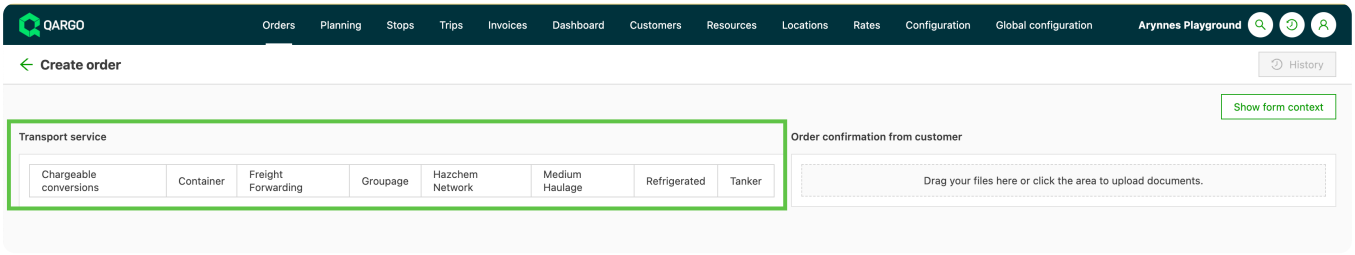
CONFIGURATION - Transport Services

Setup in RATES: Define cargo type (goods/containers/traction), configure time windows & planning networks, set revenue splits & defaults

Updated 9 July 2026

Introduction

When creating an order, choose the transport service the order is linked to. The transport services a company offers are set up in **RATES**, for instance groupage, full loads, exceptional transport.

