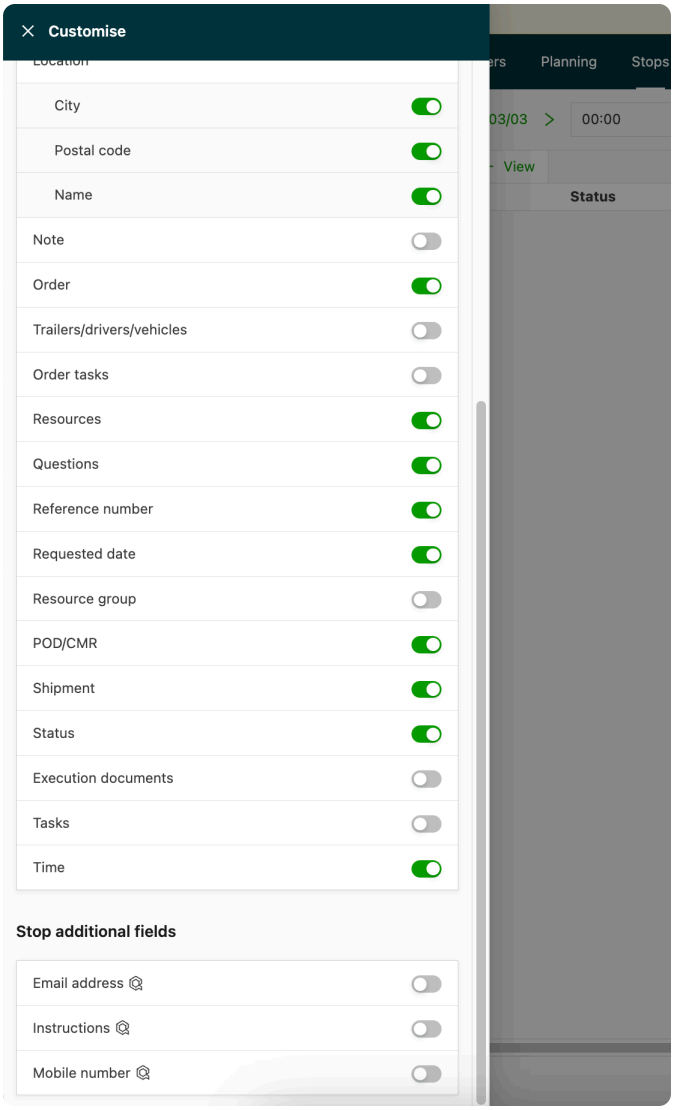
With the time frame selected, the table view displays selected columns such as Times, Status, Resources, Location (e.g., City), Activity, Order, Load, etc.

- Data is **sorted by date/time.**

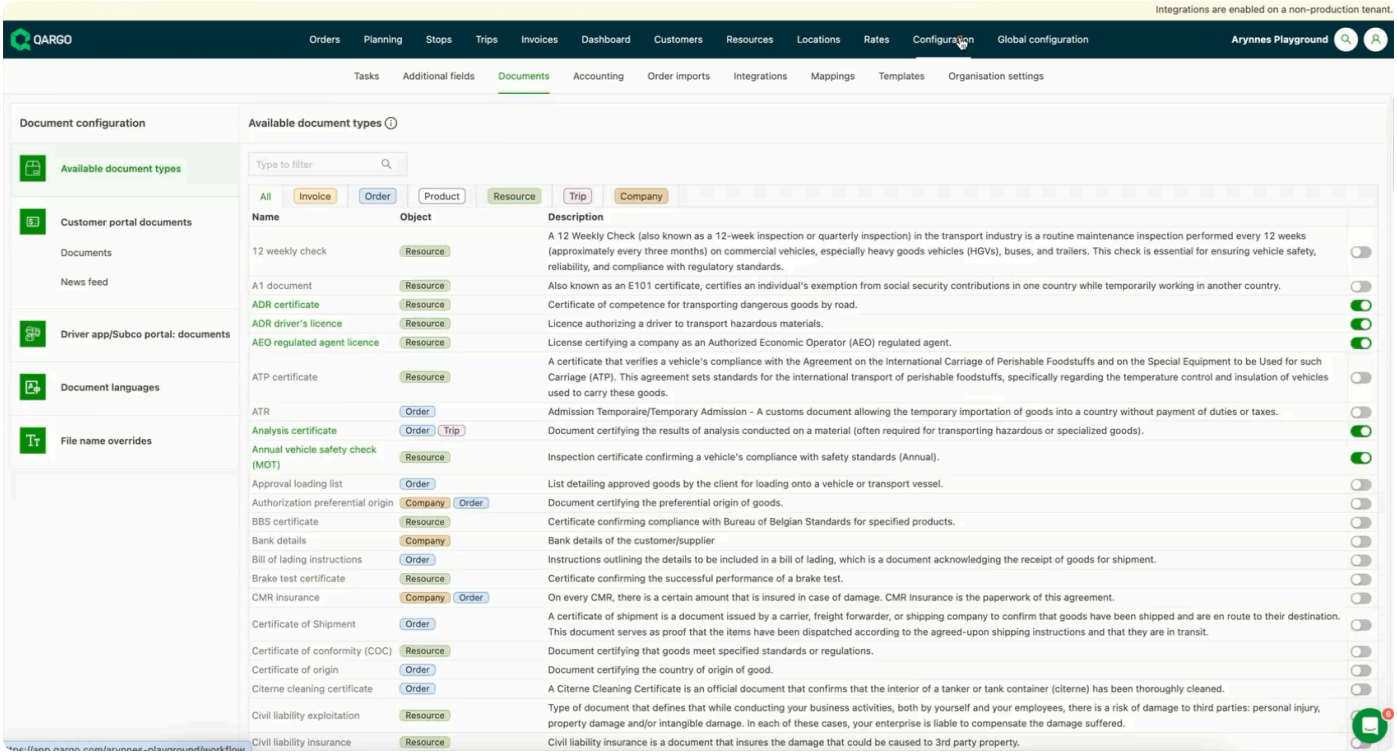
- Arranging the visibility this way makes it possible to show only the fields relevant to the operation and pin them left or right.
- Use ***'Customize'*** to select additional data columns to display in the table.

    1. Click **Customize** to open the menu bar, where options can be selected by adjusting the toggle.
    2. Use the search at the top to filter for specific data.

