Feature release November 2024

This article highlights the new features and enhancements released by Qargo this month.

Updated February 20, 2026

Features – week 1

Email summaries by AI
Automated carrier invoice scanning
ADR: add Not Otherwise Specified (N.O.S.) support
Security: allow multi-factor authentication (MFA)
External API update: improved support for customer and contract carrier records.

Enhancements – week 1

FMS/mobile app: handling loads and updates out of sequence.
Updates to the mobile app (v1.14.2)

Features – week 2

Create carrier invoice: additional consolidation methods
Preplanning loads without resources or with dummy resources
New – load groups

Enhancements – week 2

Email Intelligence: task executor email.

Features – week 3

Qargo Intelligence generated summaries on documents.
Improved POD visibility
New text input option on the planning board
New cost distribution options available
New intermodal options available

Enhancements – week 3

Rate card configuration: collections with validity dates
Rate card configuration: add description / note
Rate card configuration: standard price list templates (Pt1)
Improved routing profile options

Features – week 4

Qargo Intelligence: email summaries updated.

Enhancements – week 4

Location search: improved flow from Google lookup
Expanded search options on the planning board

▶ Features – week 1

Security: allow multi-factor authentication (MFA)

Multi-factor authentication is now available for all users. This additional security measure requires users to verify a login on their phone using an authenticator app (SMS is no longer supported). This guards against compromised passwords, since an attacker also needs access to the phone to break in.
MFA can be set up in the user menu, in the same way as it was previously set up for Qargo admins.

To reset MFA for a user, contact Qargo Support.

External API update: improved support for customer and contract carrier records.

Syncing company records for customers and/or contract carriers from an external system to Qargo is now supported. Updates to the external API now support the creation and update of companies. Note: currently only customer records can be imported; importing contacts is not yet included. :::

▶ Enhancements – week 1

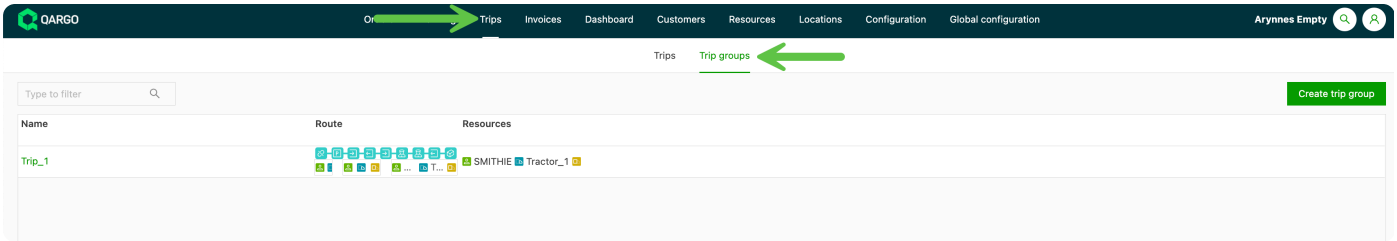
▶ Features – week 2

Click for details on how to create dummy resources

New – load groups

A **new** feature called ***Load groups*** is now available. This feature bundles loads together and assigns a resource to them. Load groups make it easy to add orders to existing planning. For an intermodal order, the intermodal connection is added automatically. This reduces the manual input needed to create each order with a connection and makes adding orders together simpler.

A new submenu item under ***Loads*** shows the groups.



Load groups can be created in several places in the application, making it quick and easy to create or add to load groups. Check out this powerful new feature. Click the button below to read more.