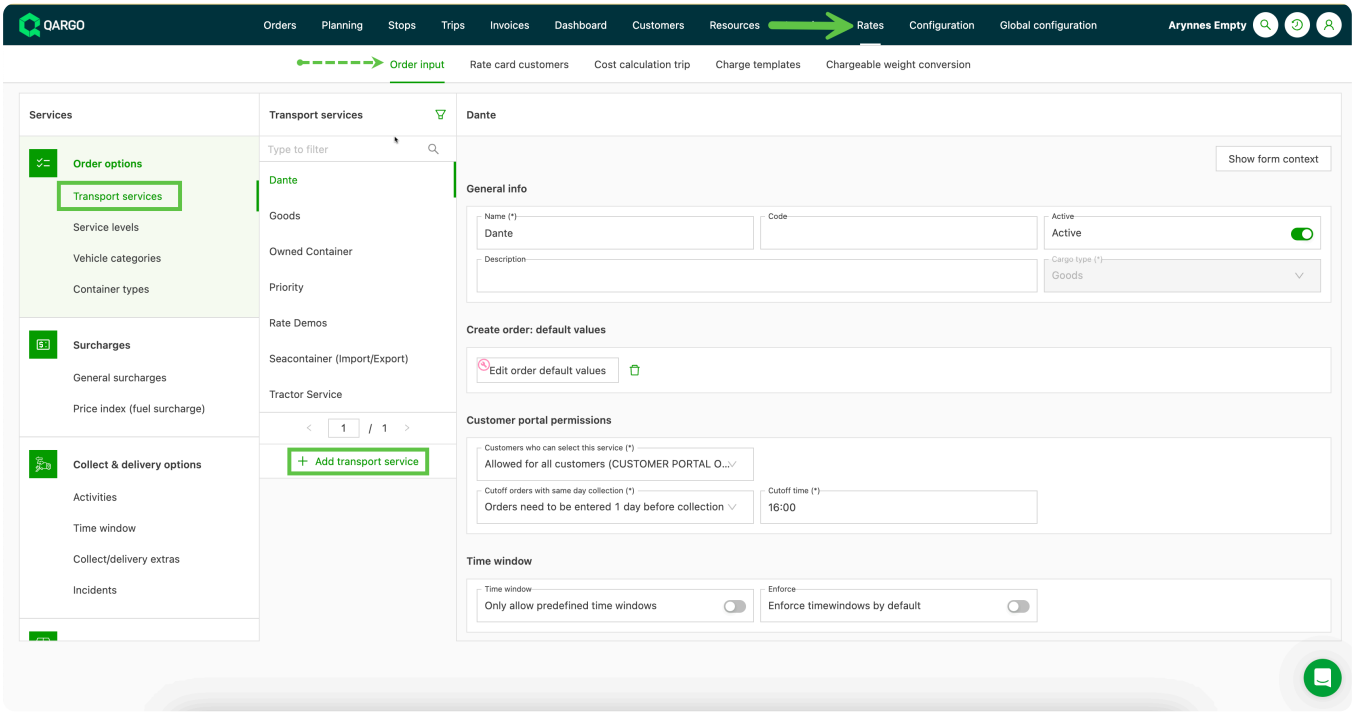


Create a Transport Service

To add a Transport Service Navigate to **RATE** in the main menu. Select **Order input** from the sub-menu. On the left hand menu, select ***'Transport services'***.

General info

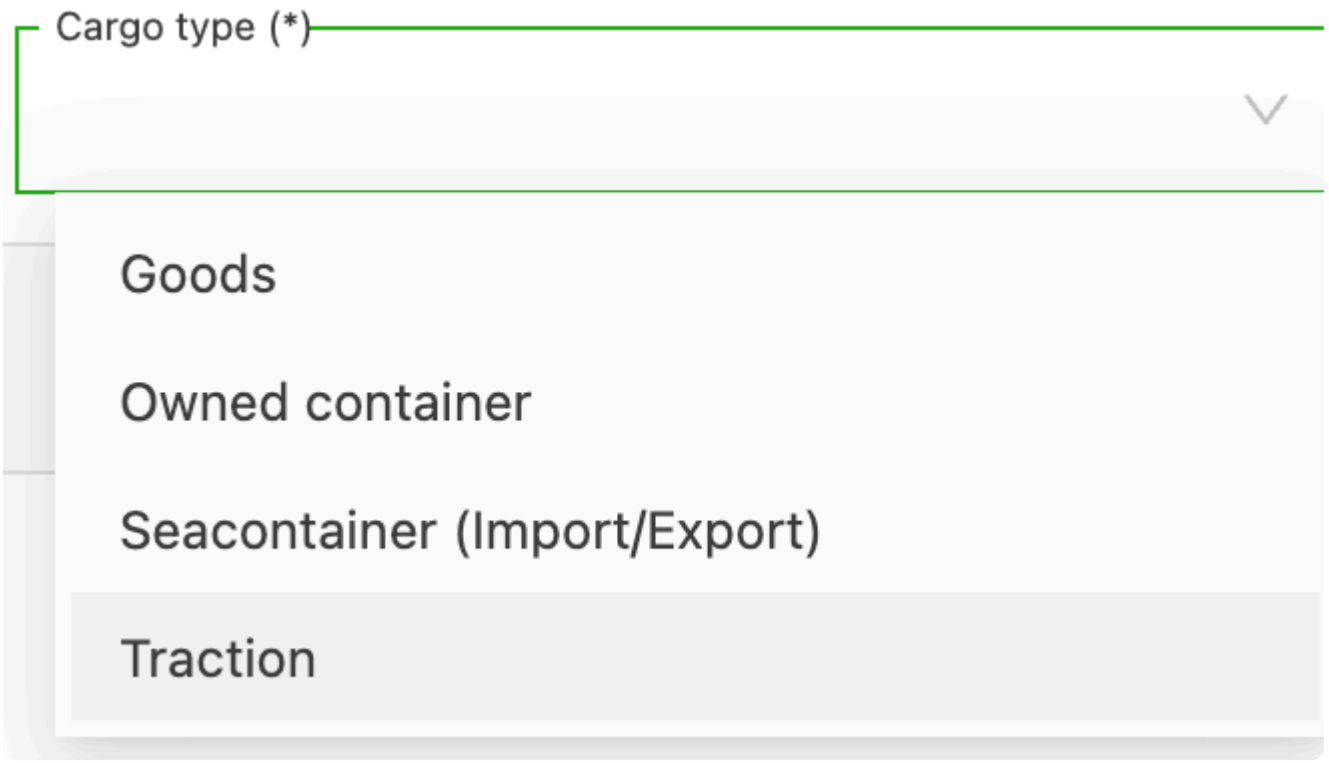
- Click on ***'+Add transport service'***
- Complete at least the mandatory fields, such as **Name.**



