Orders - Cargo & Goods Details for Cross-Border Shipments

Record customs cargo details — commercial invoice value, net weight, and shipping marks — directly on consignments and goods in Qargo for cross-border transport.

Updated 7 April 2026

Introduction

What are customs cargo details?

Customs cargo details are the structured data fields required to prepare accurate customs declarations for cross-border shipments. In Qargo, these cover two levels:

- **Consignment level**: commercial invoice value, currency, and reference name
- **Good item level**: net weight, shipping marks, and commercial invoice value per item

These fields sit alongside existing operational goods data and are designed specifically to meet the information requirements of customs authorities.

Why record customs cargo details in Qargo?

Carriers operating cross-border routes — particularly between the EU, UK, and Ireland — must supply detailed cargo information when submitting customs declarations. This includes the commercial value of the shipment, net weights per goods line, and package identification marks.

What's new & how does it work?

Previously, Qargo's goods data model was optimised for operational planning. The new customs fields make it possible to ***capture declaration-ready cargo information*** within the same system, reducing manual rework and ensuring that PDF documents and API integrations carry the correct customs data.

The fields are **optional Default Fields that must be enabled in *Configuration > Additional Fields*** before they appear in the order form. Once enabled, they can be populated manually during order creation or editing, or supplied via the order import API. All fields flow automatically into PDF document templates.

Terminology

Term	Definition
Consignment	The shipment unit within an order, grouping goods under a single movement. Commercial invoice details are recorded at this level.
Good Item	A packaged item within the cargo section of an order. Net weight, shipping marks, and per-item invoice values are recorded at this level.
Commercial Invoice Value	The declared total monetary value of the goods being shipped, as stated on the commercial invoice. Used by customs authorities to assess duties.
Commercial Invoice Currency	The ISO currency code (e.g. EUR, GBP) corresponding to the declared invoice value.
Commercial Invoice Name	The reference name or number of the commercial invoice document (e.g. "INV-2026-00123").
Net Weight	The weight of the goods excluding all packaging material, expressed in the same unit as the existing gross weight.
Shipping Marks	Identifying marks or labels applied to packages to enable individual identification. Required on many customs declarations (e.g. "ADDR" when marks are unknown).

Enabling Customs Cargo Detail Fields

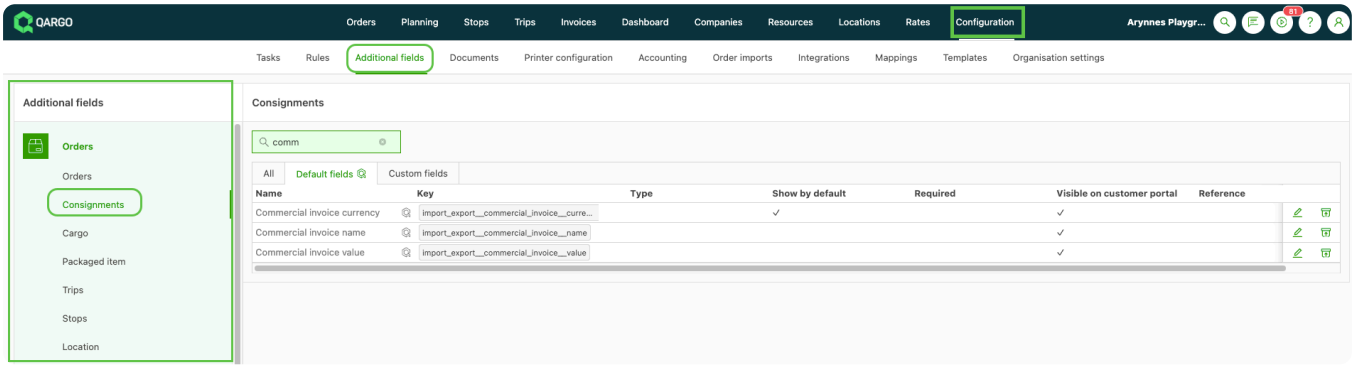
All new customs cargo fields are optional and must be activated in ***Configuration > Additional Fields*** before they appear in the order form.

Consignment-level fields

NAVIGATE to *CONFIGURATION > Additional Fields*.
LOCATE the *Consignment* field group.
ENABLE the following fields by toggling them on:

- *Commercial invoice value* — the total declared value of the consignment
- *Commercial invoice currency* — the ISO currency code for that value
- *Commercial invoice name* — the reference or invoice number

SAVE the configuration.