Everything to know about load groups

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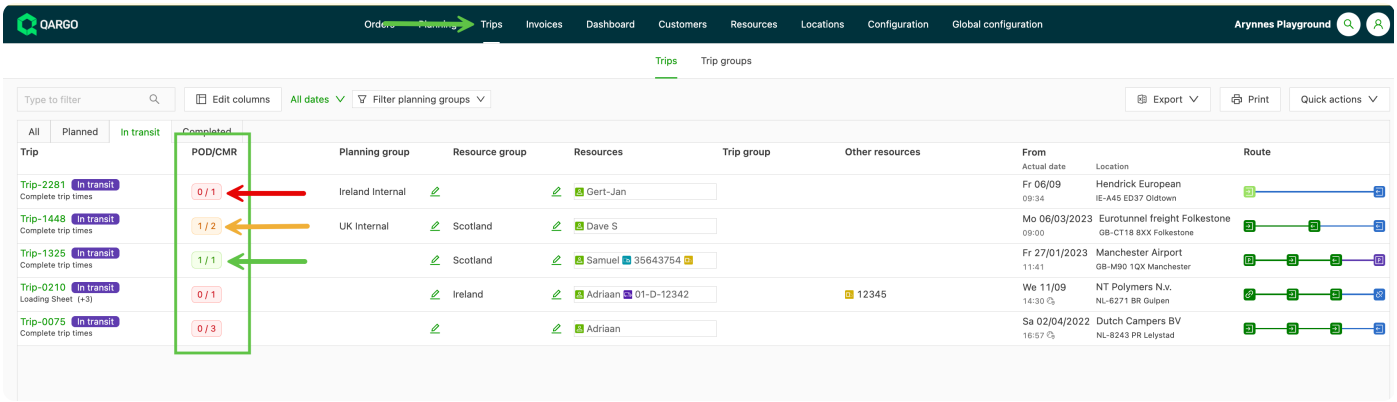
▶ Enhancements – week 2