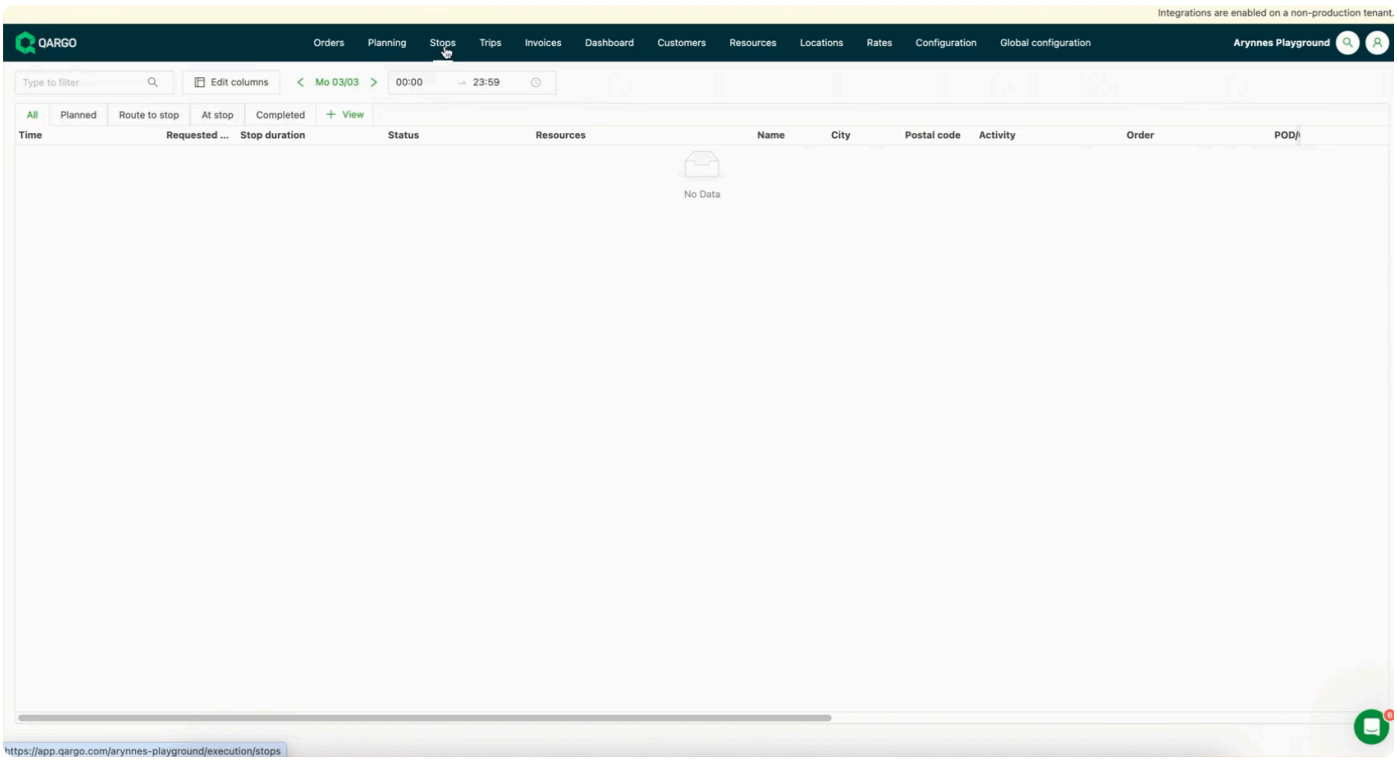




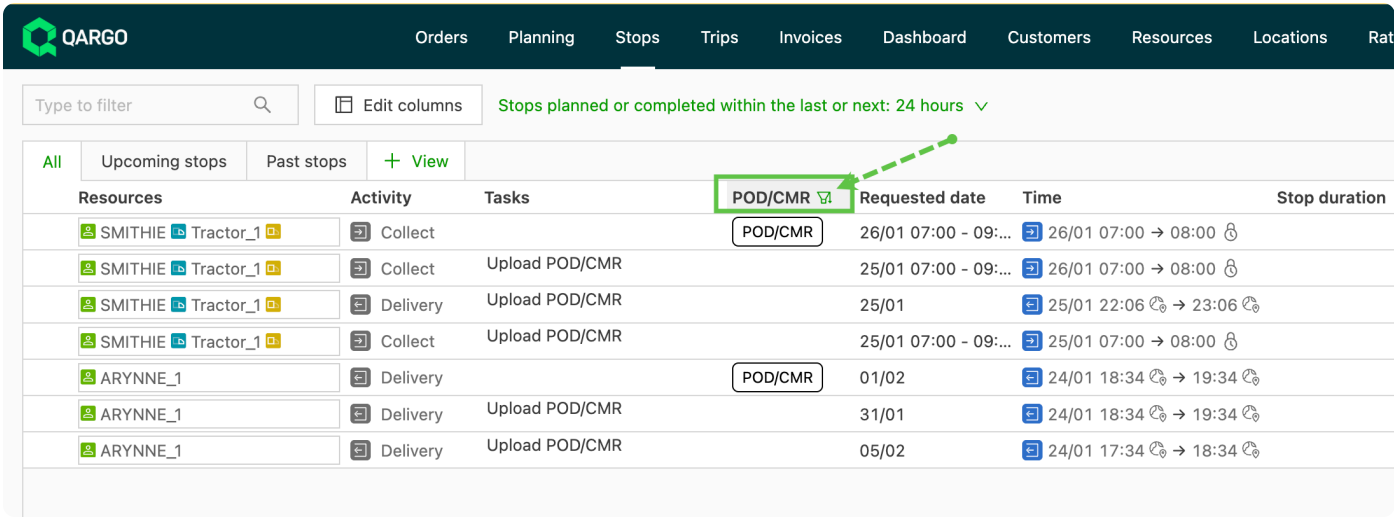
- If ***'Additional fields'*** are enabled, they can be set to show from the **Customize** function.
- To enable additional fields, navigate to **Configuration** and select the ***Additional fields*** option:



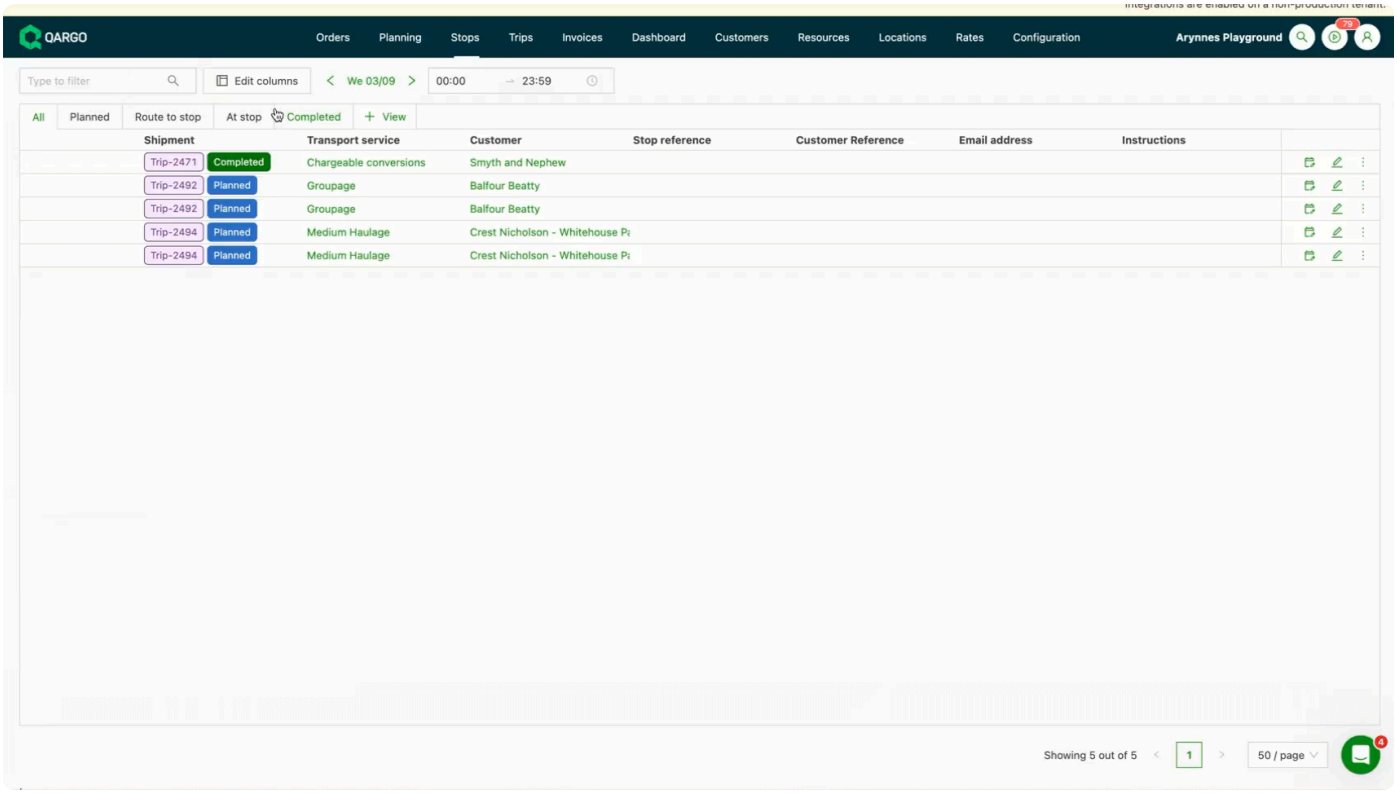
- Once enabled in the configuration, these fields can be toggled on/off from the **Customize** function to show in the view:



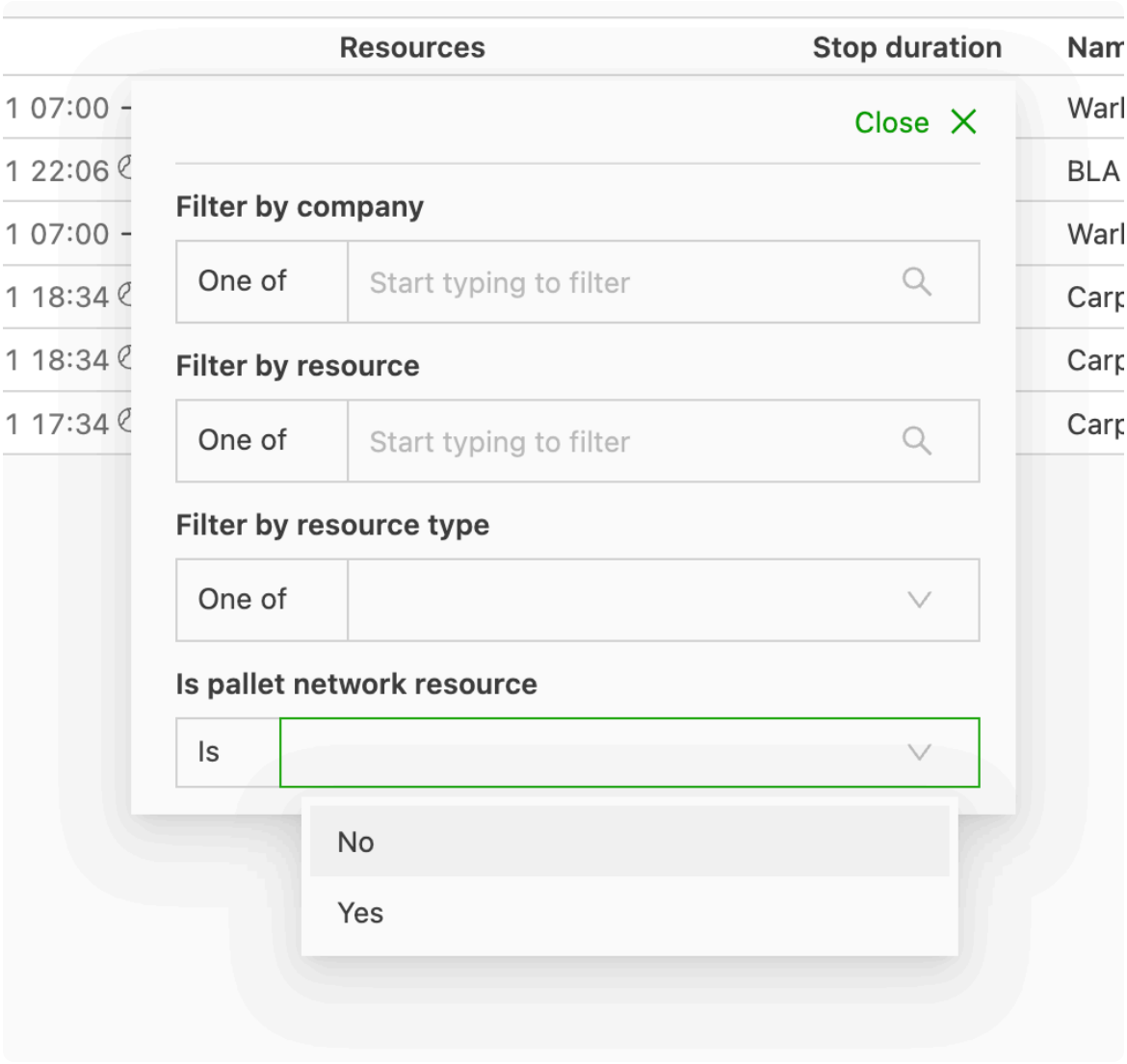
- Columns can be moved in the table by dragging and dropping each column to where the user prefers to see the data.
    - Some column headers can be filtered to show selected data. Where this is available, the filter icon is displayed when hovering over the column header.



- Filtering options display below the filter icon. Once they are selected, the view adjusts to show the selected options. Use **Customize** to toggle on/off the columns to view or filter on.

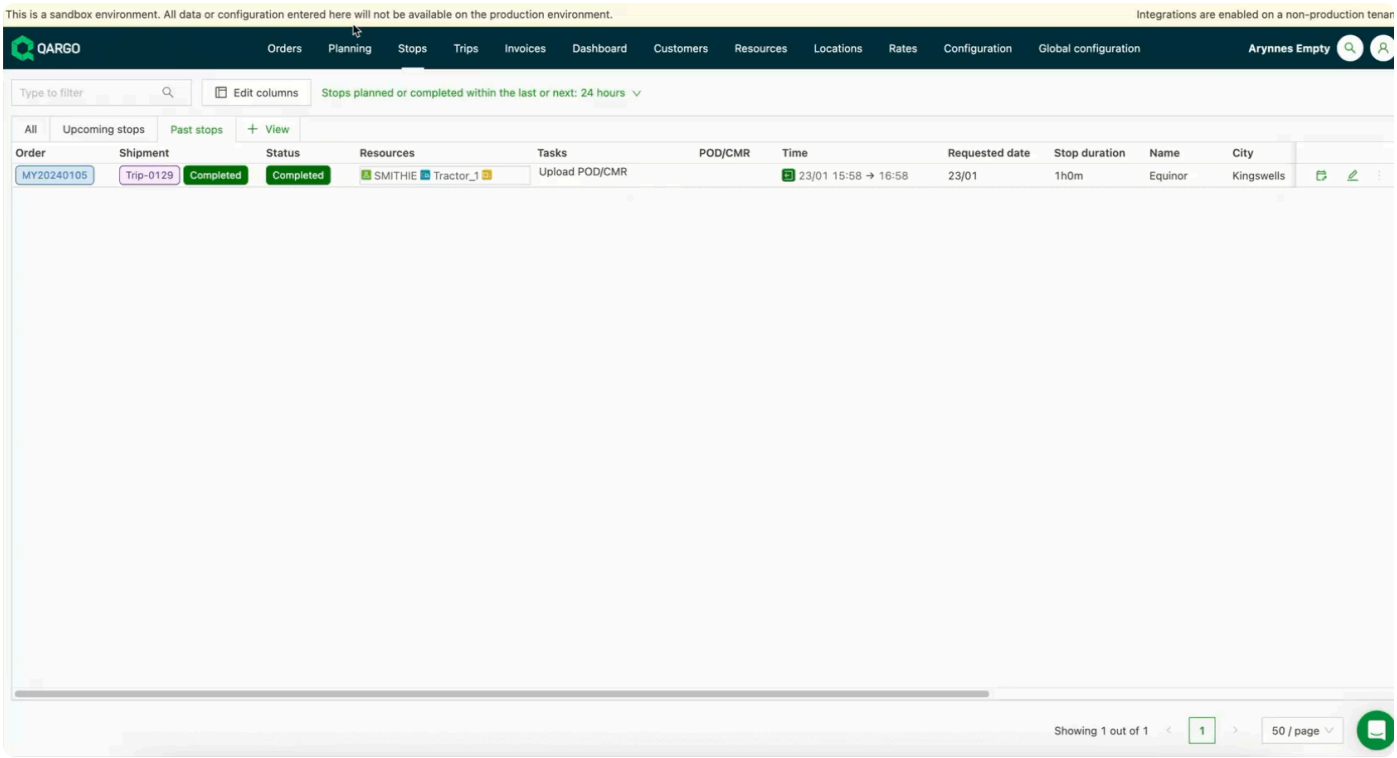


- Filtering on resources can be used to identify key resources or pallet network loads that require additional monitoring.