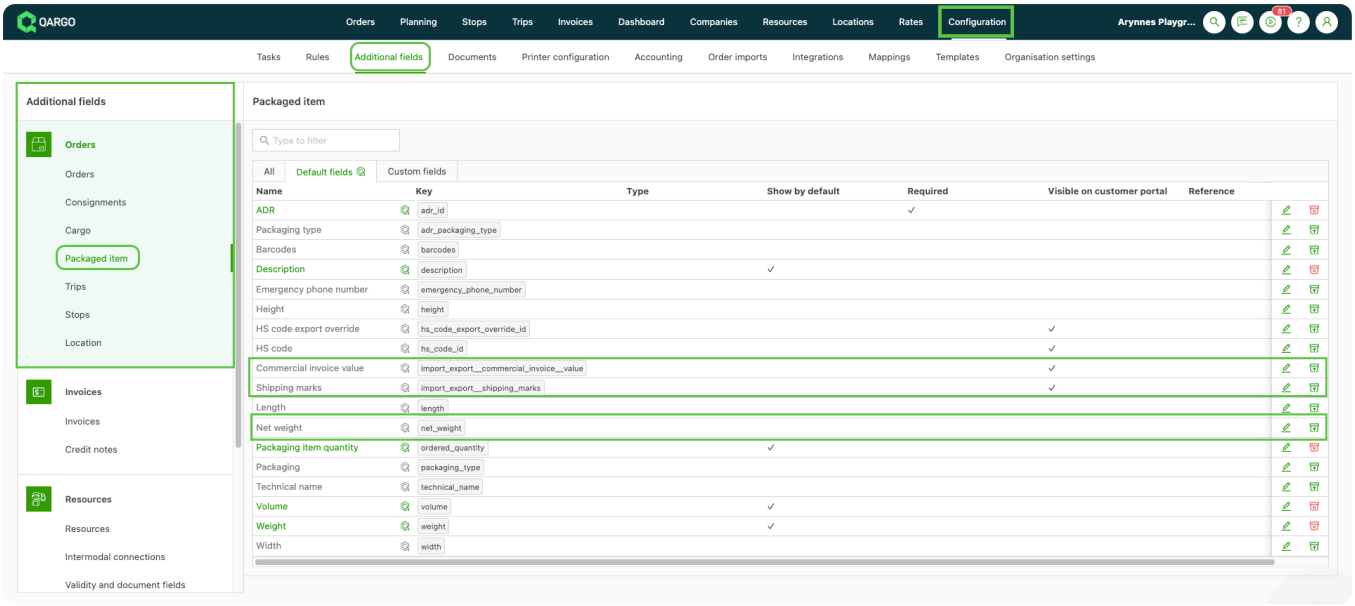
Once enabled, these fields appear in the Consignment section of the order edit form.

Good item-level fields

NAVIGATE to *CONFIGURATION > Additional Fields*.
LOCATE the *Packaged item* field group.
ENABLE the following fields:

- *Net weight* — the goods weight excluding packaging
- *Shipping marks* — package identification marks
- *Commercial invoice value* — the declared value for this specific goods line

SAVE the configuration.