▶ Features – week 3

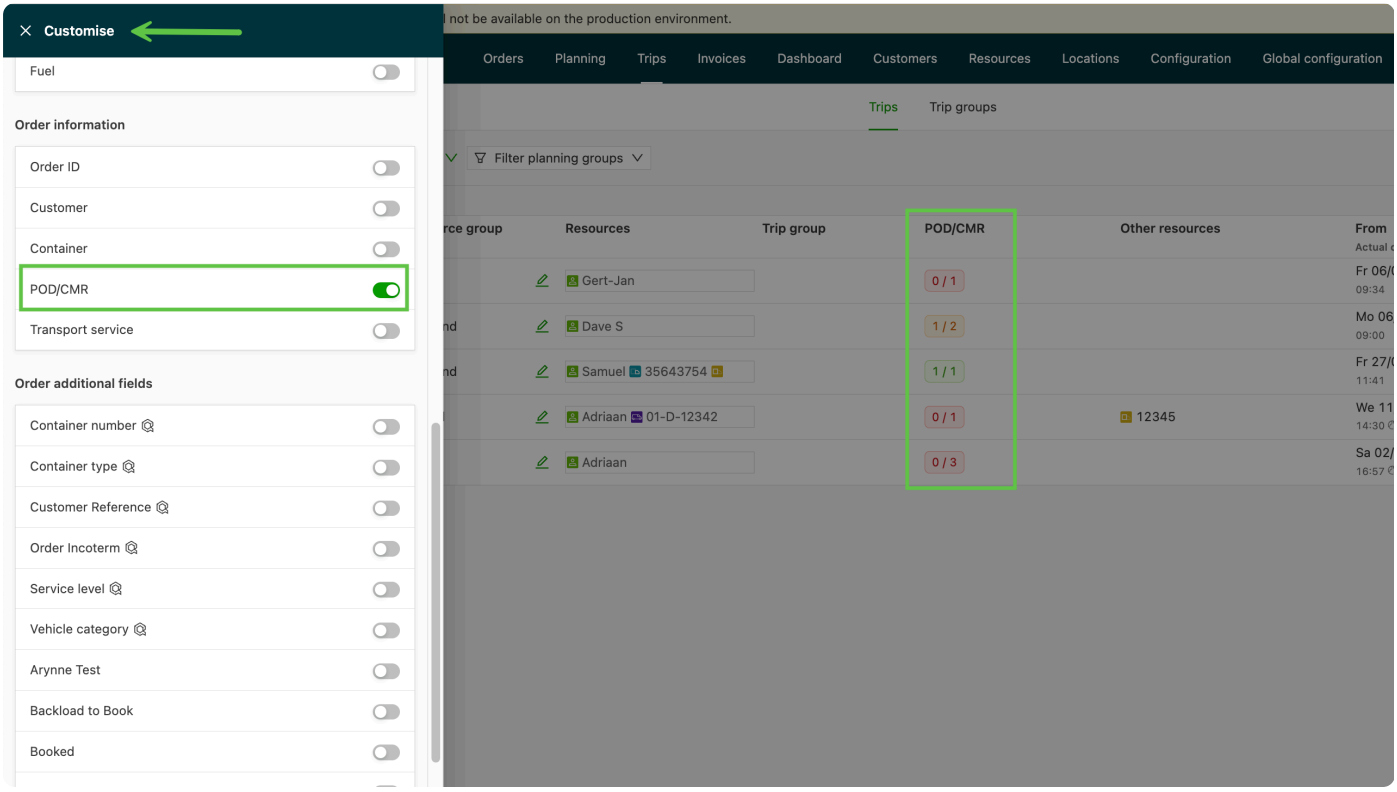
Improved POD visibility

It is now possible to see at a glance whether the POD / CMR has been received for an order. Where multiple documents are expected, the system compares and shows how many documents have been received vs. how many were expected. A color-coded tag makes it even easier to identify orders with missing documents.

- Red – no documents received
- Orange – some documents received / documents still outstanding
- Green – all expected documents received.