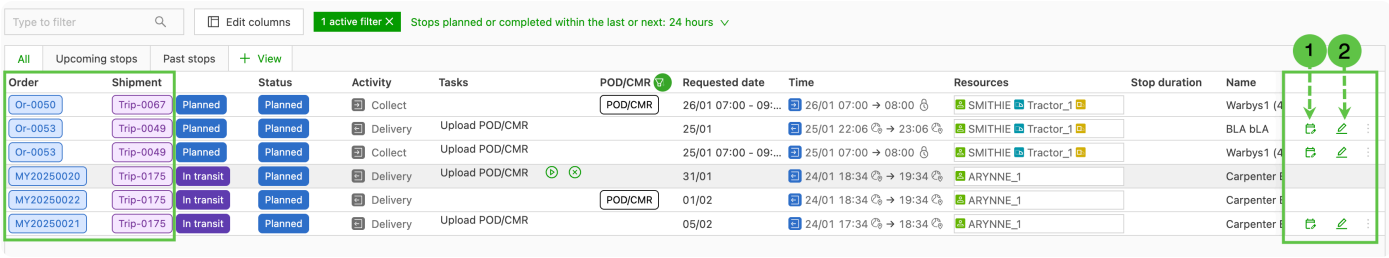


📚 By using ***'+View'*** and filtering together, users can configure custom views that allow a granular view and improved tracking of tasks.

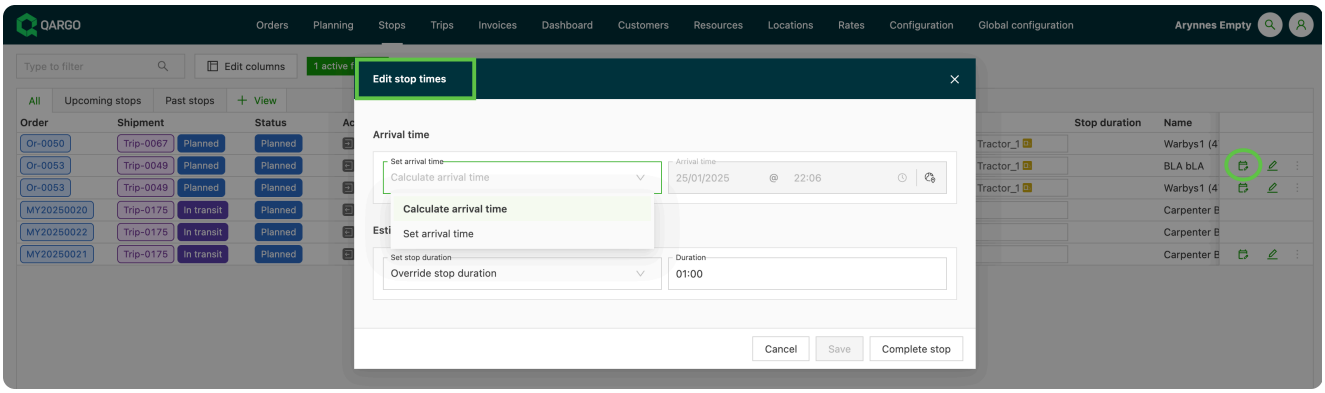
- Load tasks can be executed directly from the screen by clicking the 'Play' button where available.



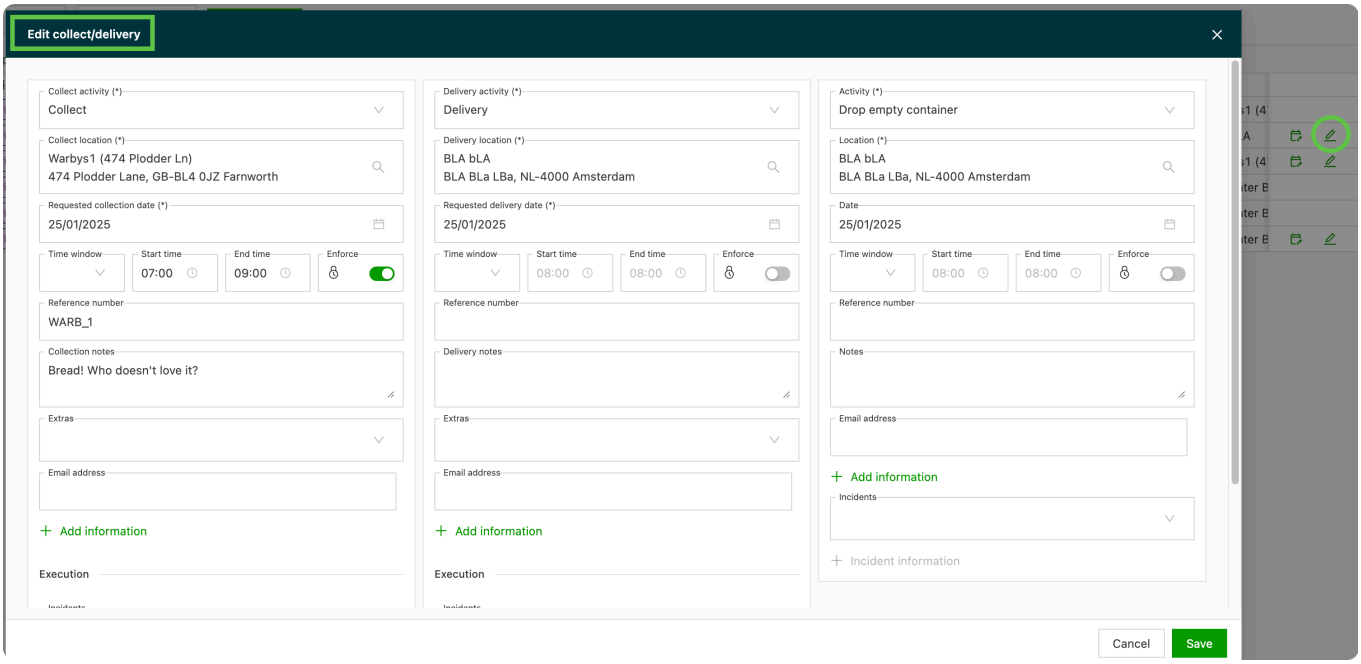
Order and load detail views can be accessed directly by clicking the number in the row. On the right of each row, 2 additional update options show when available.



1. Calendar icon: Edit stop times panel. This allows the user to perform stop actions, including:
    1. Complete stop
    2. Set arrival time



2. Pencil icon: Edit pickup/delivery panel. This allows the user to update any stops that are not yet completed.



Filter stops by activity

In addition to the existing pickup/delivery filter under Show stops, the **Stops** overview can be filtered by **Activity**. This narrows the list to one or more specific activity types: for example, terminal loads and unloads, an internal stop action such as *Cleaning*, or an intermodal terminal stop.

Activity groups

The Activity filter organizes activities into groups.

- **Goods, Owned container/trailer, Import (delivery only), Export (pickup only), Split order:** standard stop activities. For example, **Terminal loading** and **unloading** sit under **Split order**, and **Pickup empty container** and **Drop container** sit under **Owned container/trailer**.
- **Intermodal**: terminal stops, shown only for tenants with intermodal transport configured.
- **Other**: a fixed set of additional activities (non-owned container pickup/delivery, empty container pickup/drop).
- **Stop types**: the tenant's own configured internal stop actions (e.g., Cleaning or Storage) and other configured stop types. This is tenant-specific and reflects what is configured under **Locations > Internal stop actions**.
- **Incidents**: the incident types configured for the tenant.