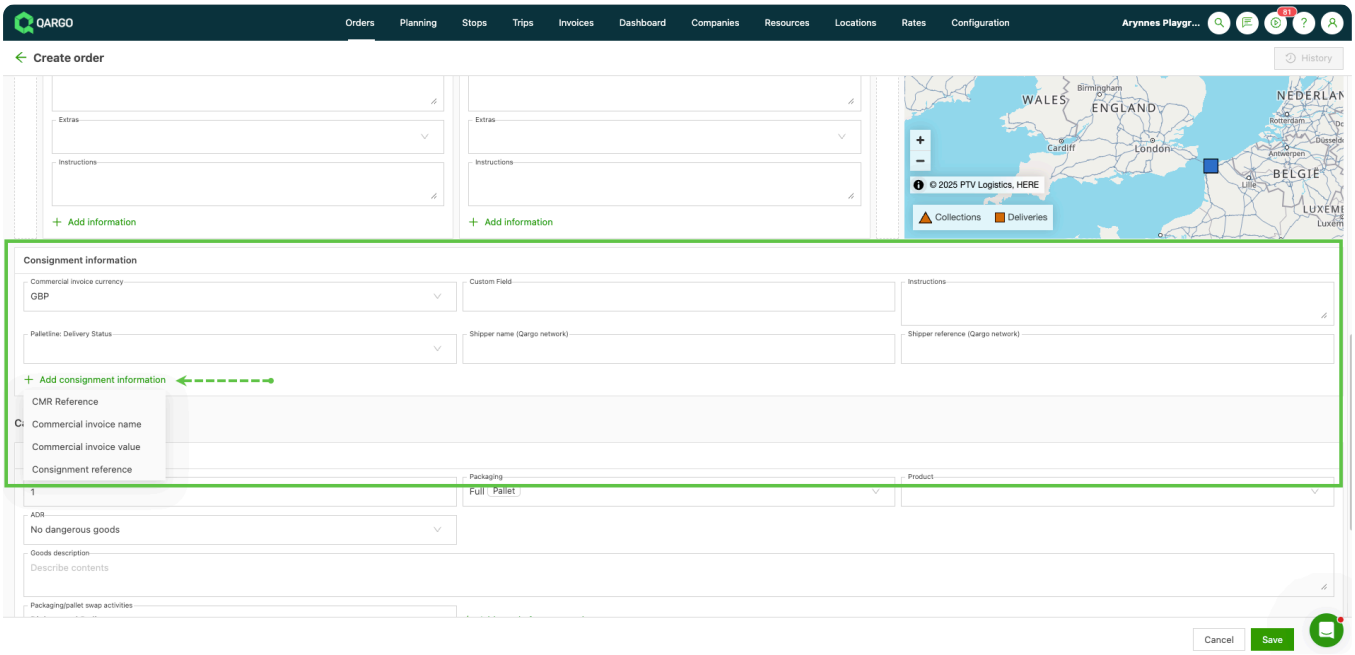


💬 If the Packaged item field group is not visible, contact Qargo Support or your Account Manager to confirm that the ***Packaging items* feature flag** is enabled for your tenant.

Entering Customs Details on an Order

During Order Creation

- **OPEN** the order input form and complete the standard order fields.
- **LOCATE** the *Consignment* section and **ENTER** the commercial invoice value, currency, and reference name for the shipment.



📚 If the commercial invoice details do not automatically appear, click **'+Add consignment information'** to display the additional fields.

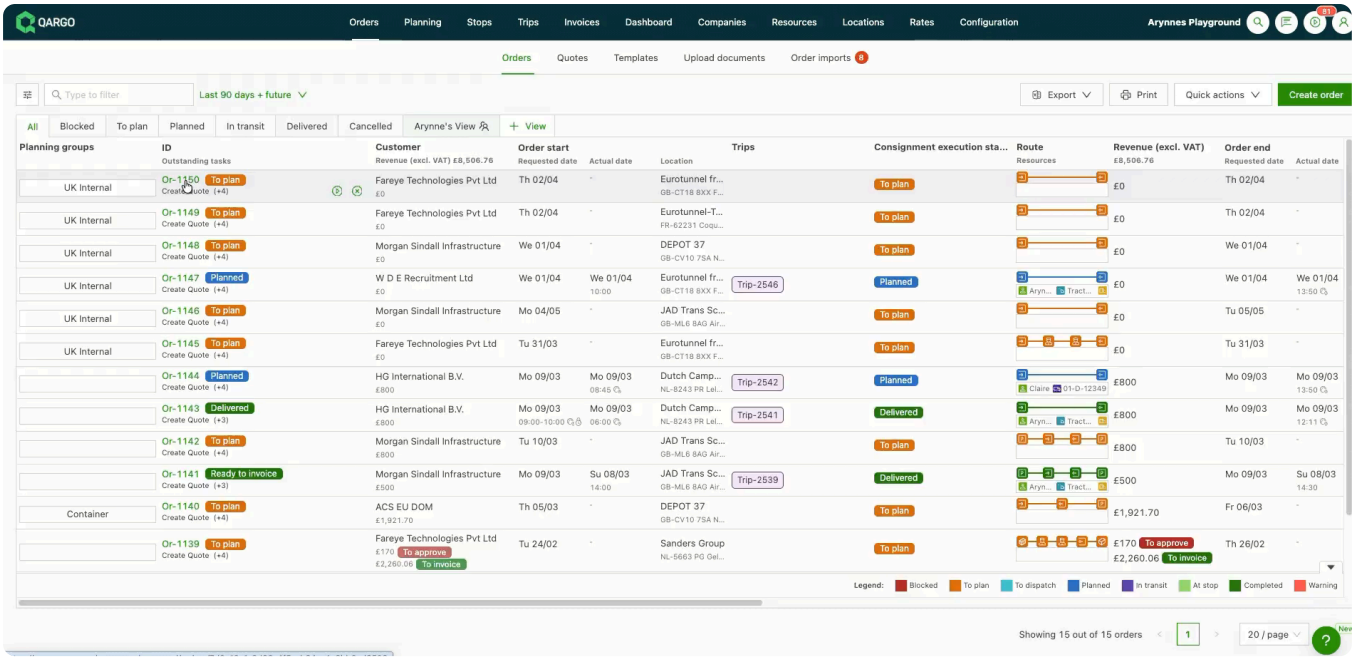
- **SCROLL** to the *Cargo* section and **EXPAND** a good item.
- **ENTER** the net weight, shipping marks, and per-item commercial invoice value as applicable.



- **SAVE** the order.

On an Existing Order

NAVIGATE to the order detail page.
CLICK *Edit order* to open the order form.
LOCATE the *Consignment* section and populate the commercial invoice fields.
EXPAND each good in the *Cargo* section and populate the goods-level customs fields.
SAVE the order.



Customs Details via Order Import

All customs cargo fields can be supplied when importing orders via the External API or file-based import.

Customs Details in PDF Templates and DFS

Once customs cargo fields are populated on an order, they are automatically available in:

PDF document templates: commercial invoice value, currency, net weight, and shipping marks can be included in any document template that references Consignment or Good Item fields, including:

- customs declarations
- CMRs
- commercial invoices

No additional template configuration is required beyond enabling the fields in *Additional Fields*.