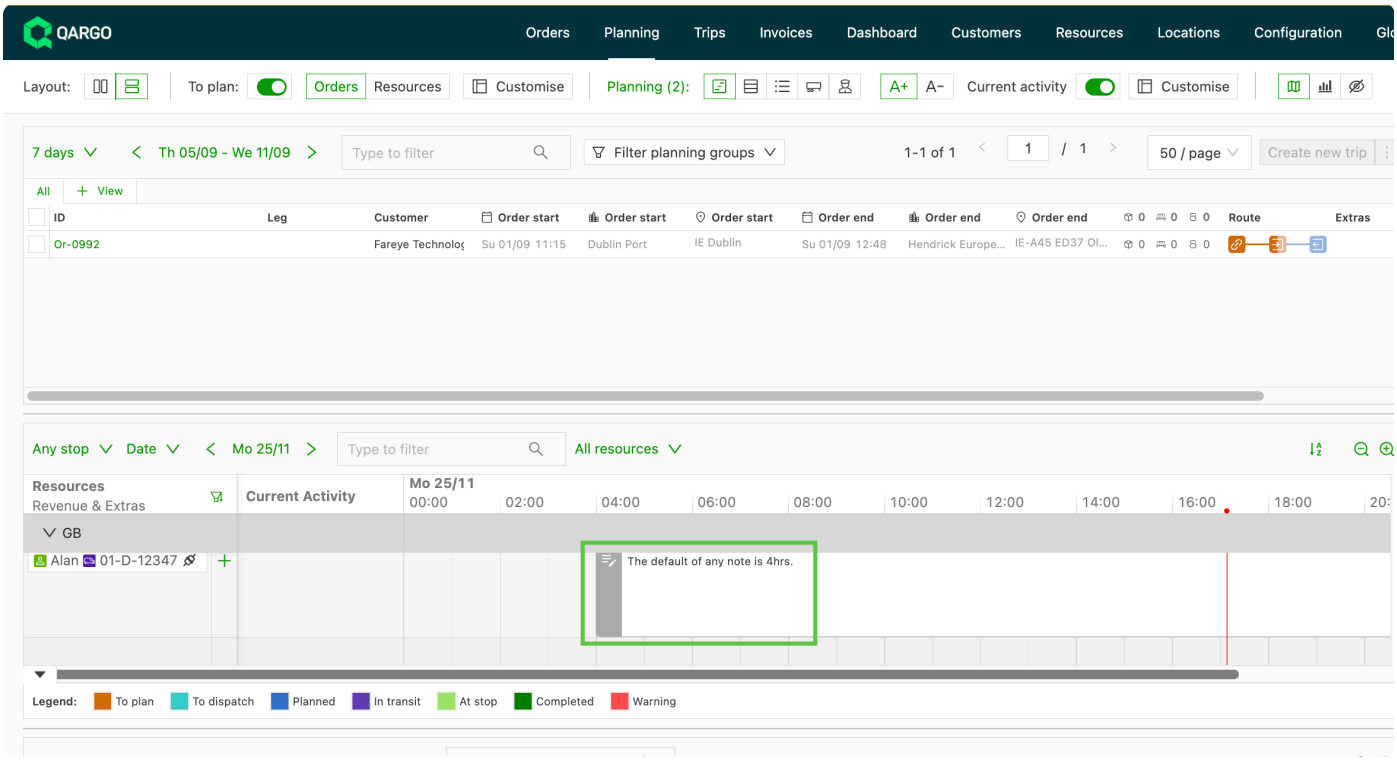


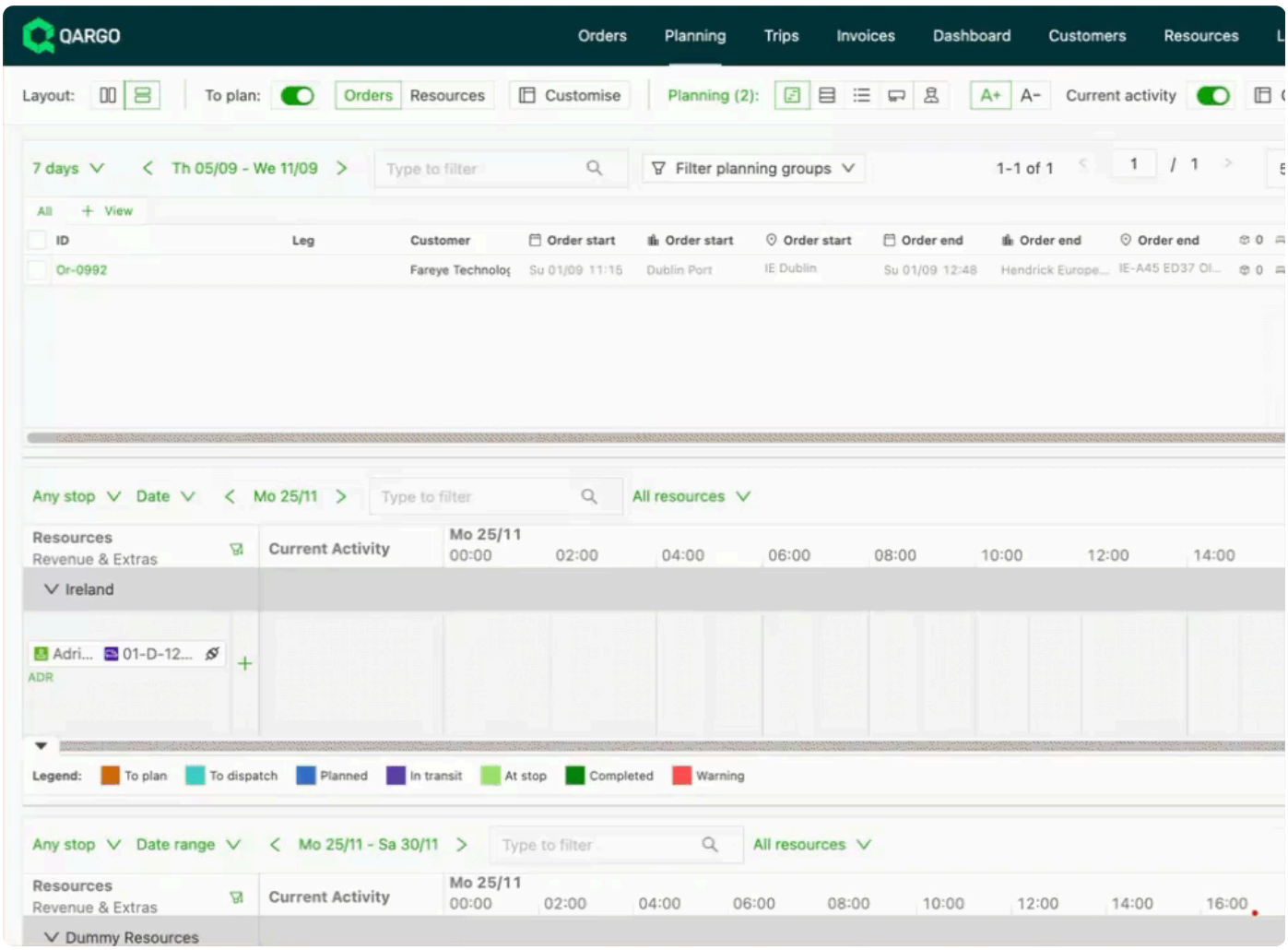
The POD/CMR column must be toggled on under **'Edit columns'**