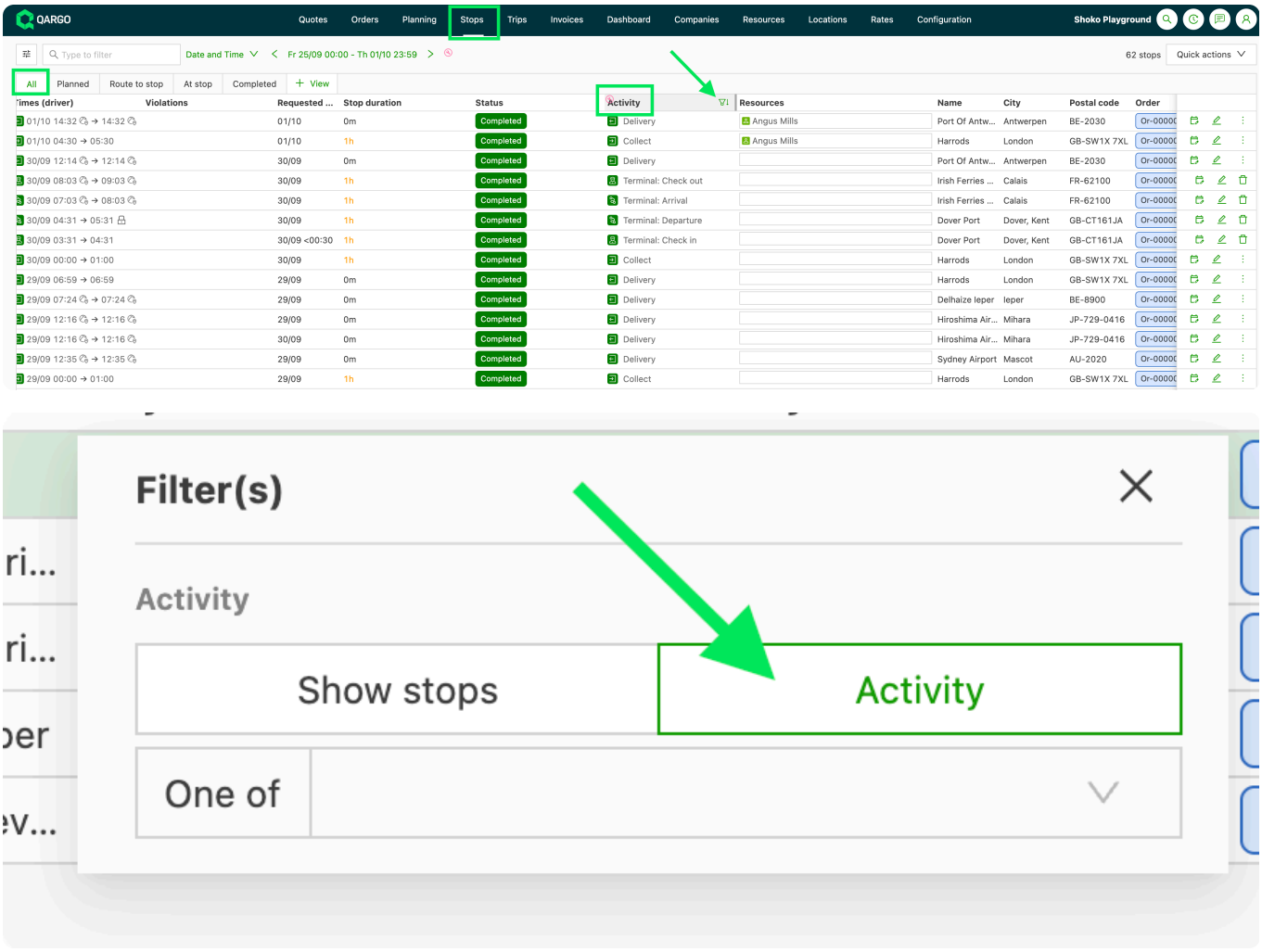
A group with nothing configured for the tenant is hidden.

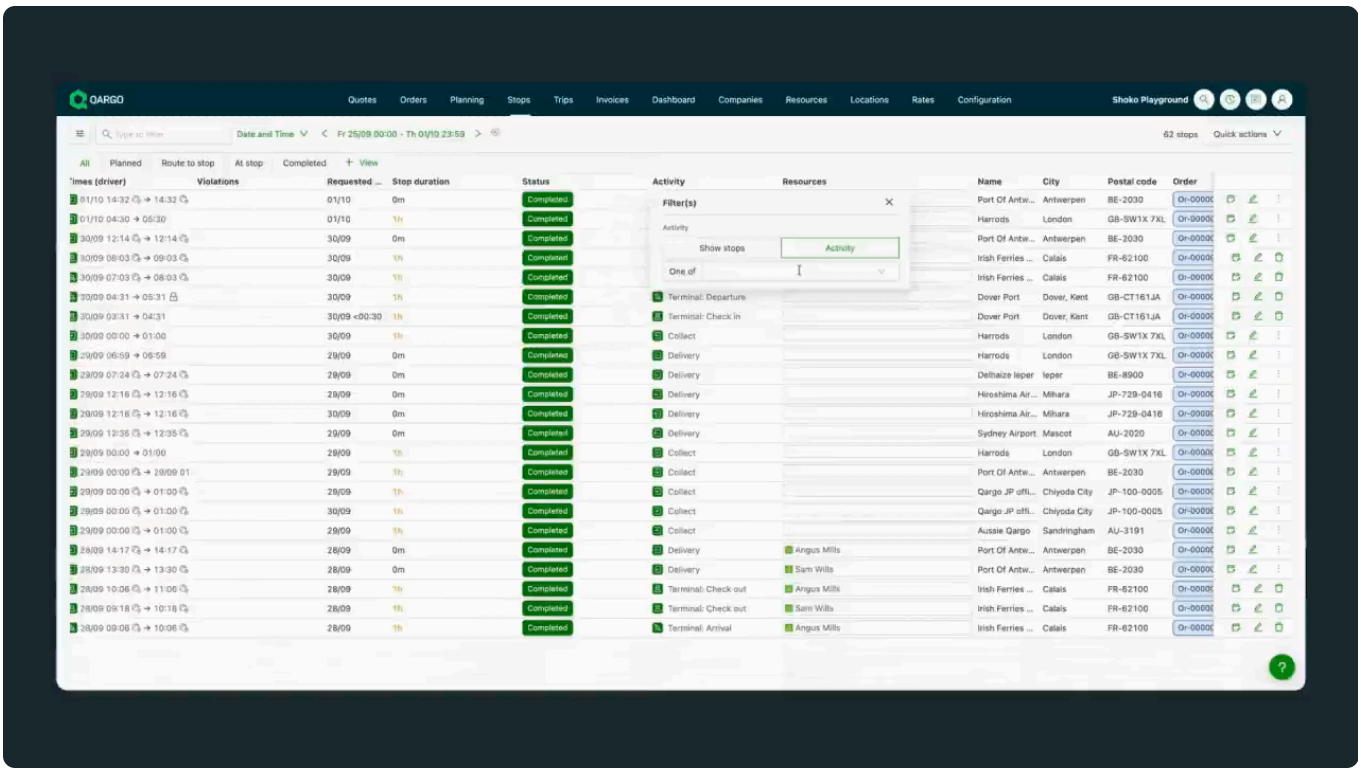
Walkthrough

1. Navigate to **Stops**.
2. Locate the **Activity** column on the All view.
3. Click the filter icon.
4. Switch the **Activity** from **Show stops** to **Activity**.

5. Select one or more groups from the dropdown list on the left side, or use the free-text search to find one directly.
   Note: Ticking a group automatically selects all activities in the group at once.