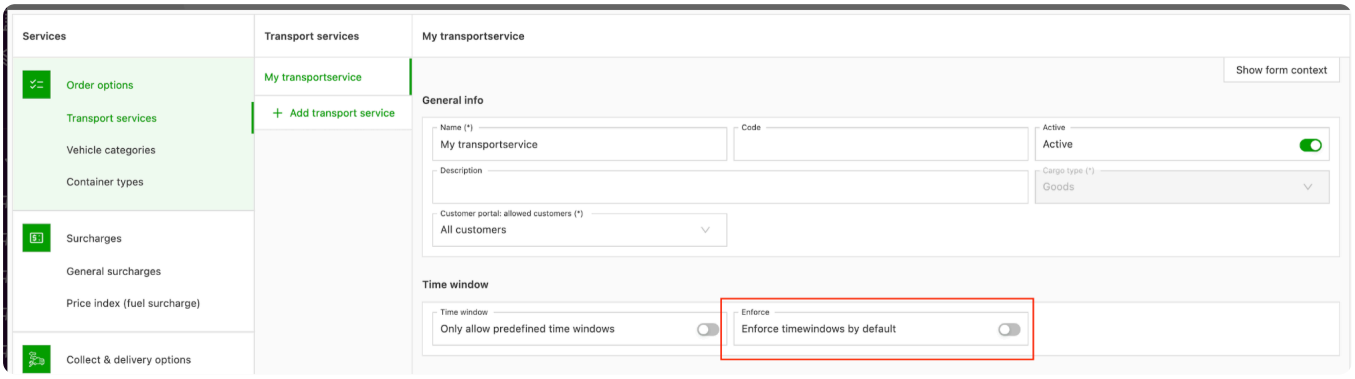
Select the *'Cargo type'*. You can choose one of the following options:

- **Goods:** Use this for all types of transport outside containers and traction-only transport.
- **Owned container:** Use this for owned container transport, where the containers are under the control of the transport company.
- **Seacontainer(import/export):** Use this for sea containers(import/export) transport. These orders will involve collect containers (either full or empty) on behalf of a client and dropping (either full or empty) at predetermined locations.

- **Traction:** Use this when transporting your customers' trailers. In this scenario, you only provide the tractor and driver.



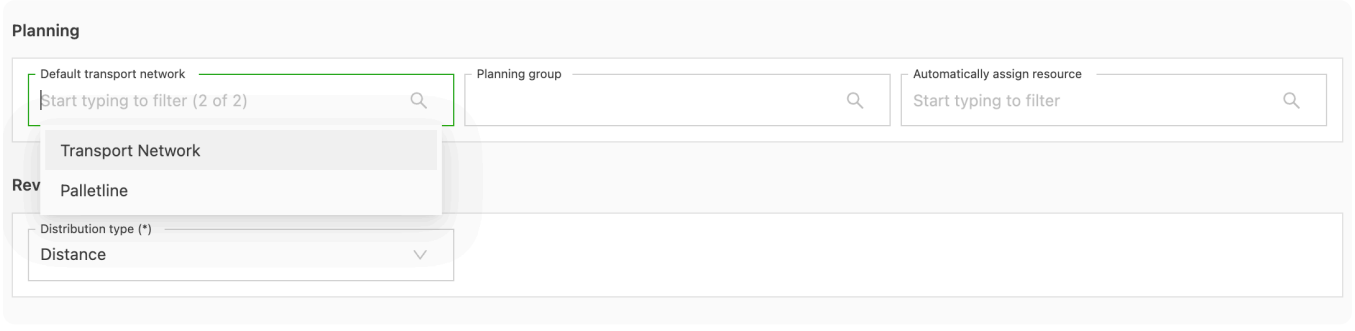
When configuring a transport service level, select if the ***"enforce time windows toggle"*** gets enabled by default or not if a time window is selected.



