INTEGRATIONS - Connect an AI assistant to Qargo over MCP - Walkthrough

Connect Claude, ChatGPT or another AI assistant to your Qargo tenant. With Qargo Intelligence, you set it up yourself: a Super admin sets MCP access, then the user adds the connector.

Updated 28 September 2026

What an assistant can do

An assistant reaches the same data as the Qargo external API, on behalf of one named user, with that user's own permissions. Read the Qargo API available options FAQ for the full scope: orders, trips, tasks, companies, resources, documents and accounting.
Not available through MCP:

- **Tenant configuration.** Feature flags, integration setup and organisation settings stay out of reach.

An assistant never sees more than the user it acts for. A user without access to financial data in Qargo cannot retrieve it through an assistant either.

Before you start

- **Qargo Intelligence on your tenant.** MCP is part of the Qargo Intelligence add-on. Without it, MCP access is not available. Contact your Account Manager to add it.
- **A Super admin in your organisation.** Only Super admins can set MCP access for a user.

> 📚 **No request to Qargo needed.** If your tenant has Qargo Intelligence, your Super admin completes the whole setup with the steps below.

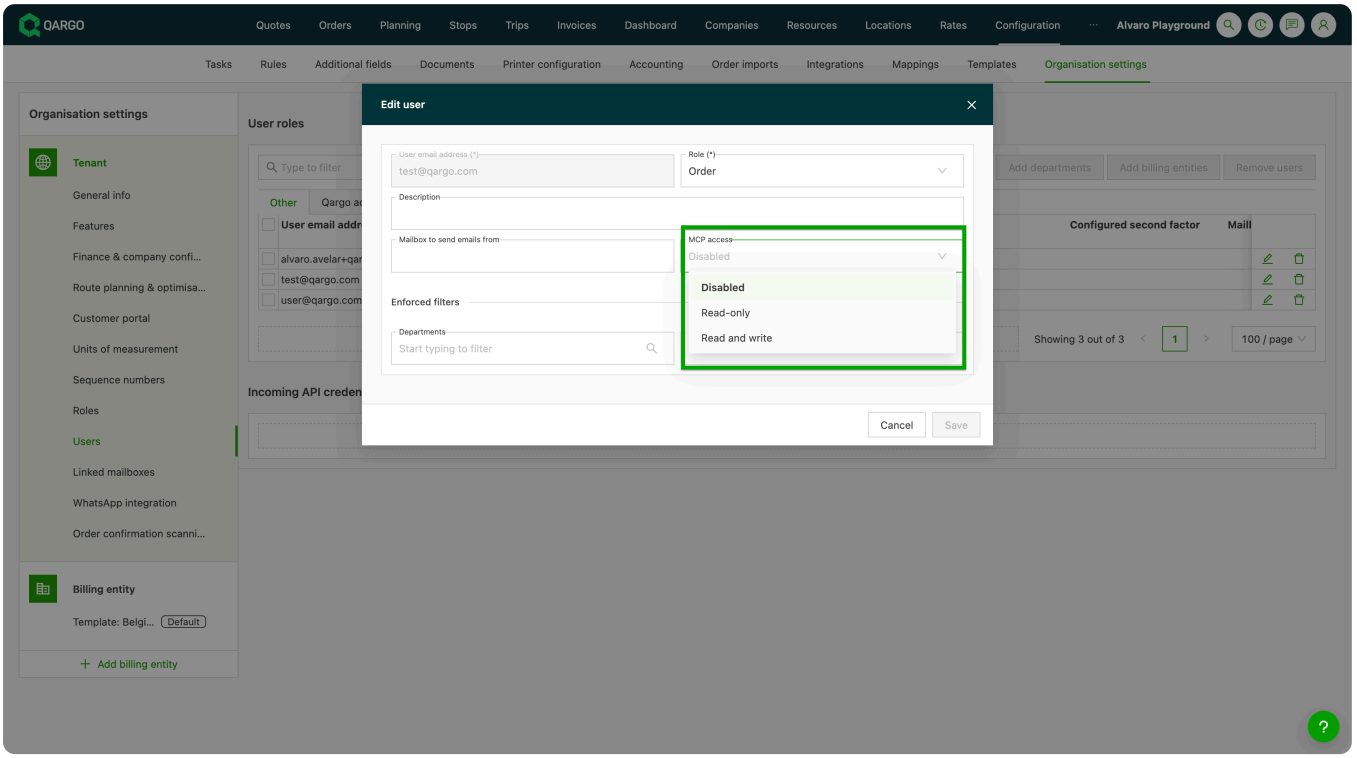
Connector address

Use https://mcp.qargo.com/mcp in every assistant.

