Canceling shipments

Updated April 27, 2026

A shipment can be deleted by removing the Palletforce resource linked to the stage that has not yet been dispatched to Palletforce. This process is similar to the one in Palletline.

When the Palletforce resource is removed, the shipment in Palletforce changes to a “Non Palletforce Consignment.” This adjustment is made to prevent labels and tracking codes from being invalidated in case the shipment needs to be switched back to a Palletforce Consignment.