Planning

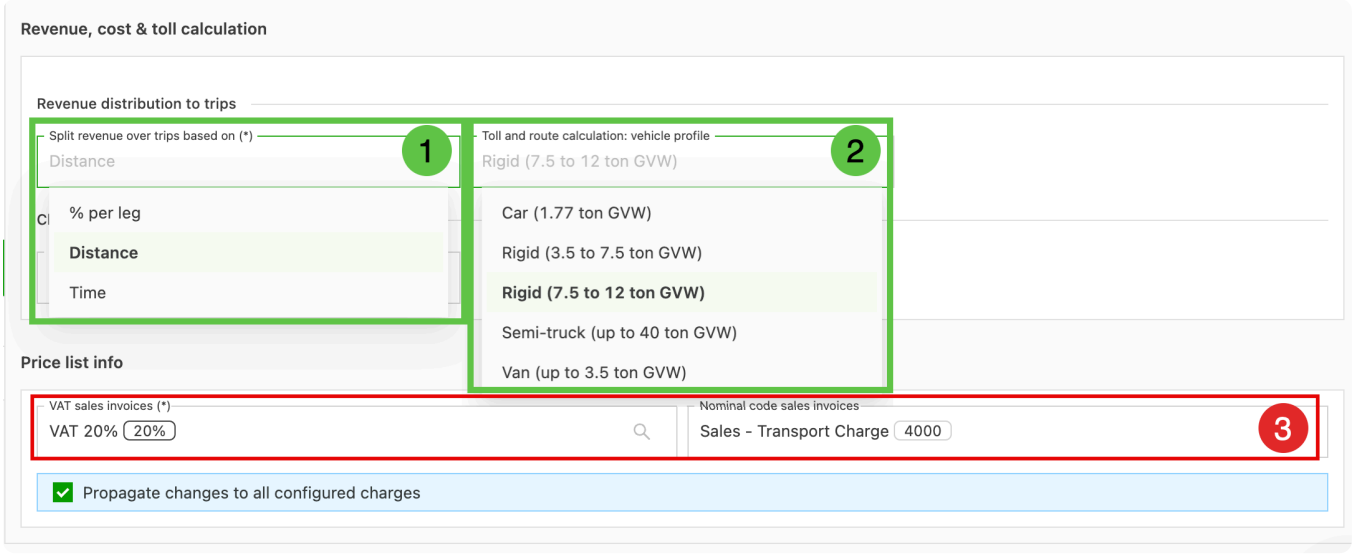
In the Planning category, you can choose a transport network in the dropdown menu. This can be used to automatically add a stop for this type of service.

Example:
With groupage, you can opt to always unload and load back into your depot. If you then select this transport service, you do not have to manually add the unloading and loading in the depot each time to the order.



You can create a transport network via ***Location > Transport networks***.

