Palletforce surcharges

Updated April 27, 2026

Concept

Palletforce has a number of “surcharges” that can be applied to shipments.

⚠️ Surcharges should always be put on the delivery stop of a shipment

They are called surcharges because there is an associated cost.

Implementation in Qargo

The following surcharges are supported in Qargo:

Time windows

Location: **Configuration > Order input > Time window**

Code	Description	Description	Time window	Additional fields
AW	AM delivery	Delivery before 12 PM	06:00–12:00	
BW	Booked window	Delivery any time between 09:00 and 17:00 with a minimum window of 3 hours.	09:00–17:00	
TA	By 10:00 AM	Delivery before 10 AM	10:00–16:00	
TB	Timed booking	Delivery any time between 10:00 and 16:00		
BI	Book in			
AZ	Amazon book in			Carton count and reference number

Delivery extras

Location: **Configuration > Order input > Collect/delivery extras**

Code	Description	Description
TL	AM delivery	Tail-lift vehicle required for pickup and delivery
CD	Booked window	Check on delivery
EB	By 10:00 AM	Economy delivery
PW	Timed booking	Paper POD required

Surcharges are optional. A consignment may have zero, one or many surcharges. However, only certain combinations of surcharges are valid, shown as "Yes" in the table below:

Surcharge vs Surcharge

	AM	BI	BW	CD	EB	SA	TA	TB	TL	PW	AZ
AM		N	N	Y	Y	N	N	N	Y	Y	N
BI	N		N	Y	N	N	N	N	Y	Y	N
BW	N	N		Y	Y	N	N	N	Y	Y	N
CD	Y	Y	Y		Y	Y	Y	Y	Y	Y	Y
EB	Y	N	Y	Y		Y	Y	Y	Y	Y	N
SA	N	N	N	Y	Y		Y	Y	Y	Y	N
TA	N	N	N	Y	Y	Y		N	Y	Y	N
TB	N	N	N	Y	Y	Y	N		Y	Y	N
TL	Y	Y	Y	Y	Y	Y	Y	Y		Y	Y
PW	Y	Y	Y	Y	Y	Y	Y	Y	Y		Y
AZ	N	N	N	Y	N	N	N	N	Y	Y	

Service vs Surcharge

	AM	BI	BW	CD	EB	SA	TA	TB	TL	PW	AZ
A	Y	N	Y	Y	N	Y	Y	Y	Y	Y	Y
B	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
C	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N
D	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	N