Time zones explained

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When an order is created in Qargo, Qargo automatically converts the time entered for a location to the correct time zone for that location. Qargo stores the locations in the UTC time zone.

Example

- If 03:00 is entered in Qargo for a Prague location, it is saved as 03:00 with the +1h time zone information: UTC +1.
- If the same is done for an Irish location, this 03:00 is also saved as 03:00, but with a 0h offset for that time zone: UTC.

Qargo also sends the UTC time zone to the onboard computers and to the driver mobile app.

Time zone sent to the onboard computers

If the time on the onboard computer is not set to the correct time zone, contact the onboard computer provider.

Time zone sent to the driver mobile app

The driver mobile app shows the same time zone as the mobile device. The mobile device automatically switches to the correct time zone, so the correct time zone is always shown. If the driver mobile app doesn't automatically switch to the correct time zone, this can be changed in the mobile device settings.