Price list info

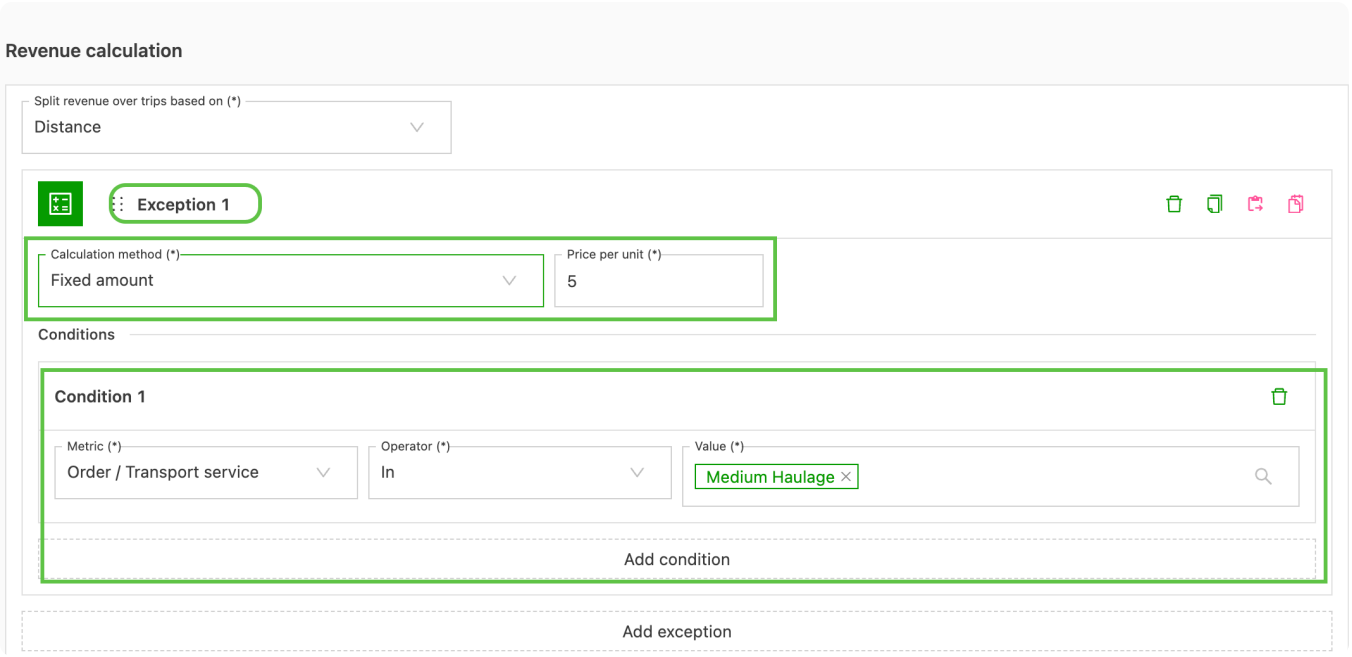


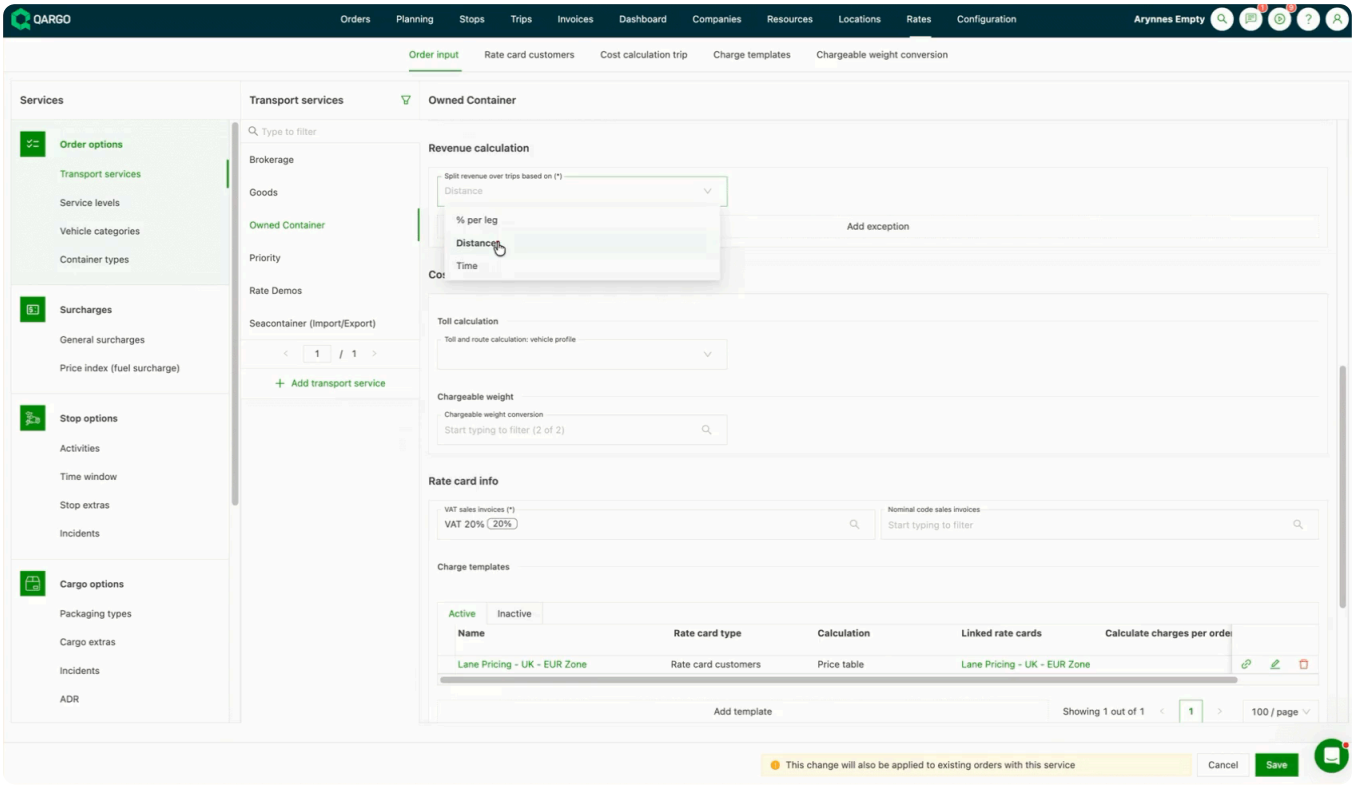
1. Split Revenue over trips: Select how revenue can be split if multiple resources are involved in the trip. Options include:
    1. % of leg - set default percentage for each leg (collect/delivery)
    2. Distance - Based on distance completed per resource, ie: trip=100m and driver A completes 20m = 20%
    3. Time - uses planned timestamps to distribute revenue across the trips according to how long each trip takes; ie: Collect leg = 50minutes / Delivery leg = 4 hours 50 minutes. The revenue would be split proportionally based on these durations.
2. Select the default vehicle size that will be used to calculate tolls and route. If nothing is selected here, the default will be ***'RIGID (3.5 to 7.5 ton GVW)'***.
3. Set default tax rate and Nominal code for sales invoice. Setting this here will ensure invoice details are complete and ready for import to accounting packages.

Using Exceptions in revenue calculations

In order to offer further flexibility when determining revenue splits, add **EXCEPTIONS** to the split.

Similar to how rate cards are enter, the **Exception uses conditions** that can be configured to offer specific criteria when to apply additional charges or rules to how revenue is adjusted.


