Internal stop actions

Updated May 8, 2025

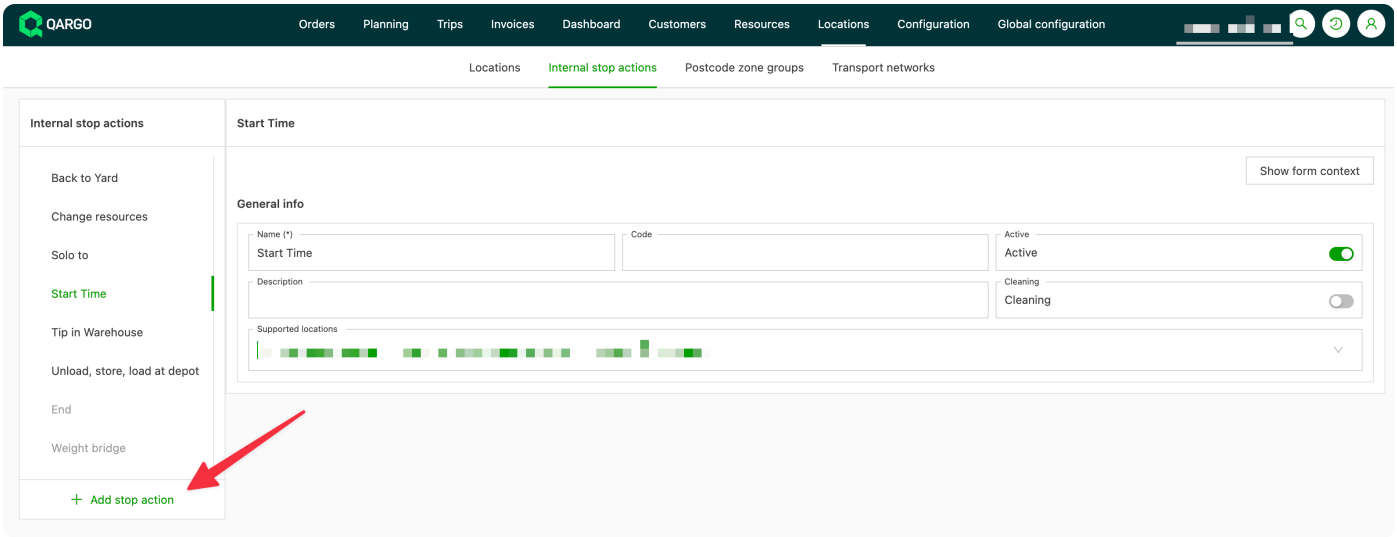
If a driver has to make a certain stop during a load, these stops can be added as internal stops in **Locations**. For instance, this is used for the following stops:

- Weighing
- Cleaning
- Repairing
- Resting/Sleeping

Add internal stop actions in Locations

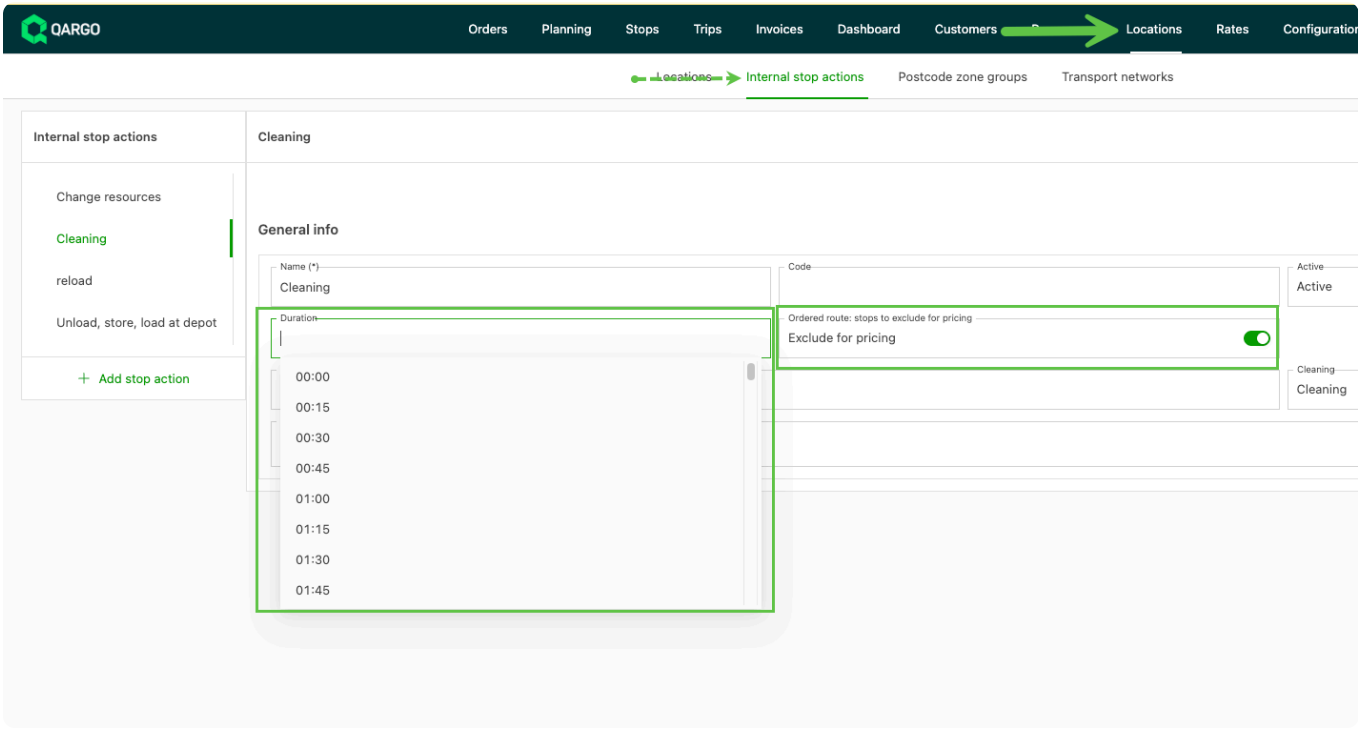
First, create the internal stops used in the company in **Locations**.

- Go to **Locations**
- Click **Internal stop actions** in the header
- Click ***"Add stop action"*** in the left sidebar



Complete the details for the stop, including:

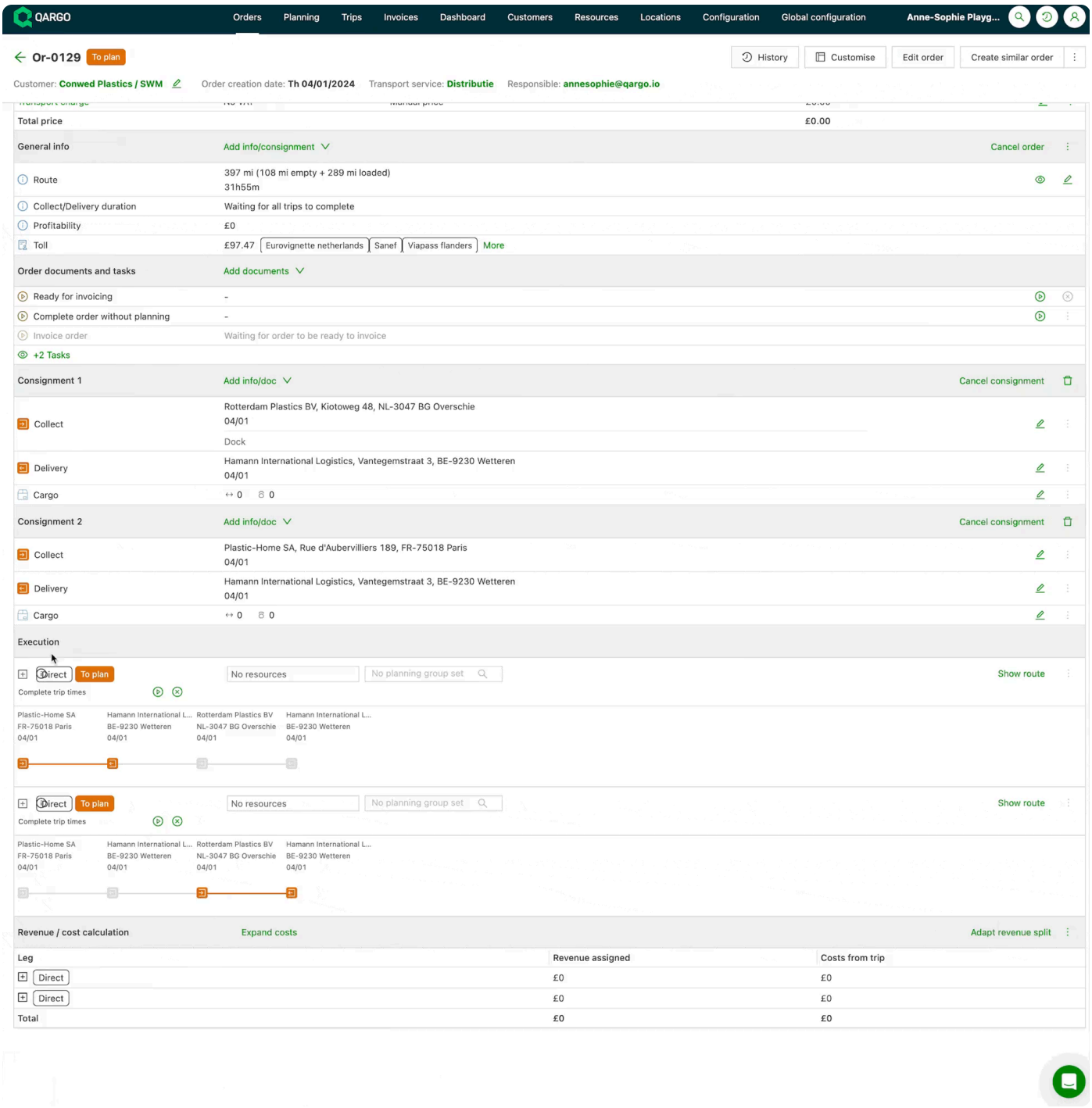
- **Duration** of the stop: the selected time appears as part of the route when the stop is added to a load.
- **Exclude for rating:** Toggle on or off to determine whether this stop is included in duration-based rating metrics. When toggled off, the stop is not included in the ***order rating calculation***.