6. Select the desired activities one by one.





🧰 **Show stops** and **Activity** are mutually exclusive modes. Switching to **Activity** drops the pickup/delivery restriction entirely, so a combination such as “pickup stops that are also cleanings” cannot be expressed.

- See also: Internal stop actions and Stop activity configuration for resources for how the Stop types group is configured.

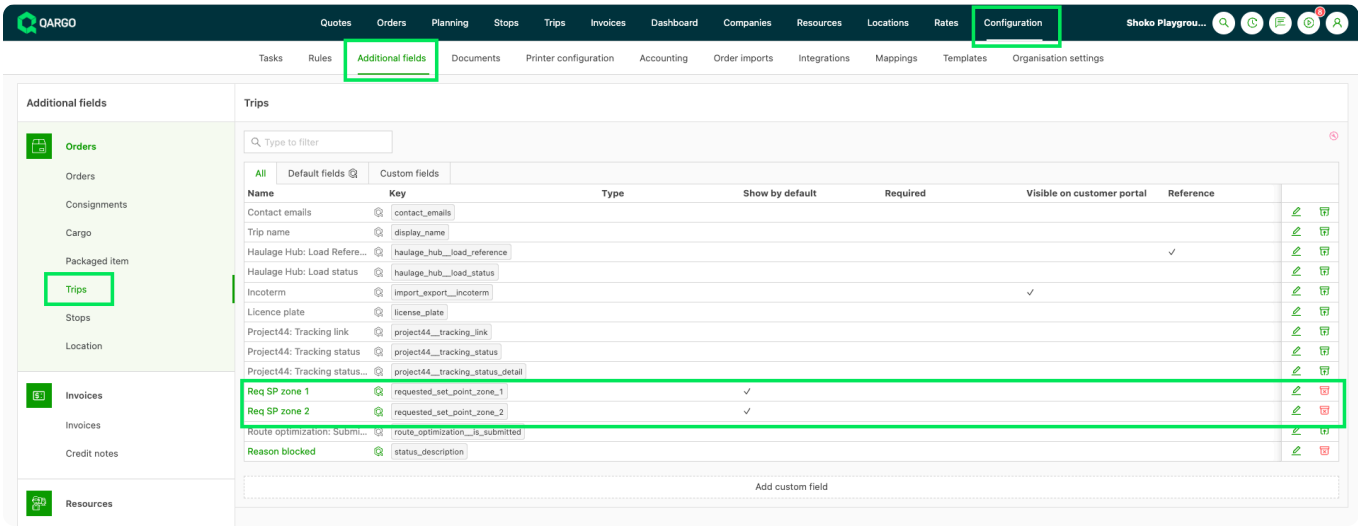
Temperature columns

The Stops view can show requested set points, live readings and freight temperatures. Dispatchers following refrigerated loads can check a reefer from the Stops view without opening the Loads overview or each load. The columns are display-only.

📚 For the same columns on the Loads overview, see Customize the loads page

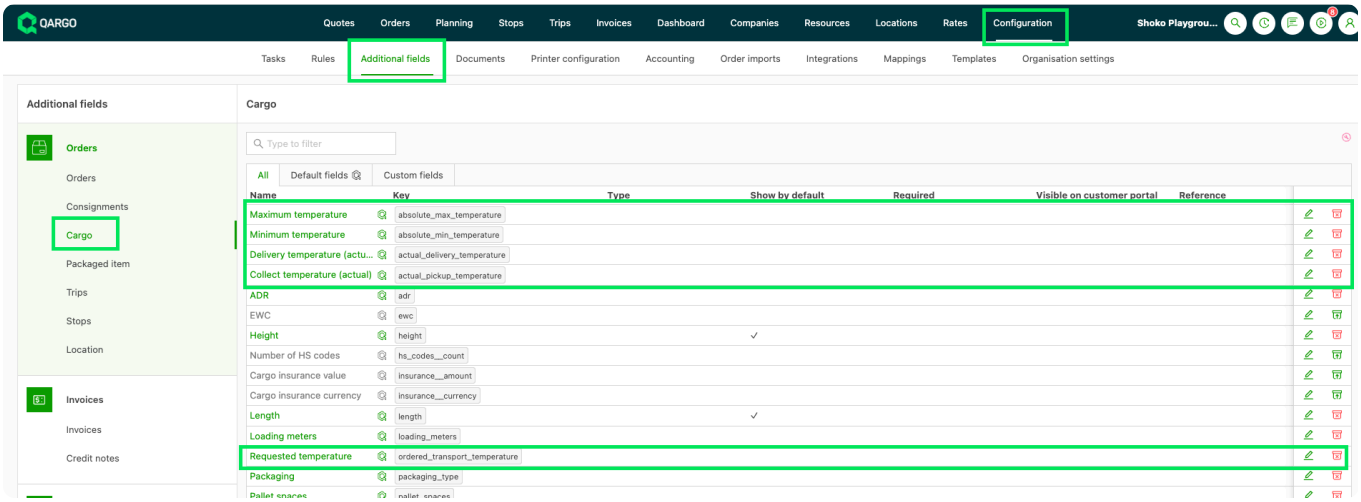
Prerequisites

- **Super Admin:** Activate **Req SP zone 1 and Req SP zone 2** under **Configuration > Additional fields > Loads**.



The Act temp zone 1 and Act temp zone 2 switches only appear once these fields are active.

- **Super Admin:** Activate the freight temperature fields under **Configuration > Additional fields > Freight**. Search for "temp" to find them.