Revenue calculation
Split revenue over trips based on (*)
Distance
Exception 1
Calculation method (*)
Fixed amount
Price per unit (*)
5
Conditions
Condition 1
Metric (*)
Order / Transport service
Operator (*)
In
Value (*)
Medium Haulage
Add condition
Add exception


QARGO
Orders
Planning
Stops
Trips
Invoices
Dashboard
Companies
Resources
Locations
Rates
Configuration
Arynnes Empty
Order input
Rate card customers
Cost calculation trip
Charge templates
Chargeable weight conversion
Services
Transport services
Owned Container
Order options
Transport services
Service levels
Vehicle categories
Container types
Surcharges
General surcharges
Price index (fuel surcharge)
Stop options
Activities
Time window
Stop extras
Incidents
Cargo options
Packaging types
Cargo extras
Incidents
ADR
Brokerage
Goods
Owned Container
Priority
Rate Demos
Seacontainer (Import/Export)
Add transport service
Revenue calculation
Distance
% per leg
Distance
Time
Add exception
Toll calculation
Chargeable weight
Rate card info
VAT 20%
Charge templates
Active
Inactive
Name
Rate card type
Calculation
Linked rate cards
Lane Pricing - UK - EUR Zone
Rate card customers
Price table
Lane Pricing - UK - EUR Zone
Add template
Showing 1 out of 1
100 / page
This change will also be applied to existing orders with this service
Cancel
Save