New text input option on the planning board

On both the timeline and board views, it is possible to ‘Add a note’, which gives visibility of critical information associated with a resource. Note visibility defaults to a 4-hour time limit, but this can be adjusted manually. Multiple dates can also be selected to show the note.





New cost distribution options available

Cost calculations can be added as part of the initial account setup and onboarding. These calculations help determine what each load costs. Once a price list is configured, the cost is shown on each order that matches the configured criteria. The default cost distribution is based on either **distance or time**, but other options can be configured.

- Chargeable weight
- Loading meters
- Pallet spaces
- Volume
- Weight

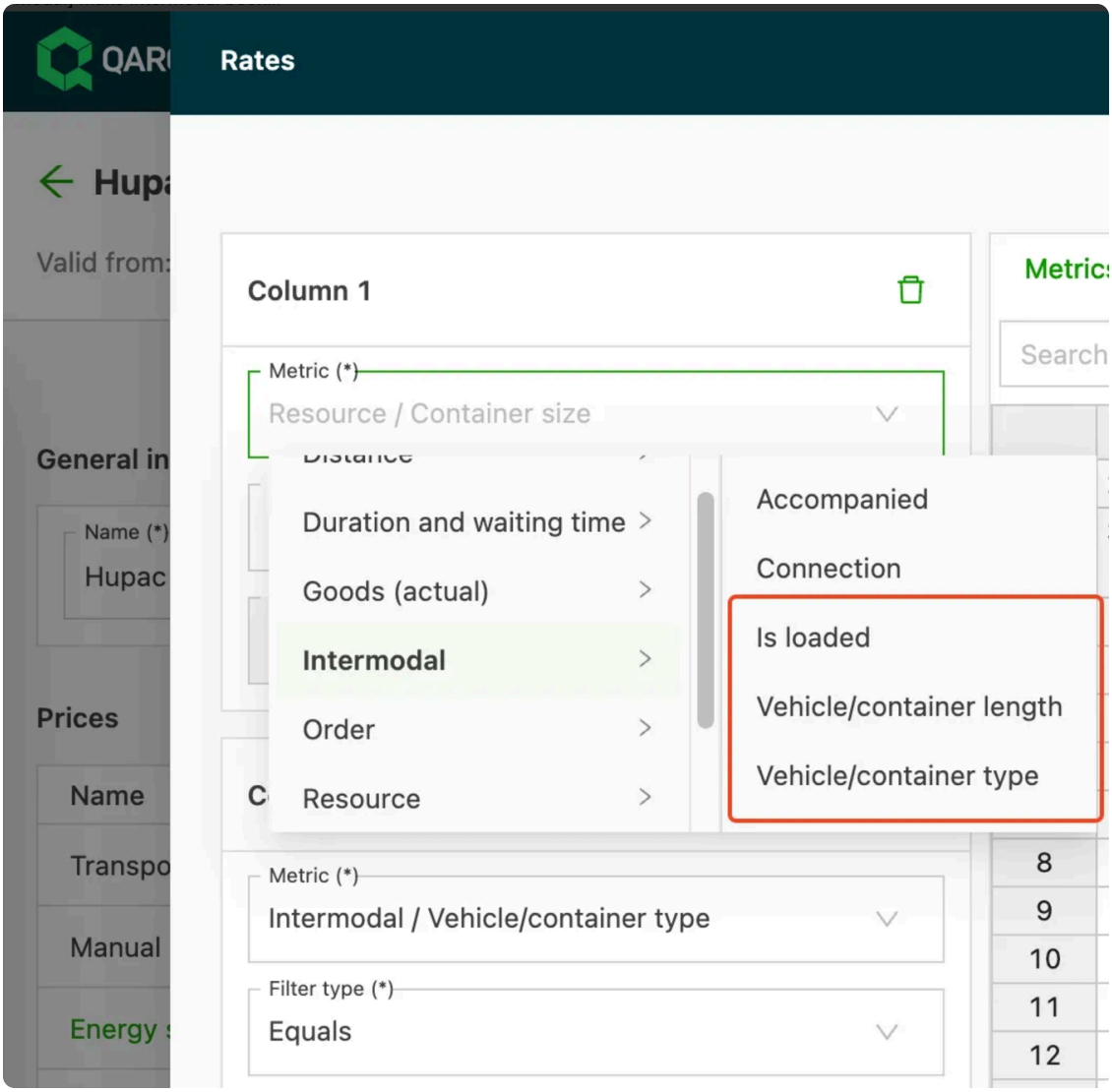
Contact Qargo Support to update the cost calculation distribution method.