Step 1: Set MCP access for the user

MCP access is a separate setting per user. It defaults to Disabled for everyone, and a Super admin sets it.

1. **NAVIGATE** to Configuration > Organisation settings > Users.
2. **CLICK** the pencil icon next to the user.
3. **SELECT** a level under *MCP access*.
4. **CLICK** *Save*.



Level	What the assistant can do
Disabled	Nothing. No MCP tools at all. This is the default.
Read-only	Every read operation. Anything that creates, updates or deletes is refused.
Read and write	Reads, plus create, update and delete.

‼️ **Be careful with Read and write.** An assistant with write access can change or delete data across your whole tenant, and one wrong bulk update can take hours to unpick. Keep users on Read-only by default. Grant Read and write only to users who understand the consequences.

Step 2: Add the connector in your assistant

You can connect any AI assistant that supports MCP. Quick steps for Claude and ChatGPT are below.

▶ **Claude: quick steps**

▶ **ChatGPT: quick steps**

The article for each assistant carries the full setup, the plan requirements and its own troubleshooting.

Assistant	Who sets it up	Article
Claude Desktop, claude.ai and Claude Code	An Owner on Team and Enterprise, each user on Free, Pro, Max and Claude Code	INTEGRATIONS - Claude: connect to Qargo over MCP
ChatGPT	An admin on Business, Enterprise and Education. Each user on Plus and Pro, with read-only access	INTEGRATIONS - ChatGPT: connect to Qargo over MCP

📚 **Assistants move their settings.** Menu paths change between versions and plans. If a path above does not match what you see, search your assistant's settings for *connectors* or *developer mode*.

Approve a change to production data

Read requests run immediately. The first time an assistant tries to change data in a production tenant, Qargo stops it and returns an approval link.

1. **OPEN** the approval link in a browser where you are already signed in to Qargo.
2. **REVIEW** the tenant named on the approval page and check it is the right one.
3. **APPROVE** the session.
4. **RETURN** to the assistant and ask it to retry the change.

Approval covers that user, that tenant and that assistant session only. A new session needs a new approval.

‼️ **Approving a session authorises every further change in it, not only the one requested.** Review any change an assistant proposes before approving, especially changes affecting more than one record.

Daily use

- **Sessions expire.** You might have to re-authenticate the connector periodically to stay signed in, in practice around once a day.
- **Reporting is not supported.** Send requests for totals, averages or dashboards to BigQuery or the external API instead.
- **Rate limits are shared** with your tenant's other API traffic.

📚 **AI assistants make mistakes.** Check the output before relying on it, and review any proposed change to production data before approving it.

Troubleshooting

Issue	Resolution
The MCP access setting is missing when editing a user	Either you are not a Super admin, or the tenant does not have Qargo Intelligence. For Qargo Intelligence, contact your Account Manager.
The assistant reports that MCP access is not enabled for the user	That user is still set to Disabled. A Super admin sets the level in Configuration > Organisation settings > Users.
A read works but a change is refused	The user is set to Read-only. A Super admin can change the level. On ChatGPT Plus and Pro, changes are not possible at all, whatever the Qargo level.
The assistant reports that access is denied and mentions Qargo Intelligence	The tenant does not have Qargo Intelligence enabled. Contact your Account Manager.
The assistant can list tenants but every other request fails	External API access is not enabled on the tenant. Contact your Account Manager.
The assistant asks for approval again in the same conversation	A new session started. Open the new approval link and approve again.
The assistant stops responding after many requests	The tenant rate limit is reached. Wait for the period stated in the response.
Setup problems specific to one assistant	See the troubleshooting section in that assistant's setup article.