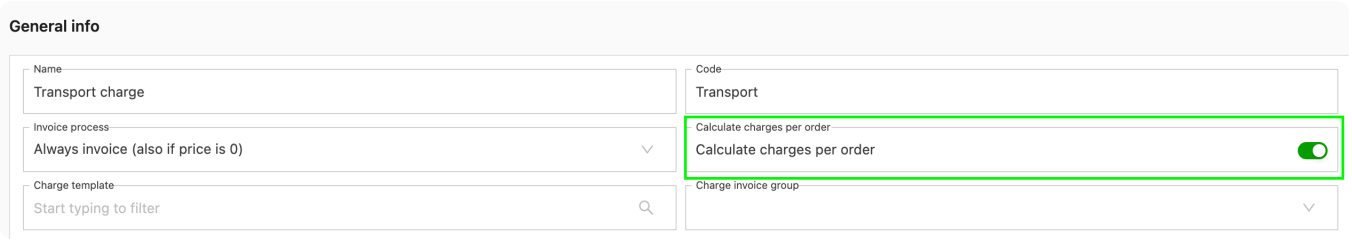
FAQ - Cost charges to specific orders

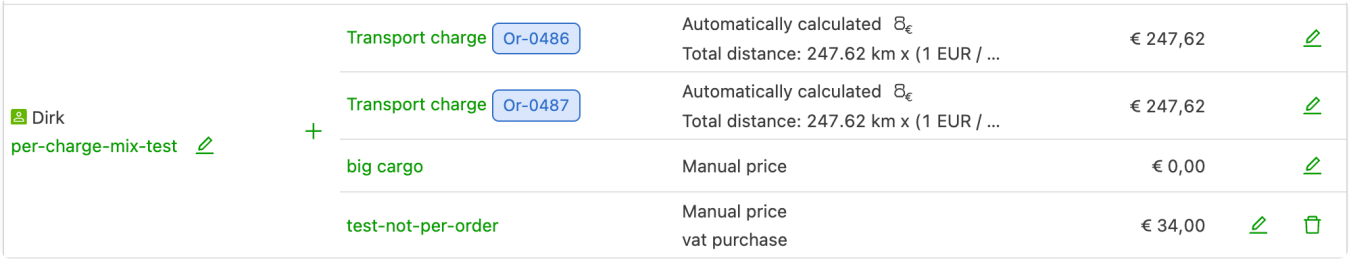
Updated 20 February 2026

Q: Can a single cost in a price list contain both “Per Order” and flat-rate charges, and how is this configured?

A: Yes, a single cost price list configured with the **‘Per order’** calculation option can now accommodate both volume-based (per-order) and fixed/flat-rate (non-per-order) charges.



This flexibility is achieved by allowing the allocation setting to be fine-tuned for **each individual charge** within that cost price list. This means that while the list is generally set to calculate costs per order, specific charges can be designated as flat-rate costs, ensuring the list accurately reflects complex mixed billing agreements.



📚 This individual allocation setting cannot be changed once the charge has been used. If the allocation needs adjustment, a new charge must be created, and the validity of the original charge must be immediately closed.