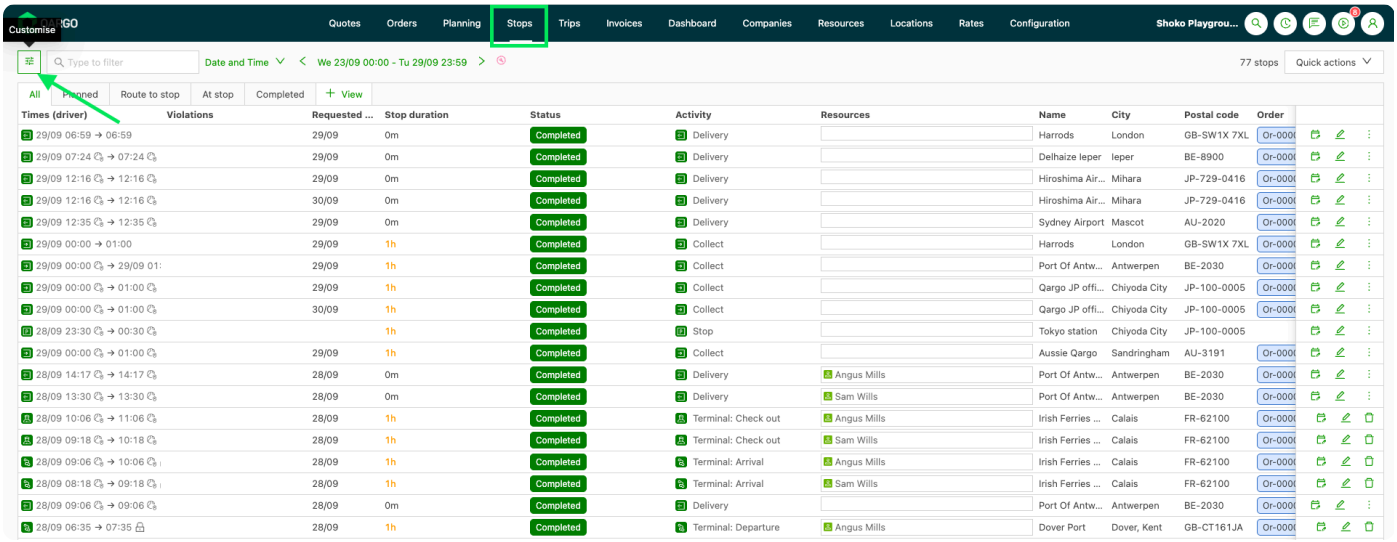


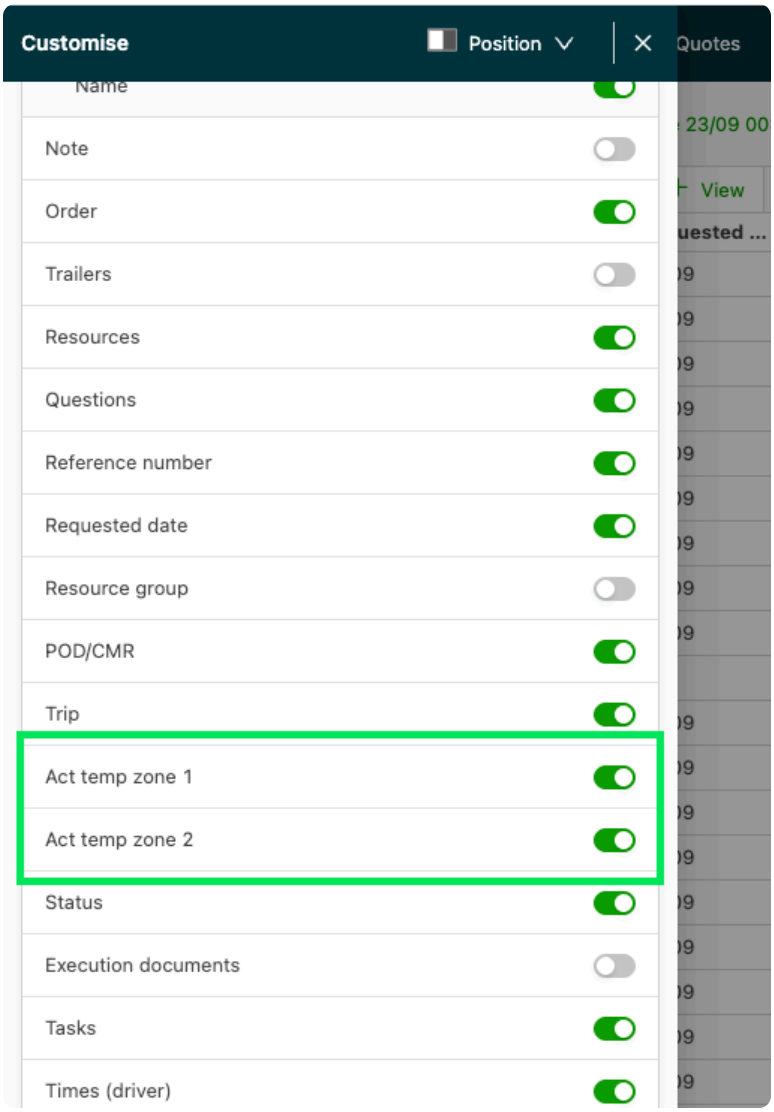
📚 Req SP zone 1/2 are not copied from the freight's Requested temperature. Both are entered separately.

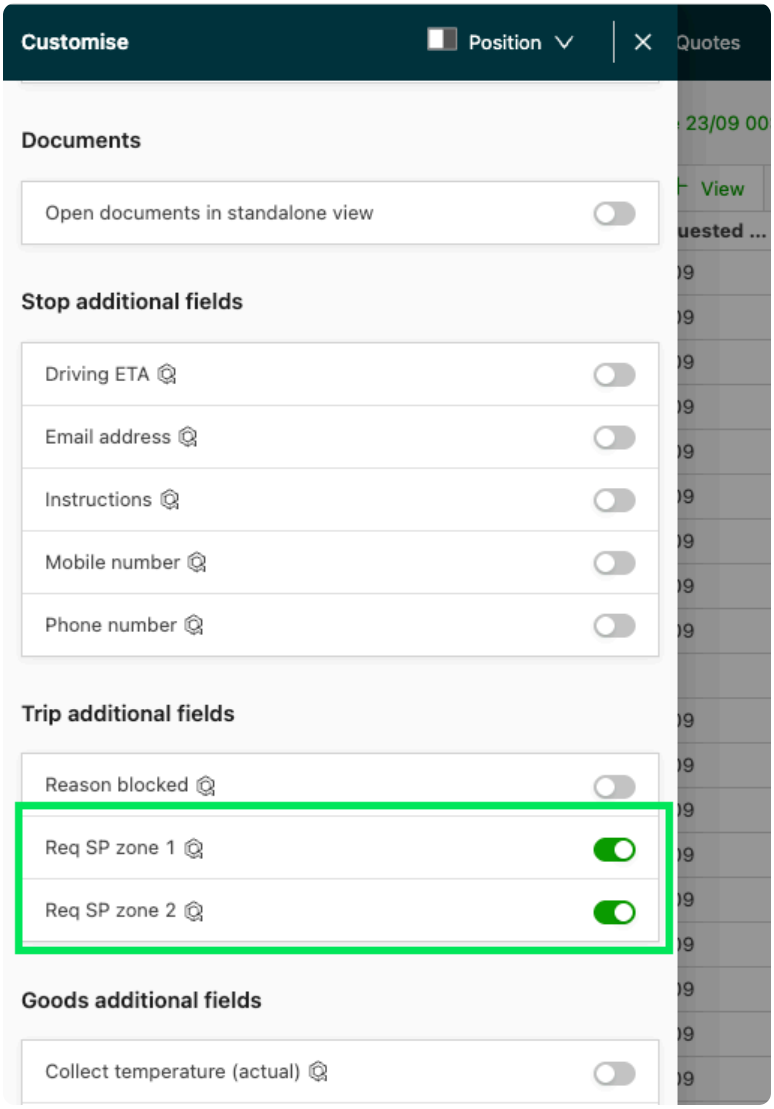
Show the temperature columns

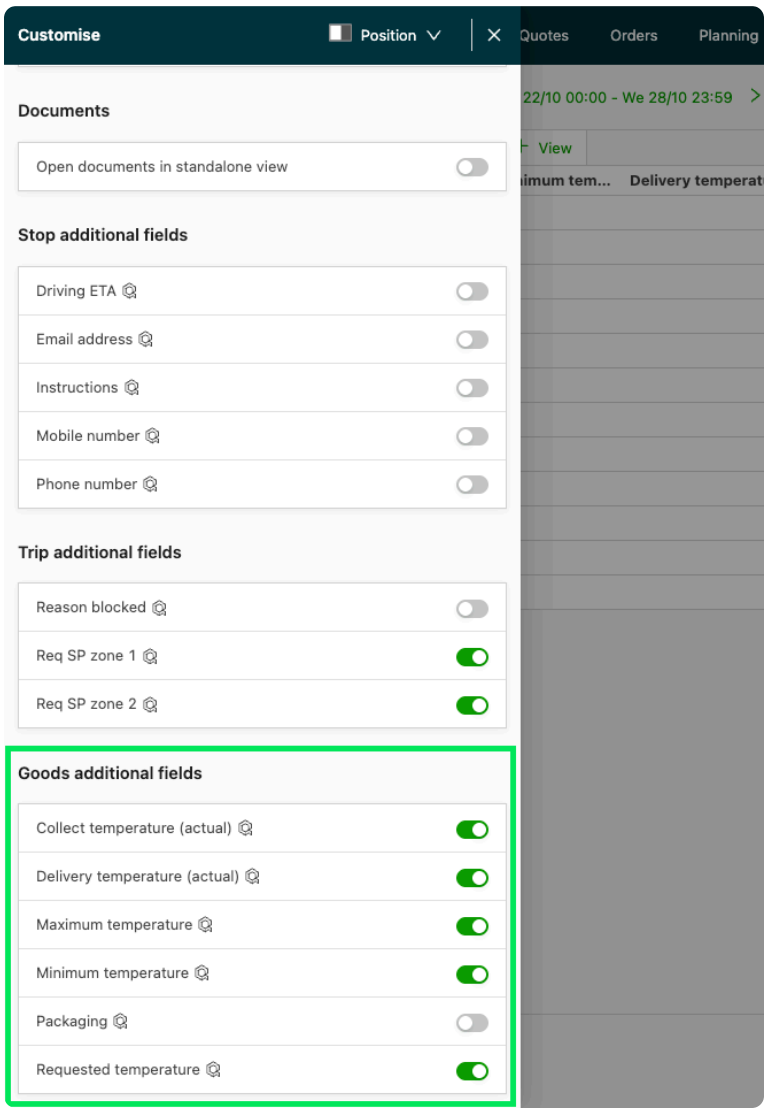
1. Open **Stops**.
2. Click **Customize**.
3. Switch on **Act temp zone 1** and **Act temp zone 2**. Both sit right after **Load**.
4. Open the **Load additional fields** group.
5. Switch on **Req SP zone 1** and **Req SP zone 2**.
6. Open the **Goods additional fields** group.
7. Switch on the freight columns to display, such as Requested temperature or Delivery temperature (actual).

