PN - Palletforce: Label generation

Palletforce labels and barcodes are generated automatically at dispatch or at order import for cross-docking. Learn when labels are created and how to re-trigger generation if it fails.

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Palletforce provides labels containing barcodes for each pallet. The timing of label generation depends on how the order is being handled.

When labels are generated

Standard dispatch flow

For standard Palletforce orders, label generation occurs automatically after the dispatch task is completed. The shipment must be registered in the Palletforce system before labels can be returned.

Cross-docking (order import)

For orders processed through the Palletforce cross-docking workflow, barcodes and labels are generated at order import or order creation, before the dispatch task is completed.

- This allows labels to be printed and applied to pallets at the point of pickup, enabling scanning throughout the journey.

📚 The barcode format for cross-docking labels follows the Palletforce standard:

```
506 + {delivery depot code} + {service level} + {tracking number} + {pallet number}
```

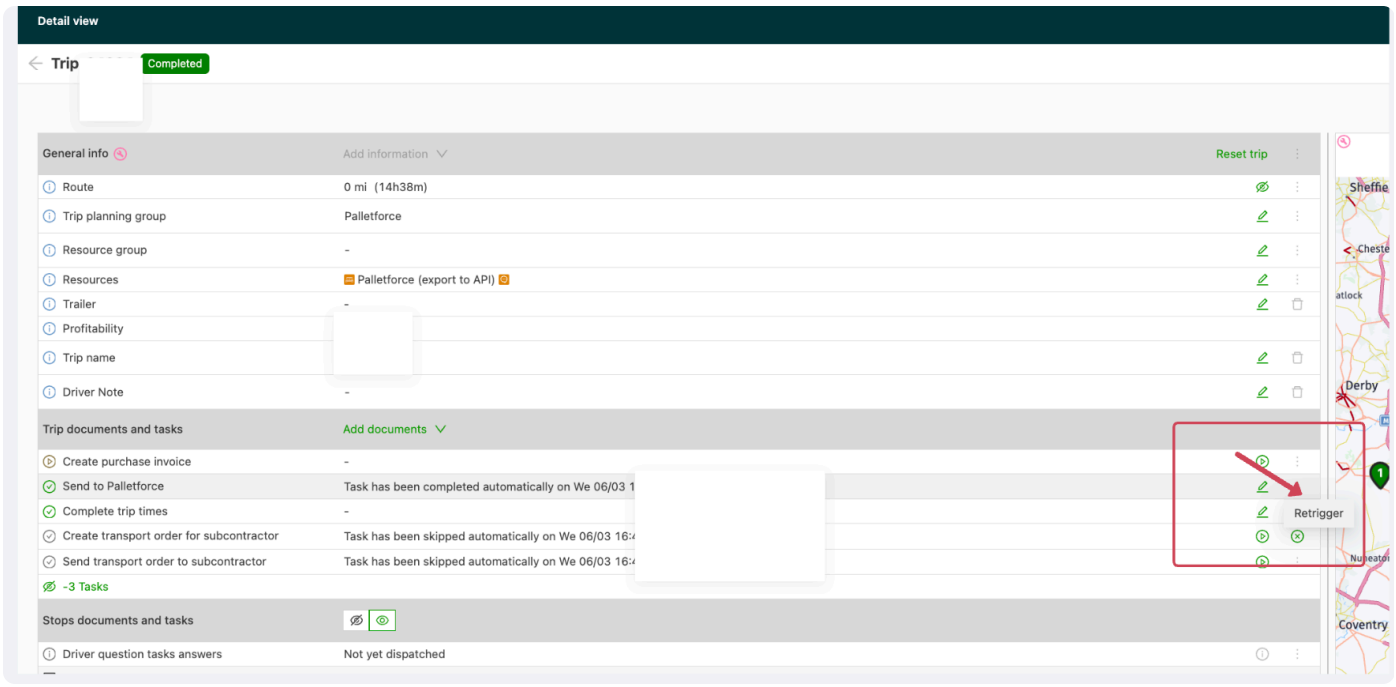
‼️ If the delivery terminal or service level changes after a cross-docking barcode is generated, the barcode may no longer be valid. Regenerating the label is recommended if either of these values changes before pickup.

If label generation fails

If label generation fails for any reason, label documents will not appear on the order.

- **Navigate** to the **Load** page for the relevant order.
- **Re-trigger** the dispatch to reinitiate label generation.

‼️ **Re-trigger dispatch from the Load page**


Detail view
Trip
Completed
General info
Add information
Reset trip
Route
0 mi (14h38m)
Trip planning group
Palletforce
Resource group
-
Resources
Palletforce (export to API)
Trailer
-
Profitability
Trip name
Driver Note
-
Trip documents and tasks
Add documents
Create purchase invoice
-
Send to Palletforce
Task has been completed automatically on We 06/03 1
Complete trip times
-
Create transport order for subcontractor
Task has been skipped automatically on We 06/03 16:
Send transport order to subcontractor
Task has been skipped automatically on We 06/03 16:
-3 Tasks
Stops documents and tasks
Driver question tasks answers
Not yet dispatched
Retrigger
Sheffie
Derby
Coventry