Add an internal stop to a load

Once created, these stops can be added to the operations of an order.

- Go to an order.
- Go to the **Operations** section.
- Click the map icon to add a stop.
- Click **Other**.


QARGO
Orders
Planning
Trips
Invoices
Dashboard
Customers
Resources
Locations
Configuration
Global configuration
Anne-Sophie Playg...
Or-0129
To plan
History
Customise
Edit order
Create similar order
Customer: Conwed Plastics / SWM
Order creation date: Th 04/01/2024
Transport service: Distributie
Responsible: annesophie@qargo.io
Total price
£0.00
General info
Add info/consignment
Cancel order
Route
397 mi (108 mi empty + 289 mi loaded)
31h55m
Collect/Delivery duration
Waiting for all trips to complete
Profitability
£0
Toll
£97.47
Eurovignette netherlands
Sanef
Viapass flanders
More
Order documents and tasks
Add documents
Ready for invoicing
Complete order without planning
Invoice order
Waiting for order to be ready to invoice
+2 Tasks
Consignment 1
Add info/doc
Cancel consignment
Collect
Rotterdam Plastics BV, Kiotoweg 48, NL-3047 BG Overschie
04/01
Dock
Delivery
Hamann International Logistics, Vantegemstraat 3, BE-9230 Wetteren
04/01
Cargo
Consignment 2
Add info/doc
Cancel consignment
Collect
Plastic-Home SA, Rue d'Aubervilliers 189, FR-75018 Paris
04/01
Delivery
Hamann International Logistics, Vantegemstraat 3, BE-9230 Wetteren
04/01
Cargo
Execution
Direct
To plan
No resources
No planning group set
Show route
Complete trip times
Plastic-Home SA
FR-75018 Paris
04/01
Hamann International L...
BE-9230 Wetteren
04/01
Rotterdam Plastics BV
NL-3047 BG Overschie
04/01
Hamann International L...
BE-9230 Wetteren
04/01
Direct
To plan
No resources
No planning group set
Show route
Complete trip times
Plastic-Home SA
FR-75018 Paris
04/01
Hamann International L...
BE-9230 Wetteren
04/01
Rotterdam Plastics BV
NL-3047 BG Overschie
04/01
Hamann International L...
BE-9230 Wetteren
04/01
Revenue / cost calculation
Expand costs
Adapt revenue split
Leg
Revenue assigned
Costs from trip
Direct
£0
£0
Direct
£0
£0
Total
£0
£0