New intermodal options available

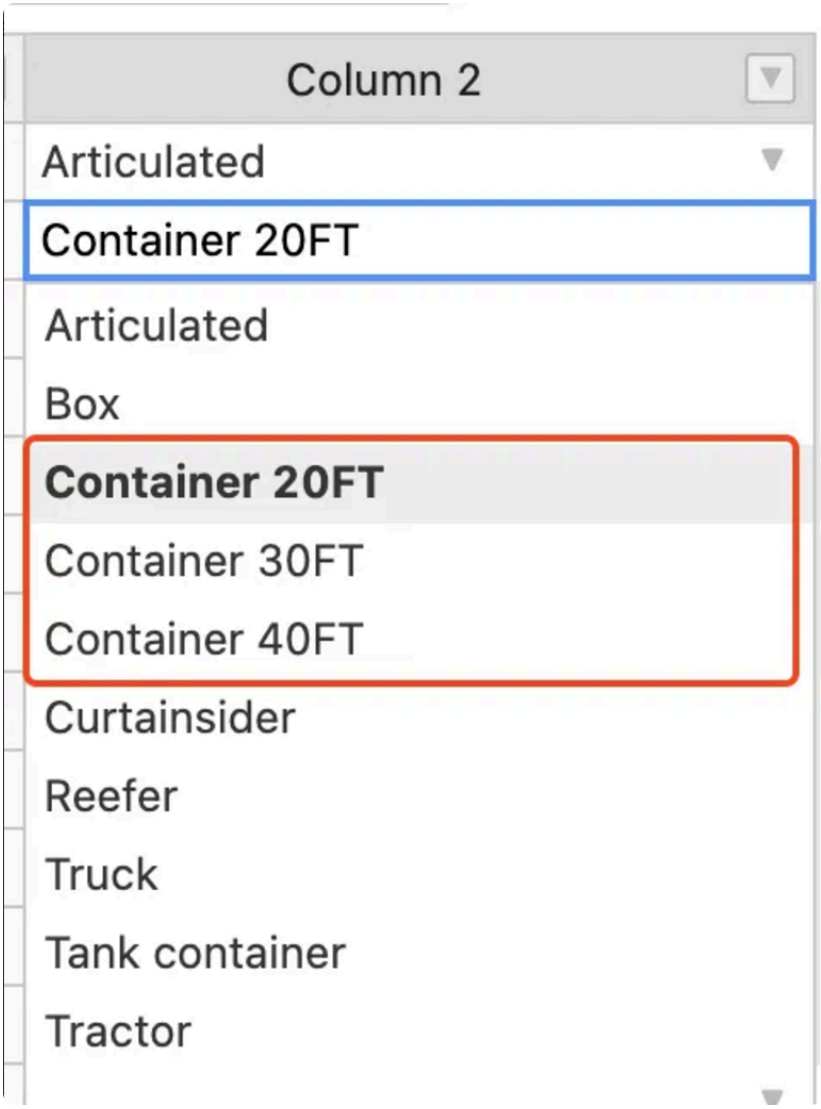
There are a few updates to the available intermodal options

1. 3 new intermodal price metrics
    1. Is loaded
    2. Vehicle / container length