🧰 The columns are read-only. Set points are edited on the Loads overview.


Customise
Quotes
Orders
Planning
Stops
Trips
Invoices
Dashboard
Companies
Resources
Locations
Rates
Configuration
Shoko Playgrou...
Date and Time
We 23/09 00:00 - Tu 29/09 23:59
77 stops
Quick actions
All
Planned
Route to stop
At stop
Completed
View
Times (driver)
Violations
Requested ...
Stop duration
Status
Activity
Resources
Name
City
Postal code
Order

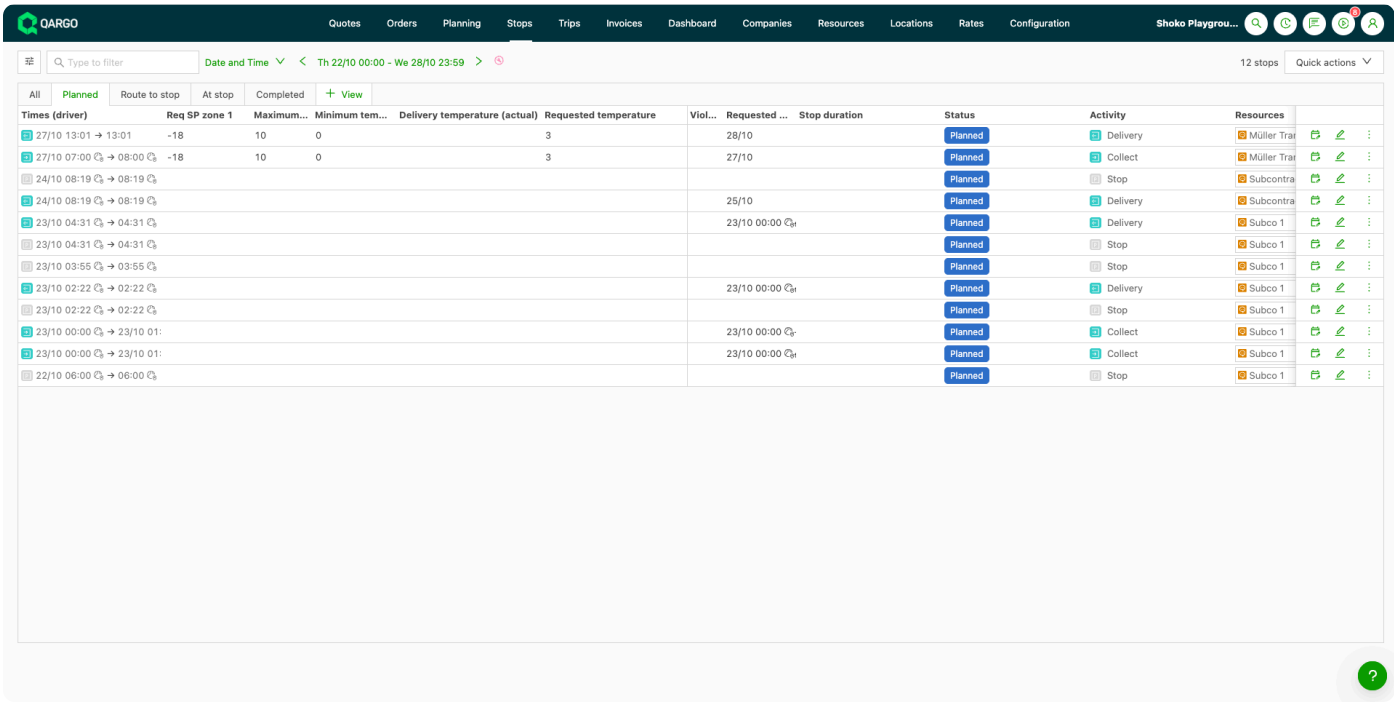

Customise
Position
Quotes
Name
Note
Order
Trailers
Resources
Questions
Reference number
Requested date
Resource group
POD/CMR
Trip
Act temp zone 1
Act temp zone 2
Status
Execution documents
Tasks
Times (driver)
View


Customise
Position
Quotes
Documents
Open documents in standalone view
Stop additional fields
Driving ETA
Email address
Instructions
Mobile number
Phone number
Trip additional fields
Reason blocked
Req SP zone 1
Req SP zone 2
Goods additional fields
Collect temperature (actual)
23/09 00
View



What the columns show

Column	Shows	On completed stops
Req SP zone 1/2	Requested set point of the load, repeated on every stop of that load	Still shown
Act temp zone 1/2	The cooling unit's actual set point and the measured temperature side by side, from telematics, as on the Loads overview. The cell is colored when the reading drifts from the set point	Empty
Requested temperature, Minimum temperature, Maximum temperature	Freight temperature entered on the order, one value per freight line handled at the stop	Still shown
Pickup temperature (actual), Delivery temperature (actual)	Temperature recorded for the freight at pickup and delivery, one value per freight line	Still shown



- The Load additional fields group also lists the tenant's other load fields.
- Standalone stops without a shipment show no goods values.

Act temp zone 1/2 show the latest telematics reading of the load, not a reading taken at that stop. They stay empty on completed stops, because the current load reading would be misleading for a stop that is already done. For the temperature recorded at pickup and delivery, use the Pickup temperature (actual) and Delivery temperature (actual) goods columns.

🧰 The temperature columns cannot be filtered, sorted or found with the search.

FAQ

Q: Does anything need to be configured to use the Activity filter?
A: No. Nothing needs to be set up beforehand to use it.

Q: Does this affect existing saved views on the Stops overview?
A: No. **Show stops** remains the default mode and behaves exactly as before, so saved views are unaffected.

Q: Why are container pickups or empty drops not shown when filtering by 'Goods > Pickup' or 'Goods > Delivery'?
A: 'Goods > Pickup' and 'Goods > Delivery' return only real pickup/delivery stops. To also see container pickups or empty drops, select the relevant activities under Owned container/trailer as well. Activity makes it possible to combine groups in a single filter, which was not possible with Show stops.

Q: Why are the Act temp zone 1/2 switches missing in Customize?
A: The switches only appear when Req SP zone 1 and Req SP zone 2 are active under Configuration > Additional fields > Loads. A Super Admin can activate them.

Q: Why is Act temp zone 1/2 empty on a stop?
A: Either the stop is completed, or no telematics integration provides readings for the trailer. *On completed stops, the cell stays empty because it would show the load's current reading. Use the Pickup temperature (actual) or Delivery temperature (actual) goods columns for the reading at the stop.*

Q: Can the temperature columns be filtered or sorted?
A: Not yet. *They are display-only.*