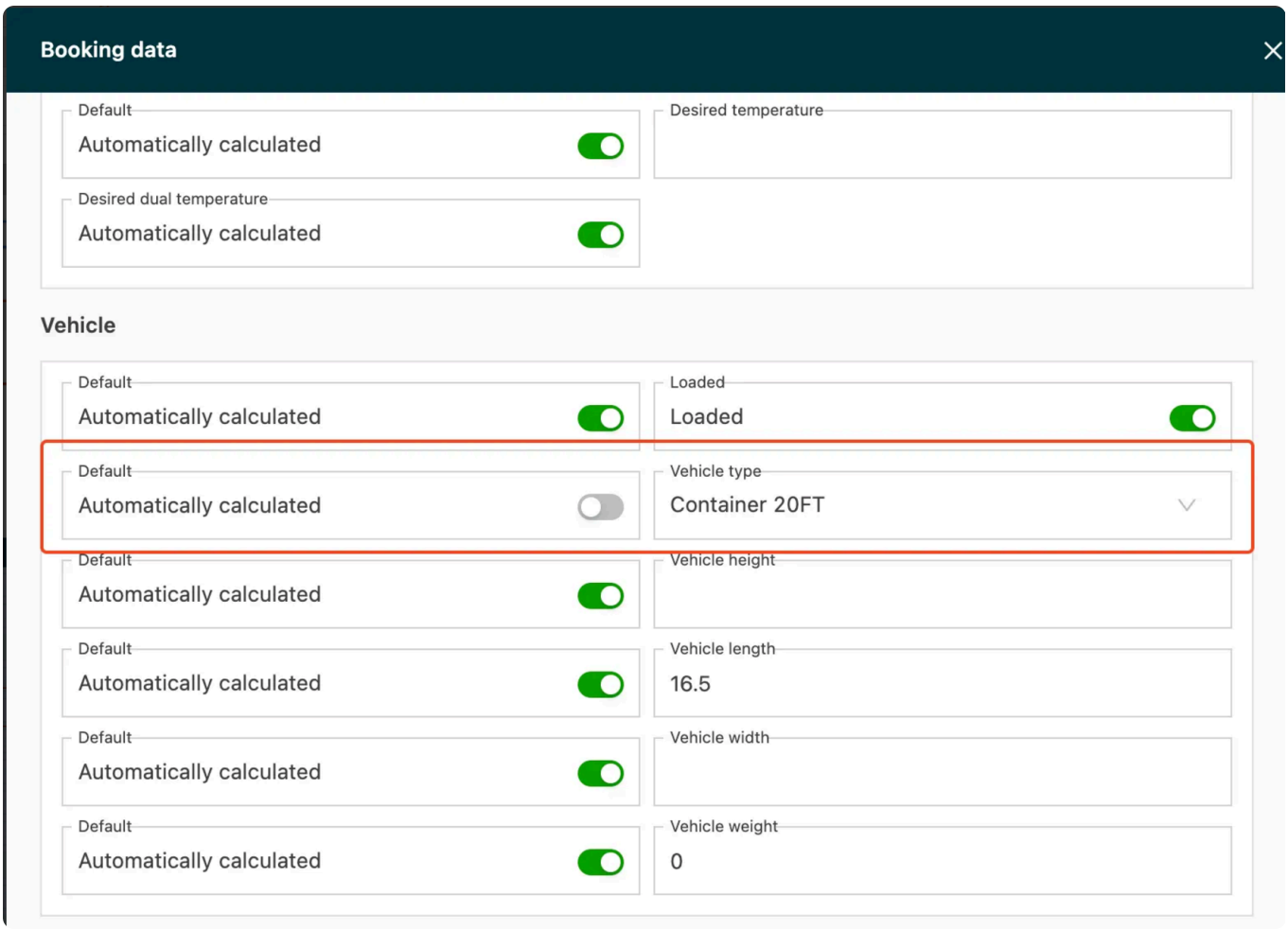
3. Vehicle / container type



2. 3 new vehicle types for containers
    1. Container 20FT
    2. Container 30FT
    3. Container 40FT



3. The vehicle/container type can now be overridden on the booking



▶ Enhancements – week 3

▶ Features – week 4

▶ Enhancements – week 4